

Derby and Derbyshire Urgent Treatment Centres

HOSC Scrutiny Board
April 2023



Urgent Treatment Centres (UTCs)

Urgent treatment centres (UTCs) are GP-led, open at least 12 hours a day, every day, offer appointments that can be booked through 111 or through a GP referral, and are equipped to diagnose and deal with many of the most common ailments people attend A&E for.

UTCs also ease the pressure on hospitals, leaving other parts of the system free to treat the most serious cases. The UTC offer results in decreased attendance at A&E.

Our UTCs can treat:

- Sprains and strains
- Cuts
- Broken bones, fractures, sprains and strains
- Stings and bites
- Wound infections
- Minor head injuries
- Minor burns
- Animal bites
- Minor eye injuries
- Other minor injuries
- Infections (skin, ear, eyes or urine)

Derbyshire UTCs

Your local Urgent Treatment Centres.

Buxton Hospital

8am-8pm

Derby UTC

8am-8pm

Ilkeston Hospital

8am-8pm

Ripley Hospital

8am-8pm

Whitworth Hospital

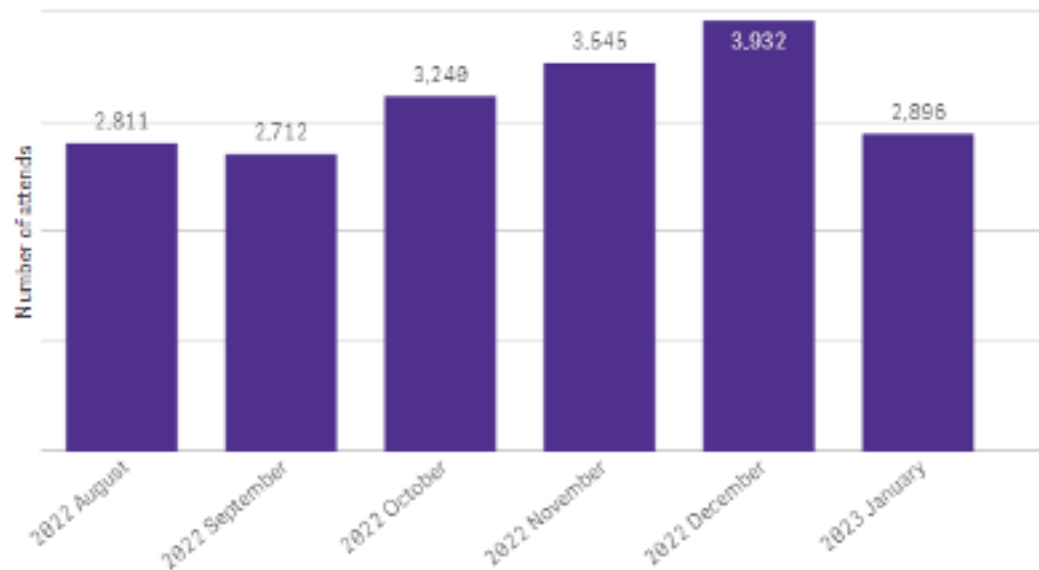
8am-8pm



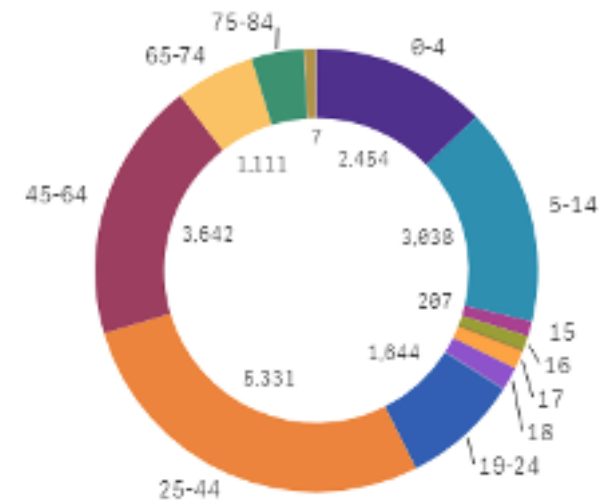
Derby Urgent Treatment Centre Data

Aug 2022 – Jan 2023

UTC attends by year/month



UTC attends by age band



Future integration for UTC'S

We are currently reviewing our future strategy for urgent treatment centres in order to respond needs of the local population.

We look to develop an integrated pathways approach to care, linking with other service provision to ensure seamless transfer of care. This includes between UTCs and the wider Urgent and Emergency Care system, and to other services which support onward referral.

To base planning on the holistic picture, harnessing opportunities for a patient-centred approach with a focus on prevention, supporting patients closer to home in there communities.

This approach also builds upon recommendations from Dr Claire Fuller's report, commissioned by NHS England in November 2021 to undertake a stocktake of primary care integration, including achieving stronger alignment with UTCs and the wider urgent care system

One option we are exploring with our Urgent and Emergency care, primary care, community and voluntary partners is a HUB approach within the City.

Once we have completed our review we would welcome the opportunity to update OSC on planning.

Hub Model



Integrated (reciprocal) pathways



Improved ambulance conveyance pathways



Support to same day extended access



Access to a wider range of diagnostics



Enhance patient flow / Treat patients in the community



Provide best levels of patient experience and care

Contacts

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