

NFI Comparison data provided by
the Audit Commission

Authority Type	Number in Category	Number of Reports	Average Number of Reports	Total Matches	Average Number of Matches	Total Processed	Average Matches Processed	Total Frauds	Average Frauds	Total Errors	Average Errors	Outcomes (£)	Average Outcome (£)
County Council	61	2,942	48	866,420	14,204	139,306	2,284	905	15	7,306	120	7,166,773.63	117,488.09
District Council - Large	81	4,513	56	389,733	4,812	138,788	1,713	1,498	18	7,171	89	4,781,905.75	59,035.87
District Council - Medium	133	5,409	41	379,323	2,852	149,291	1,122	1,321	10	7,220	54	4,706,201.47	35,384.97
District Council - Small	14	592	42	33,465	2,390	14,025	1,002	118	8	690	49	449,554.16	32,111.01
Fire Authority / FCDA / Fire & Rescue Service	50	670	13	25,939	519	13,689	274	0	0	132	3	155,633.39	3,112.67
Government Department	89	990	11	257,556	2,894	103,122	1,159	909	10	840	9	3,273,122.20	36,776.65
Housing Association	64	809	13	29,877	467	10,606	166	65	1	146	2	92,875.28	1,451.18
Insurance Provider	3	18	6	8,811	2,937	0	0	0	0	0	0	0	0.00
Local Health Board	7	133	19	29,950	4,279	6,485	926	2	0	10	1	46,128.75	6,589.82
London Borough Council	33	3,263	99	618,311	18,737	107,112	3,246	2,385	72	10,144	307	10,138,784.71	307,235.90
London Borough Other	3	74	25	26,726	8,909	3,365	1,122	0	0	84	28	131,989.65	43,996.55
Metropolitan Borough Council	36	3,179	88	769,146	21,365	125,738	3,493	956	27	9,173	255	9,841,069.06	273,363.03
NHS Health Authority or Trust	259	4,039	16	548,232	2,117	109,853	424	126	0	992	4	3,343,834.58	12,910.56
Passenger Transport Executive	9	131	15	108,428	12,048	3,098	344	1	0	13	1	25,364.45	2,818.27
Pension Authority	72	282	4	136,646	1,898	12,920	179	68	1	1,608	22	6,035,843.19	83,831.16
Police Authority	53	1,050	20	78,132	1,474	28,830	544	5	0	436	8	798,482.48	15,065.71
Primary Care Trust	153	2,410	16	292,888	1,914	82,620	540	13	0	622	4	1,115,296.98	7,289.52
Probation Board	35	337	10	5,332	152	4,393	126	0	0	46	1	3,528.54	100.82
Special Health Authority	4	27	7	26,407	6,602	2	1	0	0	0	0	0	0.00
Strategic Health Authority	10	145	15	17,382	1,738	5,260	526	0	0	101	10	9,904.93	990.49
Unitary Authority	76	5,645	74	1,040,717	13,694	288,180	3,792	2,840	37	20,767	273	10,304,473.89	135,585.18
Derby City Council			84		14,542		3,434	19	19	494*	494	98,261.28	98,261.28
Unknown	2	23	12	1,575	788	570	285	0	0	0	0	0	0.00
Waste Regulation or Disposal Authorities	3	16	5	145	48	79	26	0	0	0	0	0	0.00
Totals (All)	1,250	36,697		5,691,141		1,347,332		11,212	9	67,501	54	62,420,767.09	49,936.61

*Breakdown of errors

Council Tax single discount	131	these are mostly cases where a young person in the household has reached the age of 18 and has become a full time student or a benefit claimant. For these, the amount payable is unaffected, as the student is entitled to a disregard, it is merely a categorisation change.
Bus passes	118	these are cases where the pass holder has passed away and the pass has not been returned to the Council. As bus passes have photo identification, the likelihood of these being used fraudulently is remote
Blue badges	240	the majority of cases are where the badge holder has passed away and the pass has not been returned to the Council. There is a risk that fraudulent use may be made of these badges, but the new national scheme, linked as it is to centrally held records of deaths, will reduce this risk.
Student loans	2	this match between student loans and benefit claims has produced a low number of errors, one where the customer left the area and the other where there had been an official error
Benefit claims between areas	1	This single match highlights where a customer may have claimed in two different areas at the same time, an overpayment has been raised
Payroll NI records	2	This highlights where an employee NI number has been recorded incorrectly on the payroll system. These have been corrected.