

Time started 10.30am  
Time ended 10.34am

## **Finance and Procurement Cabinet Member Meeting 21 June 2021**

Present: Councillor Roulstone

In attendance: Colyn Kemp - Head of Business Intelligence (People's Services)  
Lynda Innocent – Head of Information, Transformation and Application Support

### 01/21 Apologies

There were no apologies.

### 02/21 Late Items

There were no late items.

### 03/21 Declarations of Interest

There were no declarations of interest.

### 04/21 Minutes of the meeting held on 14 August 2019

The minutes of the meeting held on 14 August 2019 were agreed.

### 05/21 Know your Customer Policy – Reviewed and Updated

The Cabinet Member considered a report of the Strategic Director of Corporate Resources, seeking approval for changes to the 'Know Your Customer (KYC)' Policy.

It was reported that the KYC Policy was approved at a Finance and Procurement Cabinet Member Meeting on 13 December 2018 and the scope was extended in August 2019 to include a provision for unaccompanied migrant children and former unaccompanied migrant children who were care leavers or children in care..

The policy had recently undergone a scheduled review. The new version included several changes to improve clarity and to reflect exceptions agreed by the Department for Welfare and Pensions (DWP) and/or by the Council's provider of Prepaid Card services, allpay Ltd.

**Resolved to approve the proposed changes to the Know Your Customer Policy.**

06/21      Web Accessibility Policy

The Cabinet Member considered a report from the Director of Digital and Customer Management seeking approval to establish a Web Accessibility Policy which could be applied consistently to all Council websites, microsites and mobile applications.

**Resolved to adopt the Web Accessibility Policy.**

MINUTES END