

Review of Walk-in Services – Final Report

SUMMARY

- 1.1 Southern Derbyshire Clinical Commissioning Group (SDCCG) has recently completed a comprehensive consultation exercise on its review of Derby City Walk-in Services, to which this Board also submitted its recommendations (attached). The results of the consultation together with the SDCCG Board's final report are attached.

RECOMMENDATION

- 2.1 To consider and comment on the final report on the review of walk-in Services.

REASONS FOR RECOMMENDATION

- 3.1 The board has a statutory responsibility for scrutinising NHS health services and this item falls within its remit. Recommendations and comments from the A&PH Board will also help to shape future service specification for Walk - in Services in the City.

SUPPORTING INFORMATION

- 4.1 Following detailed discussions at the last meeting, a letter summarising the board's comments and recommendations was sent to SDCCG - Appendix 2.

OTHER OPTIONS CONSIDERED

- 5.1 None

This report has been approved by the following officers:

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|--------------------------------|--|
| Legal officer | N/A |
| Financial officer | N/A |
| Human Resources officer | N/A |
| Service Director(s) | N/A |
| Other(s) | Philip O'Brien – Statutory Scrutiny Officer SDCCG |

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| For more information contact: | M Hussain 01332 643647 mahroof.hussain@derby.gov.uk |
| Background papers: | None |

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| List of appendices: | Appendix 1 – Implications Appendix 2 – Letter giving A&PH Board response to consultation |
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Appendix 1

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| IMPLICATIONS |
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Financial and Value for Money

1.1 None arising from this report

Legal

2.1 The Local Authority (Overview and Scrutiny Committees Health Scrutiny Functions) Regulations 2002, gives health scrutiny committees powers to review any matter relating to the planning, provision and operation of health services.

Personnel

3.1 None arising from this report

Equalities Impact

4.1 None arising from this report

Health and Safety

5.1 None arising from this report

Environmental Sustainability

6.1 None arising from this report

Asset Management

7.1 None arising from this report

Risk Management

8.1 None arising from this report

Corporate objectives and priorities for change

9.1 Our aim is to work together so that Derby and its people will enjoy a thriving

sustainable economy, good health and well-being and an active cultural life.

Catherine Bainbridge
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Date 14 November 2013



DERBY CITY COUNCIL

one Derby one council

Dear Catherine

The Adults and Public Health Board considered the Derby City Walk-in Service Review consultation document at their scheduled meeting on Monday 11 November.

The Board learned from the supporting information that the demand for the walk-in services in the city is extremely high as more than 78,700 patients have attended the two walk-in centres between January and December 2012. Also, the chart listing outcomes for patients going to DOAC shows that 97.5% patients are discharged with no further follow-up. However of the patients visiting the nurse led centre only 43% are discharged with no further follow-up and 57% referred to other services.

Members believe the walk-in centres provide patients with easy access to primary health care services. Closing them would not only have detrimental effect on the health of the local population but would also increase pressure on the Royal Derby Hospital Emergency Department.

The Board therefore recommends keeping both centres open.

Re:



The Board further recommends that the Osmaston Road centre is upgraded to provide GP led walk-in services. This will help to reduce duplication of scarce resources with patients being referred on to GP's and the Emergency Department.

Members do not support the co-location of walk-in services with A&E as they believe the current sites provide better access for patients. This proposal is opposed by the hospital who informed the Board of their view during a recent visit to the Emergency Department.

The Board wishes to see more publicity on the walk-in services to raise awareness amongst the public and thus encourage greater usage

Other elected members of the council have also raised concerns with Chair that the two centres should not be closed.

Yours sincerely

Mahroof Hussain
Scrutiny and Civic Services Manager