

Have you ever been the victim of crime and disorder whilst undertaking a hackney carriage or private hire journey within Derby City?	
Yes	25
No	114
Prefer not to say	10

**APPENDIX 1A
ONLINE
CONSULTATION
RESPONSES
26 January - 30
July 2022**

In what capacity have you been the victim of crime and disorder whilst undertaking a hackney carriage or private hire journey within Derby City?	
Driver	14
Passenger	10
Prefer not to say	2

How likely do you think that the installation of CCTV in licensed vehicles would have a positive effect on the safety of hackney carriage and private hire vehicle users including children and vulnerable adults, in Derby City?	
Highly likely	94
Likely	23
Unlikely	17
Highly unlikely	16

How likely do you think that the installation of CCTV in licensed vehicles would have a positive effect on the safety of hackney carriage and private hire drivers in Derby?	
Highly likely	99
Likely	23
Unlikely	19
Highly unlikely	9

How concerned are you about possible privacy issues if CCTV is installed in licensed vehicles?

Very concerned	34
Quite concerned	17
Not concerned	38
Not concerned at all	61

Derby City Council does not currently have a policy in place in respect of CCTV in hackney carriage or private hire vehicles. If a policy were to be implemented which of the following options do you consider the Council should adopt?

Mandatory fitting of CCTV in vehicles	93
Voluntary fitting of CCTV in vehicles	47
No CCTV systems to be allowed in licensed vehicles	9

Does your answer to above question apply to all hackney carriage and private hire vehicles licensed by Derby City Council?

Yes	145
Don't know	4

Yes	20
No	110
Don't know	15

Please consider your response to above question. Would your opinion differ if the cost of installing CCTV in vehicles is:

Up to £250

More than £250 but up to £500	
Yes	19

No	108
Don't know	14

Don't know	18
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Less than £1,000 but more than £500	
Yes	31
No	92

Which of the following best describes the capacity in which you are completing the survey?	
A private hire/hackney carriage driver licensed by Derby City Council	23
A private hire operator or proprietor licensed by Derby City Council	4
A private hire/hackney carriage driver, vehicle or operator licence	7

holder with another Licensing Authority (i.e. another Council)	
Someone who occasionally uses private hire or hackney carriage vehicles	55
A hackney carriage vehicle proprietor licensed by Derby City Council	4
Derby City Council resident	49
Councillor	3
Someone who regularly uses private hire or hackney carriage vehicles	31
A representative of a statutory agency	13
Derby City Council employee	4

An employee of another Licensing Authority	4
Other (please specify)	12

Please tell us how you describe your gender. Please select all that apply	
Woman/girl	34
Man/boy	90
Prefer not to say	20

Do you identify as a gender other than what you were assigned at birth, that is you are a trans person or someone with a trans history? Please select one option	
Yes	19
No	94
Prefer not to say	27

I consider myself to be... Please select one option only	
heterosexual/straight	96
bisexual	4
a gay man	2
Prefer not to say	41

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Do you consider yourself to be a disabled person? Please select one	
Yes	17
No	119

To which group do you consider you belong? Please select one	
Asian or Asian British - Indian	6
Asian or Asian British - Pakistani	24
Any other Asian background	1
Dual Heritage - White and Black African	1
White - English / Welsh / Scottish /	95

Northern Irish / British	
White - Gypsy or Irish Traveller	1
Any other White background	5
Any other ethnic group	1
If you answered 'other' to any of the answers above, please use the box below to tell us more	2

Do you have any religious beliefs? Please select one option	
Yes	47
No	58
Prefer not to say	35

If yes, to which religion do you belong? Please select one	
Christian	26
Hindu	1

Muslim	21
Sikh	1
Other	2
Prefer not to say	21

Derby City Council does not currently have a policy in place in respect of CCTV in hackney carriage or private hire vehicles. If a policy were to be implemented which of the following options do you consider the Council should adopt? Mandatory/Voluntary/None	What exemptions do you consider should be allowed, please add comments below.	If there is anything else you would like to comment on in respect of implementing a policy for CCTV in hackney carriage or private hire vehicles, please tell us below.
Please tell us why you chose this option?		
to make it safe	about disabilities	
If you fit cctv then camera never lies	Dont know what you mean about exemptions and the next 3 questions are an absolute piss take	
Because it's very expensive and drivers are under enough financial pressure attempting to	No exemptions are required as this should be voluntary	Being a taxi driver for 30years plus I see very little benefit in cctv being fitted in our vehicles n it's a totally unnecessary expense

renew there vehicle intime for 2025 changes		
If the council is to finance the CCTV equipment and installation then you may make it mandatory otherwise if the driver is to be asked to finance everything then it should be voluntary.	As above	
If a incident happen its all after the fact no help to driver or passenger	It should be up to driver if he wants cctv or not and don't think drunk passengers want recording	How hard would it be for a driver to get a recording if they need it and cost to access recording on top of price of installation are dcc going to fund anything I highly doubt
The cost to fit these systems should be funded by a grant & therefore if not it should be up to an individual choice to fit it in their vehicle	Chauffeured vehicles	It will reduce crime & act as an deterrent and useful ax evidence too
Costs involved. Everyone will not afford the cost.of installation.	Council should fund cost of installation	
Bcz of privacy	No cctv	

Personal choice, a lot of people don't want cctv coss of privacy		
Due to cost and affordability	Cant be used for self incriminating	Derby city Council should pay towards fully funding cctv if it is made mandatory as not every driver is financially stable due to the current affects of the pandemic. Data handling center should be with an independent body which D.C.C pays for costs of data handling if made mandatory. no way should any cost be pushed to drivers. The choice of which supplier of cctv should be fitted /used should be left with driver. If driver is forced to fund cost to implement policy. Cctv should only be active when a fair customer is onboard and not on all the time due to privacy issues for drivers and public privacy who are not using the taxi service.
		Should be left to individual owners to decide and forced
Price	Drivers should have access to footage	

<p>Mandatory CCTV invites reasonably discussion regarding funding. It also requires the local authority to act as data controller.</p>	<p>Social and domestic use by the licensed driver (unlicensed drivers are not permitted to drive the vehicle under any circumstances save for road testing by suitably qualified and insured mechanics who should also be exempt).</p>	<p>I selected the option for voluntary installation of CCTV but the greater the cost the stringer my view in this regard.</p>
<p>Safety for everyone is a must. Every other public transport has cctv's, & so should taxis.</p>	<p>I don't think there should be any exemptions at all. After all this about safety for everyone</p>	<p>All Taxis should have cctvs installed. I was one of the person working alongside Albatross cars & Tell Mama to push & get the cameras installed in taxis. This should have happened a very long time ago but it can still be done now. Hope this goes through & the sooner we get them the better</p>
<p>Sensible option</p>	<p>Up to individual</p>	<p>It should be up to individual driver</p>

cost of CCTV, in these unusual times	The cost should be met by the local authority	The Council should get of their high horses, help with cost of the CCTV....
For safety of driver and passengers		
Because of the cost involved		
An added expense		More likely required for night vehicles
My privacy will finish.	Nil	
Vehicles licensed elsewhere but operating in Derby would not be included, so mandating it just for Derby licensed vehicles would not ensure total coverage. Vehicle owners/drivers would have choice of whether to have it and what type it was.	If individual choice made to have it, it must be used when vehicle working otherwise no point. Private journeys should be exempt.	Recordings obtained must be managed properly. A minimum specification should be stipulated so that recordings will be usable. Audio must also be required.
As that still gives a freedom of choice which is one of the important pillar of the democracy.	No too sure about this question	

<p>Mandatory is forced, and at high cost to the industry, voluntary maintains freedom of choice</p>	<p>where there is a history of complaints which are unclear as to sincerity of complaints, then possibly to protect drivers from such complaints</p>	<p>the issue of cost was always an issue, which is further heightened by the financial impact of Covid, there are pots of funding available from IPCC, community safety partnerships, street safe schemes and various others.</p> <p>in council building CCTV is funding, street level CCTV is funded, and the main push from local authorities and government is for "public protection" which means that in vehicle CCTV for licensed vehicles should also be funded.</p> <p>"timed audio" is not a safe and suitable way to control audio, switched is much better, and a monitor should be allowed in order to act as a visible deterrent in order to potential reduce the occurrence of incidents in licensed vehicles.</p>
		<p>I do not want to be a passenger in any taxi that has CCTV cameras</p>
<p>Same for every driver as long as the council fund it</p>	<p>None</p>	<p>Cctv is good for both sets of drivers and the public and should be funded by local council</p>

Should be the drivers choice to wether they want this		Should be the drivers choice to wether they want this option. Shouldn't be forced upon anyone to have it fitted
You council should pay for cctv equipments and installation	Non	Council should pay for all expenses not poor drivers
Because best thing for safety		
Should be mandatory and paid by the council or 50/50 by the driver	No exemptions for safety reasons all should have one	The driver should be able to download the incident and pass it to the police rather than paying someone to do it or making an appointment to have it done
Safety of passengers and drivers.	None.	The consultation should have provided evidence of the number of incidents in taxis and PHVs and of the research available into the effects of installing CCTV - https://www.whatdotheyknow.com/request/149947/response/369138/attach/3/1%20Report%20Draft%20V10.pdf
safety	none	no
The technology is not very expensive and it seems a nonsense of some have it fitted and others don't.	No exemptions.	

I would be concerned that video could be used for illegal purposes if I should discuss issues in a cab with another passenger.	None	
Otherwise no one would install it	None	
I always try to choose a vehicle with CCTV if I'm traveling alone as this makes me feel safer in the knowledge that if anything happened there would be evidence.	N/A	
I would suggest you rather get rid of these yellow corpses on wheels. These produce a lot of pollution.		I would suggest you rather get rid of these yellow corpses on wheels. These produce a lot of pollution.
Safety especially for young adults, trafficking children	No exemptions	It's paramount that all who use these services feel safe
Only mandatory if the council is willing to pay. How could the council dictate to others when there own cctv systems aren't good enough. That's a bit hypocritical.		Who controls and has access to the data. It seems this important part has deliberately been left out
No arguing with cctv evidence.		
I was once asked for a kiss in payment for my ride home.	None.	

It is used inappropriately as I was the victim of being filmed and it being shared online		
If a policy is to be adopted it may as well be mandatory as otherwise there will be the ones who don't want it which would likely have a detrimental affect on its proposed purpose		
if its not mandated, take up will be very low and it should include private hire vehicle that are licenced in gelding etc, but operate in Derby	none	apply it to all private hire vehicles based and working in Derby - no matter where they are licenced
For the benefit of drivers and customers ALL vehicles MUST be fitted, otherwise unscrupulous/dishonest drivers wont and the honest ones will. It's also one way of vulnerable people having confidence that they will be safer.	None. All vehicles should have CCTV, and also a screen so that customers can see that it is working.	It has to be mandatory, and there MUST be a way for the customer to know it is working and recording.
It's very important for safety of passengers and drivers	Can't think of any reasons for exemptions	Negotiate the changes needed to create the cctv policy

Driver's may not choose to do it	None	
I feel that the vast majority of drivers would welcome CCTV in their vehicles to help prevent crimes being committed. I don't feel it would need to be mandated. Individuals are being recorded everywhere they go these days, I don't see why being recorded in a taxi cab should be an issue for anyone.	I can't think of any logical exemptions	
It would be safer		
Quite simply if drivers have an option to fit it, they probably wont. Many/most don't have it now	none	If CCTV is fitted then it has to be good quality and high definition, facing both passenger and driver
1 rule for all	None	Considering the number of licenced cabs in the city where the driver wouldn't have passed the derby test so went to Gedling, etc, this may cause more drivers to get licenced elsewhere.

<p>I would feel safer and there would be cctv proof of the wrong doings. I have been in taxis when lots of wrong doings are going on and I have not been able to prove this as I was too scared to film in case I get trapped in as the doors lock automatically and I have no power to open them and I would be scared for my life if I said anything to the driver</p>	<p>None</p>	<p>I have experienced when they use sexiest and inappropriate sexual language as a female I do not feel safe in a taxi as mainly all drivers are male that I know that drive taxis in Derby. Women are already seen as inferior in most of the asian drivers culture. Western ladies also have had many things happen to them and when they get a taxi after a night out and had too much to drink and are very tipsy I hear there is lots of bad things happen then too. Also taxis have been known to be drug dealing and this could be a excellent deterrent also. Using a taxi is not safe as it is now personally that's how i feel and what my experiences have been and also what I have seen and heard from many other people too Cameras should be introduced ASAP. Vulnerable people mainly use taxis so it is not safe for them unless there're are cameras fitted. Special needs children also use taxis and if cameras were installed that would save council money also as they would not need as many passenger escorts because the cameras could be checked by the parents every day to see if their child has been safe going and coming back from school. Proof of cctv is a good proof to convict a person who has done wrong and that makes it easier for the police too. There are cameras everywhere so privacy is not something we should be concerned about. Safety is priority. Many taxi drivers stil use their phones and smoke in the taxis even when they have been asked not to. It is public transport and like buses and train etc they should have cctv. It's a job and they should not have tinted windows either. More female drivers is also they way forward too.</p>
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The driver should have a choice of whether they feel the need for cctv. Ultimately the driver has to pay for cctv not council.	N/a	
Drivers should have a choice	Na	No need for it
There's far too many concerns over child abuse and drug dealing pertaining to taxis which could possibly be curbed by using cctv	No exceptions should be allowed, no point in installing cctv if there's ways/ exemptions to be used to avoid its installation	Just wondering who is going to manage the cctv systems once installed... hopefully not the taxi companies themselves because it would be self defeating.
Who is the data controller, processor etc who would ensure compliance		Don't think this practical to control and enforce
Mandatory installation, will imbed the culture that bad behaviour, criminal activity is not acceptable by passengers and drivers, the driver should not have access to turning the CCTV on or off and be unable to tamper / delete any recordings	None	

Safety for passengers is paramount.	Absolutely none	Currently I would never get a taxi alone. CCTV would make me feel less vulnerable
Surely it has to be the drivers discretion as to whether or not the vehicle is fitted either CCTV?	Exemptions to what? Exemptions to having, or not having CCTV?	No idea about the cost, as it isn't me fitting it. I would be concerned if the CCTV cost was being subsidised by the Council. I would be more concerned about who would be holding the data.
For the safety of everyone concerned. I was injured because the taxi pulled away a speed then braked before I had time to fit my seatbelt.	Can't think of any need for exemptions. like to know why there would need to be any.	I would pay more for the safety that comes with CCTV
		The council should put their hands in their pockets and pay for the implementation of cctv cameras in taxis across Derby. Not fair on drivers to spend their own money.

All Drivers and Passengers would be protected. I would look for a Taxi to get in or ask for one if wanting a Taxi when phoning for a Cab with C.C.T.V. no C.C.T.V. Would rather catch a Bus most Buses have C.C.T.V. all Taxis with C.C.T.V. should display it on the outside on there Cabs and Inside there Cabs. 100% Yes.	No Exceptions All Taxis and Private Cabs to have them fitted 100%.	Possibly charge towards the Camera's in the renewal of the Licence Badge instead of all together unless the Driver can pay it all at once. Or pay something Monthly with your Rank Money.
Either all taxis or no taxis. There's no point going at it half heartedly. The only other real issue would be that about 80% of private hire taxis in Derby are licensed elsewhere, most notably by Wolverhampton council and is therefore a loophole in to the installation of cctv cameras onboard.	None	Customers would need to understand the correct avenues of going about placing a FOI request for any footage on which they may have been captured.
Who pays for the fitting and maintenance?	Unsure.	Good idea, but costs can't be high to owners. The pandemic has cost us enough.
Safety of everyone travelling and also the taxi drivers should they get	None	We should have had this years ago for public safety

violent or abusive passengers		
This should be the norm. It will provide clear evidence should there be any dispute or accusation. All Uber drivers have cameras for this reason.	No exemptions.	It's alarming that this isn't already in place. If I were a taxi driver the first thing I'd be doing is getting cameras fitted, irrespective of policy. CCTV in a taxis, private and council owned.
Allows lone female passengers to feel safer	None	The standard of Hackney cabs in Ferby differs tremendously. It would be good to have all at the same standard As a lone female I tend to get Ubers as I feel safer with the tracking systems and the measures put in place by the company.
It won't be taking over the drivers rights	No exemptions	The cost of cctv starts from £30 + £25 sd card and it's easy to install the drivers should display cctv stickers on all windows so people now
Safety of drivers and pasanger	None	

The cctv outside the taxis are not doing there jobs. When something happen to taxi driver, no one use cctv to protect them. First use those cctv and find out who throw stones and bricks to taxi vechiles. This is secondary need.	Should be fitted and taken out from the car free. As it is people safety so it should taken out from police fund. As cctv help police to prevent crime.	I told everything at back pages
Avoidance of unnecessary costs/approach to all vehicles/drivers, options for passengers	Voluntary fitting, driver choice (not taxi company choice)	Who manages this in the case of private hire vehicles i.e. who it the processor?
Because then we the general public would know all vehicles had it in whereas if voluntary it would be after you'd got in taxi you'd know. For my own safety I'd prefer it fitted	None	
Safety should always come before privacy. Taxis should be classed as public spaces really.	No exemptions.	Safety in the city is key. This would put Derby as a safer city than other cities.
For the common good	None	
To protect both drivers and passengers		

The safety of all passengers and the drivers is the priority. As a young woman, I often feel vulnerable and unsafe taking a taxi on my own late at night.	The CCTV can be regulated the same as any other CCTV system, such that the CCTV footage can only be accessed by the authorities to support investigations.	
To make it fair to all	none	
There is massive scope for problems with privacy and data retention. You say nothing about who has access, for how long or what the security measures are. I know from personal experience that Police ignore CCTV when crimes are committed—so on the balance of probabilities only bad can come of it.		

CCTV NEVER LIES	NO EXEMPTION	CCTV SHOULD BE MANDATORY & FULL COST MET BY INDIVIDUALS NOT PUBLIC TAX PAYER. DATA PROTECTION TRAINING SHOULD ALSO BE MADE AVAILABLE FOR ALL DRIVERS TO EDUCATE HOW DATA IS HANDLED.
	None	
Mandatory makes it a level playing field that drivers and users can rely on. It needs to be accompanied by a law (or byelaw) to manage privacy by requiring all CCTV footage to a) be kept within the taxi firm and not shared except for the purpose of providing lawful evidence to the police and b) to be deleted if it is not sent to the police within 7 days of an incident.	No need for exemptions; all drivers and passengers deserve to be able to rely on it. No-one should have anything to hide.	It needs to be accompanied by a law (or byelaw) to manage privacy by requiring all CCTV footage to a) be kept within the taxi firm and not shared except for the purpose of providing lawful evidence to the police and b) to be deleted if it is not sent to the police within 7 days of an incident.
Because I think people will feel safer and there's no possibility of committing crime or molesting	None	

If you want people to feel safer you need to know whatever taxi you get into it will have this fitted. If it isn't mandatory then you should have signs on the taxi and you should be able to request when booking a private car that you be sent one with CCTV	Only unless the passenger wants it off but this would still be driver discretion as it's also there for their safety	
Safety comes first	None	Problem is many private hire vehicles are not registered in Derby . Wolverhampton and Gedling seem to be used a lot . So would these cars be allowed to work in Derby ?
Safety for all users and the drivers	None	
With the current financial climate who is going to pay the £1500 to £2000 to fit the cctv ? also is this going to affect the 400 out of town plated vehicles or as this just been ignored a lot of Derby drivers do not have to have a Derby plate ?The prices below are very conservative in my opinion	The drivers should not have to pay for cctv if the council want them surely the council should finance the overpriced systems.	Call me a sceptic but i think this subject as already been decided.

<p>It will help keep users and drivers safer by providing a record of any behaviour that has taken place, and evidence issues regarding vulnerable children and people who don't pay, help to keep safe people travelling home when drunk so that they are not taken advantage of by other passengers or the driver, and also help prevent abuse and/or attacks on drivers. It is a safety net and long overdue. Most public places have CCTV and taxis are providing a public service. As long as people know that there is CCTV inside, it is not a privacy problem. There is CCTV on buses so it's no different.</p>	<p>None</p>	
<p>I think for safety, especially as a woman being alone in a taxi. I really avoid this as much as possible. Also for the safety of the drivers too.</p>	<p>None, it should be in operation with no exemptions.</p>	

I think it should be mandatory in Hackney cabs. As a disabled female wheelchair user who is reliant on taxis, I would feel safer. I have felt extremely uncomfortable on several occasions in yellow Hackney cabs in Derby.	Private hire vehicles should be optional as the drivers own their own cars, but taxi companies should send a driver with cctv if it has been requested by the customer.	If all taxis had cctv, it would be safer for customers and drivers. Customers would also be less likely to soil or damage taxis or run off without paying.
mandatory would incur a large cost so I think there should be an option. perhaps a grant scheme could be considered		
If a drievr feels insecure the. He should put Cctv in his car otherwise there's no need of it		No thanks

<p>I believe that this would have an overall positive impact on the confidence of the passenger and driver. VAWG is huge and I believe this would put the confidence in public including women and girls.</p>		<p>I believe this would assist police and other agencies. The burden of proof with CCTV would be ideal to prosecute anyone who is involved in crime and disorder involving a hackney carriage/taxi. Should vulnerable people/children use taxis, CCTV would help to safeguard and protect those vulnerable.</p>
<p>The council or local police force should be responsible for the storage of recorded footage, and recording devices should be activated only in appropriate circumstances. It is unfair to keep the audio or visual running at all times, although it is difficult to monitor the use of audio and visual equipment. Perhaps random audits per month would help. There also need to be measures in place for vehicles that are rented, keeping in mind all vehicles may be used for personal use. It would be</p>	<p>There should be exemptions for religious reasons</p>	<p>Things to consider: Camera equipment, glare caused by partition screens in vehicles, camera maintenance, reporting procedures for faulty cameras, stringent rules about activating cameras at the appropriate times, fines for improper use, a record of completed training on how to use equipment. Notices to riders that equipment is in the vehicle, and the riders ride to cancel or decline the ride if they feel uncomfortable with this.</p>

interesting to see what data retention rules surround CCTV in vehicles should policies be put in place.		
The installation can only be good for the driver and passengers. If passengers were to travel by bus they would be covered by CCTV.		
If the fitting is to be made mandatory I think this would dissuade a lot of crime being committed against users of the taxi and also drivers of the taxi.	I'm not sure I understand, if this is mandatory then no exceptions should be in place.	

It means that everyone is playing by the same rules, so there is no room for corruption.	None	It would protect drivers and passengers, would be reassuring for those using these vehicles and would deter criminals from using the hackney carriages and private hire vehicles in order to commit crime.
There shouldn't be a two tier system. All vehicles should be fitted with CCTV for the safety of both the taxi driver and passengers	There shouldn't be any exemptions	My only concern is in relation to the subsequent access to the data and the GDPR compliance and retention policy. Will there be a central depository?
Safety	None	
if it is not mandatory they will not proceed in installing	no exemptions	
safer for passengers and driver from any alleged incident or crimes	none	very good idea in the modern society were allegation are made. But more importantly safer for younger, vulnerable and elderly persons

<p>This would allow the police to be able to support both the driver and the passenger should there be any allegations of violence / theft / abuse being made by either the driver or passenger without the need of the driver calling for support from other drivers as they do now which impedes the investigation process for the police and also can cause any victims to feel intimidated.</p>	<p>None</p>	<p>It should be mandatory that the systems be checked independently either yearly or quarterly and certificated to show that they are operating correctly and also that they have not been tampered with in any to prevent loss of any evidence even if this places the owner / driver in contravention of any laws or licence conditions</p>
<p>This shouldn't be an option. Taxis are used to exploit the vulnerable (county lines) in order to eliminate this tactic CCTV is needed. Licence holders shouldn't be allowed to pick and choose they are providing a public service.</p>	<p>None</p>	<p>Long overdue</p>
<p>Why not, what is there to fear for law abiding people</p>	<p>None</p>	
<p>If mandated, then a standard of system/quality of footage/standard of installation/retention periods can be directed. If voluntary, then it would be</p>	<p>None - Recording should be continuous (With audio) as this will protect both</p>	

difficult to positively direct these aspects	passengers and drivers alike. Footage must be made available to relevant authority upon request (eg Police/Licensing)	
To ensure that all vehicles are fitted with CCTV	None	
I think this should be a voluntary scheme whereby the customer can choose if they wish to be protected by the coverage of CCTV	Footage should be securely stored and not able to be viewed for any nefarious purposes or without a specific reason for playback.	
Increased safety is better all around.	None	

<p>There is no reason not to, it protects the drivers from being victim to criminal offences and abuse and offers the police a better chance to detect the crime, whilst also deterring those who may think about committing such offences.</p> <p>I also believe it will help solo passengers feel comforted in the fact the journey is auditable and CCTV is monitoring.</p>	<p>I do not feel there should be exemptions - this would only give way for wrongdoing.</p>	
<p>If it's mandatory then its fair for everyone. If it's voluntary then how would customers know if they are getting in a taxi with it or without it. I think many people would feel safer knowing they are getting in a taxi with CCTV, particularly young girls and vulnerable people. If a taxi driver refuses to fit it then I would be concerned as to their reasons why as it would work both ways and be for their safety too.</p>	<p>None</p>	

CCTV will improve the safety of both passengers and the drivers and also assist with prevention and detection of crime		
Greater safety for the passenger and protects the driver from any false allegations. It would also assist Police with any enquiries related to taxis	None if signs are displayed	I assume most of the objections would be from the taxi firms and would be about the cost. I'm sure they could add a few pence to the fares to cover this.
They aren't expensive and would improve security of customers, as well as protecting drivers from false allegations	None	It seems like a win for everyone, could the council provide a grant or rebate for drivers to ensure they can afford to buy this? As there is a massive pinch of peoples spare cash at the moment
anyone who was upto no good or a concern would opt out of the camera	only in use when the taxi has a paying fare	no
To prevent crime and protect the drivers		

if it is voluntary the uptake will not be high enough; this will impact on customer satisfaction	None	The CCTV should include sound as well; that way when allegations are made of public order offences, the Police can prove or disprove the allegation, when civil disputes are raised it will prove or disprove allegations. Simple.
We have cameras in the street why not in the taxi	none	
I firmly believe that cctv is there to protect us from crime and help convict when a crime takes place. It would protect the customers, but also the drivers themselves.		

<p>This would leave no ambiguity for public to question if there is or is not such a safety equipment installation.</p>	<p>None.</p>	<p>During my 23 years of police service there have been numerous criminal and safeguarding events that could have been prevented or detected by such a simple installation of mandatory CCTV.</p> <p>Such mandatory CCTV installation will greatly assist in increasing the security of the operator and public as person at present know they are not recorded and take advantage this clear issue.</p>
<p>no</p>		
<p>It is a professional consideration that any right thinking business would support, and mandatory status would help to stop unprofessional conduct.</p>	<p>None</p>	

As well as a number of taxis being used legitimately, there is an increasing concern around those licensed taxis being used to ferry drugs/drug dealers/criminals. The mandatory fitting of CCTV would reduce the risk of criminality occurring within the City Council carriages. Equally, if vulnerable people were to get into a taxi, they would feel protected rather than having their personal information shared as it would be covered by adequate signage and data protection (ie only be used by authorised persons). Taxi drivers should feel safer rather than fear having CCTV within their vehicles.	None	It should be constantly running and not switched off unless authorised by senior management for a very good reason
If CCTV is to effective it needs to be in all vehicles unfortunately if optional this wont be the case	cant think of any	
Mandatory would mean all Taxi's are covered and this should meant to the same standard of camera.	none	

To protect the drivers, gather evidence for Police investigations, protect vulnerable persons	no exemptions	Ensure this also records audio
consistency. All drivers and passengers would be able to benefit from the same security		
This will help support vulnerable people in the use of Taxi's Safeguard users and drivers against false allegations. capture evidence should crime or allegation be made. Support with police investigations	None	
This would easily resolve any issues relating to payments and also assist law enforcement when dealing with any criminal offences including assaults on drivers		I believe that all drivers would feel safer knowing that any persons likely to commit offences against them are captured on footage as long as the footage was good quality
I do not want to be on CCTV whilst I'm a passenger in any taxi	None	I would stop using taxis if CCTV was installed in any vehicle I was a passenger in
Crime prevention and detection	None	
it needs to be an all or nothing approach for it to be effective		good quality CCTV will help Police Officers to identify offenders

<p>I believe this would resolve any issues in relation to fare disputes and provide evidence of behaviour of both taxi drivers and their customers should action be required in relation to this. Giving the option for people to not be involved results in a multi tiered system which results in supporting services like the police and council having to have multi layered support which is inefficient and in effective</p>	<p>I do not believe exemptions should exist</p>	<p>Consider a central hub system for hire and download of internal footage (like Police body cams) where the taxi drivers would only have to invest in the fittings for their cabs and pay a nominal sum for the upkeep / maitainance of the footage down load system. This would solve many issues including ensuring systems are all of a suitable resolution and that all footage is retained in a manner that meets data protection requirements</p>
<p>There should be consistency across the board for customers. It wouldn't be right to get into one taxi and it has CCTV but get into another and it doesn't. For it to be effective and get full confidence from customers, every taxi should have CCTV, not some.</p>	<p>None. Any journey where customers are in the vehicle should be recorded. Exemptions open the door to abuse and make the policy harder to enforce.</p>	<p>I also raise the point of private hire vehicles licensed outside of Derby who regularly operate in Derby (Gedling etc). Can these be regulated with this policy too? They should not be exempt. The city is full of taxis registered outside of our city, so it would be unfair to enforce this on Derby registered taxis but not others.</p>
<p>Choice and cost</p>	<p>Individual choice</p>	<p>Safety of passengers and drivers</p>