



Derby City Council

People's Services Savings Proposals CONSULTATION

We want to know your views on proposed changes to a range of our services

As part of the budget setting process we are currently making plans about how we can deliver our services over the next four years and achieve our priorities for the city despite the financial challenges we face.

None of our budget decisions are easy, particularly for People's Services where there is an increasing demand. In adults and children's social care we are having to make our budget stretch even further to meet the needs and expectations of our residents. This is coupled with reduced government funding.

We have developed a number of savings proposals for these services and some of these would mean making changes to the services we provide. We need your feedback on these proposals. By taking part in this consultation you will be helping to shape the future of People's Services in Derby.



All information provided will be treated in accordance with the Data Protection Act (2018). We will only use this information to inform decision-making in relation to changes to People Services. All of the information you provide will remain confidential. Information provided by you will not be shared with any third party but the overall results will be shared with participating teams and partners. Please see our attached privacy statement for more information.

Q1 Do you consent to the processing and storing of your response for the purpose of this consultation?

(Please select one)

☐

Yes

☐

No, I do not wish to participate in the survey.

What are we proposing?

We have suggested a number of proposals which have been shaped by both the national and local context and the need to balance the Council budget. A full list of these proposals can be found in the [consultation document](#).

Some of these proposals are about delivering existing services differently through reprioritising work or by restructuring staff and resources and some are proposals that we have already started work on such as changes to children's homes, where those directly affected have already been consulted.

Some proposals, however, if implemented would mark a change to the services we deliver. These include changes to:

- The Livewell service
- Council run day centres
- Council run care homes
- Carer's services
- Fostering services

Further details about these proposals are set out in the [consultation document](#).

The other proposals you can give your feedback on include:

- 1 – Reduction in the controllable public health grant
- 2 - Review of adults care packages
- 3 - Reprioritising statutory work in adult social care
- 4 - Efficiencies in workforce learning and development
- 5 - Efficiencies from a review of the Carelink service
- 6 - Removal of the base budget for Troubled Families - corresponding funding ending 19/20
- 7 - Remodelling of the Connexions service - staffing restructure
- 8 - A remodelling of the child placement service through social impact bonds
- 9 - Redefining the local authority role in school improvement
- 10 - Youth Offending Service restructure
- 11 - Remodelling of the service model for the provider of children's homes
- 12 - Use of the dedicated schools grant to fund central early years services
- 13 - Management review

What are we consulting on?

We want to know your views on our savings proposals for People's Services. By taking part in this consultation you will be helping to shape the future of these services in Derby and helping to make sure that we make the best possible use of the money we have available.

How can you have your say?

The consultation will be open until **Friday 1 February 2019 at 10 a.m.** We have not made any final decisions about the proposals so your views and ideas will help us make these decisions. The findings of this consultation will be discussed at Council Cabinet in February 2019.

You can take part by completing this online survey. **If you are directly affected by the proposals set out for Livewell, day centres, care homes, carer's services or fostering services you will have the opportunity to hear more about these proposals and give your view at a meeting or event during the consultation period.** The service that you access will keep you up to date about how you can get involved.

Thinking about the overall budget savings identified...

Table 1 in the [consultation document](#) sets out all the savings proposals that have been identified for People's Services.

Q2 To what extent do you agree or disagree with the following statements? (Please select one on each row)

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
I am aware that the Council has had to make significant savings over the past few years	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have noticed changes to some services provided by the Council	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understand the scale of savings that the Council still has to make to their budget over the next few years	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understand that demand for social care services is increasing every year	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Considering the information set out in Table 1 of the [consultation document](#)...

Q3 Overall, to what extent do you agree or disagree with the savings proposals identified by People Services? (Please select one option)

- ☐ I agree with all of the proposals
☐ I agree with most of the proposals
☐ I agree with some of the proposals
☐ I disagree with all of the proposals
☐ Don't know

Five of the proposals set out in the consultation document would involve making changes to services currently provided by the Council. We would like to know your views on these proposals and understand the impact they will have on you or people that you know. You can now select the individual proposals that you would like to comment on further. You will also have the opportunity to give your feedback on the other savings proposals towards the end of this survey.

Q4 Please select which proposal(s) you would like to comment on. (Please select one option per row)

	Yes	No
Consultation on the proposal affecting Livewell (Q5)	<input type="radio"/>	<input type="radio"/>
Consultation on the proposal affecting Day Centres (Q12)	<input type="radio"/>	<input type="radio"/>
Consultation on the proposal affecting Care Homes (Q19)	<input type="radio"/>	<input type="radio"/>
Consultation on the proposal affecting Carers Services (Q26)	<input type="radio"/>	<input type="radio"/>
Consultation on the proposal affecting Fostering (Q33)	<input type="radio"/>	<input type="radio"/>

Proposal to refocus the Livewell service

As part of our budget process we are proposing to reduce the services provided by Livewell. These proposals would sustain an effective lifestyle and prevention service within a reduced budget. The proposals would mean a **reduction** in the number of people able to access the Adult Weight Management Service; the Child Weight Management Service; the Active Schools Programme; the Smoking Cessation Service; and NHS Health Checks.

It would also mean that some services would **no longer be provided** by Livewell. These include Active Supporters (mens health); Cardiac Rehabilitation Phase 4; the Workwell Programme and the weight management and stop smoking services that are currently available as part of GP Out of Hours delivery. Further details about what these services do and what the proposed changes are can be found in the [consultation document](#).

Q5 In what capacity are you giving your feedback on the Livewell proposals?

(Please select one)

- | | |
|------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------|
| <input type="radio"/> A current or past user of Livewell services | <input type="radio"/> A carer or close family member of a current or past service user |
| <input type="radio"/> Somebody who is planning to access Livewell services in the future | <input type="radio"/> A local health care commissioner |
| <input type="radio"/> A member of staff at Livewell | <input type="radio"/> A local health and social care professional |
| <input type="radio"/> A representative of a statutory organisation | <input type="radio"/> A representative of a voluntary sector organisation |
| <input type="radio"/> A Derby resident or someone who works or studies in the city | <input type="radio"/> Other |

If you have answered other, please say in the box below

Q6 How strongly do you agree or disagree with the proposal to refocus the Livewell service?

(Please select one option)

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree
- ☐ Don't know

Q7 To what extent do you agree or disagree with each of the proposed changes to the Livewell service in order to make these savings? *(Please select one on each row)*

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
That the adult weight management service is reduced	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the child weight management service is reduced	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the number of schools in the Active Schools Programme is reduced	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the smoking cessation services (support to stop smoking) are reduced	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the number of NHS Health Checks delivered in the community is reduced	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That there is a cap on the number of people able to access the Liveability service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the Active Supporters (Men's Health) service would stop completely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the Cardiac Rehabilitation Phase 4 service would stop completely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That the Workwell Programme would stop completely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
That GP out of hours stop smoking and weight management services would stop completely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q8 Thinking about the Livewell service, please tell us your views on the following statements.... *(Please select one in each row)*

	Yes, they will have a big impact	Maybe, but only a small impact	No, not at all	Don't know
These proposals will affect me personally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect someone I know	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect people across Derby	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q9 Do you have any other ideas or alternative suggestions about how these services can be delivered differently in the future whilst making the savings needed? *(Please select one)*

- ☐ Yes
- ☐ No
- ☐ Don't know

Q10 If yes, please tell us your ideas or alternative suggestions in the box below

Q11 If you have any other comments or concerns about this proposal, please tell us in the box below.

Proposal to close Council run day centres

As part of our budget process we are proposing to close the three remaining day centres directly provided by the Council. In keeping with other local authorities across the country the approach the Council has taken over recent years is that it no longer wishes to provide care services directly. There are now a wide variation of good quality alternative providers available who are able to provide these services to local communities. This proposal would involve closing the Inspire, Aspect and Morleston day centres and directing service users to alternative day services provided by voluntary sector or private sector organisations. Further details about the proposed changes to this service can be found in the [consultation document](#).

Q12 In what capacity are you giving your feedback on the day centre proposals?

(Please select one)

- ☐ A current or past user of one of the day centres
- ☐ A member of staff at one of the day centres
- ☐ A representative of a statutory organisation
- ☐ A Derby resident or someone who works or studies in the city
- ☐ A carer or close family member of a current or past service user
- ☐ A local health and social care professional
- ☐ A representative of a voluntary sector organisation
- ☐ Other

If you have answered other, please say in the box below

Q13 How strongly do you agree or disagree with the savings proposals for Council run day centres?

(Please select one option)

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree
- ☐ Don't know

Q14 To what extent do you agree or disagree with the following statements?

(Please select one on each row)

[illegible]

Q15

Thinking about day centres, please tell us your views on the following statements....
(Please select one in each row)

	Yes, they will have a big impact	Maybe, but only a small impact	No, not at all	Don't know
These proposals will affect me personally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect someone I know	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect people across Derby	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q16

Do you have any other ideas or alternative suggestions about how these services can be delivered differently in the future whilst making the savings needed?
(Please select one)

☐ Yes

☐ No

☐ Don't know

Q17

If yes, please tell us your ideas or alternative suggestions in the box below

Q18

If you have any other comments or concerns about this proposal, please tell us in the box below.

Proposal to make changes to Council run care homes

As part of our budget process we are proposing to remodel our last remaining Council run care homes. This would involve continuing to move away from providing long term residential care ourselves and using our remaining facilities in a way that would most benefit the city.

It is proposed that Arboretum House would be used to provide short term residential support for people being discharged from hospital, like Perth House. This would mean eventually there would be no permanent residents living there and there would be more visitors, professionals and vehicle traffic at Arboretum House given the short term nature of the proposed service.

The currently closed Warwick House would no longer be used for a care home. This would affect the current respite facility known as Bonsal View which is based at a building on the Warwick House site. This service may need to be relocated to a new property at some point.

Further details about the proposed changes to these care homes can be found in the [consultation document](#).

Q19 In what capacity are you giving your feedback on the care home proposals?

(Please select one)

- | | |
|-------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|
| <input type="radio"/> A resident of one of the care homes or service user who is affected | <input type="radio"/> A carer or close family member of a resident or service user who is affected |
| <input type="radio"/> A member of staff at one of the care homes affected | <input type="radio"/> A local health and social care professional |
| <input type="radio"/> A representative of a statutory organisation | <input type="radio"/> A representative of a voluntary sector organisation |
| <input type="radio"/> A Derby resident or someone who works or studies in the city | <input type="radio"/> Other |

If you have answered other, please say in the box below

Q20 How strongly do you agree or disagree with the proposal to remodel the remaining Council run care homes?

(Please select one option)

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree
- ☐ Don't know

Q21 To what extent do you agree or disagree with the following proposed changes that form part of this proposal? (Please select one on each row)

[illegible]

Q22 Thinking about care homes, please tell us your views on the following statements....
(Please select one in each row)

	Yes, they will have a big impact	Maybe, but only a small impact	No, not at all	Don't know
These proposals will affect me personally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect someone I know	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect people across Derby	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q23 Do you have any other ideas or alternative suggestions about how these services can be delivered differently in the future whilst making the savings needed? (Please select one)

- ☐ Yes
- ☐ No
- ☐ Don't know

Q24 If yes, please tell us your ideas or alternative suggestions in the box below

Q25 If you have any other comments or concerns about this proposal, please tell us in the box below.

Proposal to make changes to services for carers

As part of our budget process we are proposing to reduce the amount of money available to be used to support carers in Derby and this would involve prioritising essential support for carers only in line with our legal duties. It would mean that we stop funding some non-essential services due to the reduced funding available. Carers who use these services have told us that this support, as well as advice and information can make a big difference to their lives. Further details about the proposed changes to this service can be found in the [consultation document](#).

Q26 In what capacity are you giving your feedback on the carers proposals?

(Please select one)

- ☐ A local carer who currently accesses these services
 - ☐ A local carer who does not currently access these services
 - ☐ A member of staff at one of the services
 - ☐ A representative of a statutory organisation
 - ☐ A cared for person
 - ☐ A Derby resident or someone who works or studies in the city
 - ☐ Someone whose carer is affected by this proposal
 - ☐ A local health and social care professional
 - ☐ A representative of a voluntary sector organisation
 - ☐ Other

If you have answered other, please say in the box below

Q27 How strongly do you agree or disagree with the proposal to reduce services provided to carers?

(Please select one option)

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree
- ☐ Don't know

Q28 To what extent do you agree or disagree with the following statements?

(Please select one on each row)

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
With reduced funding the Council should prioritise essential services that they have a statutory duty to provide	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is acceptable to me that training and short break activities are the areas the Council will no longer prioritise	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q29 Thinking about services for carers, please tell us your views on the following statements....
(Please select one in each row)

	Yes, they will have a big impact	Maybe, but only a small impact	No, not at all	Don't know
These proposals will affect me personally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect someone I know	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect people across Derby	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q30 Do you have any other ideas or alternative suggestions about how these services can be delivered differently in the future whilst making the savings needed?
(Please select one)

- ☐ Yes
- ☐ No
- ☐ Don't know

Q31 If yes, please tell us your ideas or alternative suggestions in the box below

Q32 If you have any other comments or concerns about this proposal, please tell us in the box below.

Proposal to make changes to fostering services

As part of our budget process we are proposing to make a change to our fostering recruitment and assessment services. This would mean we would no longer provide the fostering recruitment and assessment service ourselves, instead passing this responsibility on to another organisation who would provide this service on our behalf. Further details about the proposed changes to this service can be found in the [consultation document](#).

Q33 In what capacity are you giving your feedback on the fostering proposals?

(Please select one)

- ☐ A past or current service user
- ☐ A member of staff who is affected
- ☐ A representative of a statutory organisation
- ☐ A Derby resident or someone who works or studies in the city
- ☐ A local health and social care professional
- ☐ A representative of a voluntary sector organisation
- ☐ Other

If you have answered other, please say in the box below

Q34 How strongly do you agree or disagree with the overall proposal to change our fostering recruitment and assessment services? *(Please select one option)*

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree nor disagree
- ☐ Disagree
- ☐ Strongly disagree
- ☐ Don't know

Q35 To what extent do you agree or disagree with the following statements?

(Please select one on each row)

- Strongly agree Tend to agree Neither agree nor disagree Tend to disagree Strongly disagree Don't know
- ☐ ☐ ☐ ☐ ☐ ☐

I do not mind if it is the Council or another organisation that delivers services, as long as they are of a good standard.

- It is acceptable to me that the Council stops running fostering recruitment and assessment services and hands it over to an independent provider to deliver on their behalf

- ○ ○ ○ ○ ○

Q36 Thinking about fostering recruitment and assessment, please tell us your views on the following statements.... *(Please select one in each row)*

	Yes, they will have a big impact	Maybe, but only a small impact	No, not at all	Don't know
These proposals will affect me personally	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect someone I know	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
These proposals will affect people across Derby	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q37 Do you have any other ideas or alternative suggestions about how these services can be delivered differently in the future whilst making the savings needed? *(Please select one)*

- ☐ Yes
- ☐ No
- ☐ Don't know

Q38 If yes, please tell us your ideas or alternative suggestions in the box below

Q39 If you have any other comments or concerns about this proposal, please tell us in the box below.

Other savings proposals

Page 24 in the consultation document sets out 13 other savings proposals from our October Cabinet paper. These largely relate to internal changes that we could make which would help the Council to achieve a balanced budget but also to changes in national funding programmes. The next questions relate to these proposals.

Q40 Please tell us if you wish to give feedback on any of the other 13 savings proposals in the consultation document.

(Please select all that apply)

- ☐ A reduction in public health services due to the reduction in the controllable public health grant
- ☐ Undertake a review of adult care packages
- ☐ Reprioritising statutory work in adult social care
- ☐ Make efficiencies in workforce learning and development by changing the service to focus on essential learning needs only
- ☐ Restructure the Carelink service to make efficiencies but still meet the demands of the service and customers
- ☐ Removal of the base budget for troubled families when the corresponding funding ends in 19/20
- ☐ Staffing restructure within the Connexions service
- ☐ Changes to the child placement service - a reduction in the costs of placements for looked after children as their care packages are stepped down from high cost residential packages to supported foster care
- ☐ A staffing reduction in the School Improvement Service
- ☐ Review the staffing structure of the Youth Offending Service
- ☐ A review and reconfiguration of the Council run children's homes to respond to the changing needs of residential placements *(a consultation on this was undertaken with those affected in August/ September 2018)*
- ☐ Use of dedicated schools grant to fund central early years services
- ☐ Review the management structure of the directorate
- ☐ **None of the above**

Q41 If you have selected to give your feedback on any of these proposals please write this, or any ideas or suggestions you have in the box below.

If you are completing this as somebody who lives, works or studies in Derby....

The next few questions will help us to make sure that we hear everyone's views, whatever your age, circumstance or background.

Why are we asking these questions?

We have to make sure we are complying with our legal equality responsibilities and that we know what all sections of our community feel about our services and functions. In particular, we need to know if people from the equality groups or who have protected characteristics are taking part, as these groups are referred to in the Equality Act. This is so that we can make any appropriate changes. You can find out more about this in the guide to public authorities.

We would like people to complete these equality questions, but it is not essential and if they make you feel uncomfortable about then you can leave the questions blank.

Are you...*(Please select one)*

- ☐ Male
☐ Female

Is your gender the same as you were assigned to at birth? *(Please select one)*

- ☐ Yes
☐ No

What was your age on your last birthday? *(Please tell us your age in years)*

To which group do you consider you belong? *(Please select one)*

- | | |
|-----------------------------------------------------------------|-------------------------------------------------------------------------------------|
| <input type="radio"/> Asian or Asian British - Indian | <input type="radio"/> Dual Heritage - White and Black African |
| <input type="radio"/> Asian or Asian British - Pakistani | <input type="radio"/> Dual Heritage - White and Asian |
| <input type="radio"/> Asian or Asian British - Bangladeshi | <input type="radio"/> Any other Dual Heritage background |
| <input type="radio"/> Asian or Asian British - Chinese | <input type="radio"/> White - English / Welsh / Scottish / Northern Irish / British |
| <input type="radio"/> Any other Asian background | <input type="radio"/> White - Irish |
| <input type="radio"/> Black or Black British - African | <input type="radio"/> White - Gypsy or Irish Traveller |
| <input type="radio"/> Black or Black British - Caribbean | <input type="radio"/> Any other White background |
| <input type="radio"/> Any other Black background | <input type="radio"/> Other ethnic group - Arab |
| <input type="radio"/> Dual Heritage - White and Black Caribbean | <input type="radio"/> Any other ethnic group |

If you have selected one of the 'Any other background' options, please give further details.

Do you consider yourself to be a disabled person? *(Please select one)*

- ☐ Yes
- ☐ No

I consider myself to be... *(Please select one)*

- ☐ heterosexual/straight
- ☐ bisexual
- ☐ a gay man
- ☐ a gay woman/lesbian
- ☐ Other
- ☐ Prefer not to say

Do you have any religious beliefs? *(Please select one)*

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

If yes, to which religion do you belong? *(Please select one)*

- ☐ Buddhist
- ☐ Christian
- ☐ Hindu
- ☐ Jewish
- ☐ Muslim
- ☐ Sikh
- ☐ Other
- ☐ Prefer not to say

Thank you for completing this survey.

Please return your completed form in the pre-paid envelope provided to reach us **before the deadline on Friday 1 February at 10.00 a.m.**, you don't need a stamp. You can also return your completed form to us using your own envelope addressed to:

People's Services Consultation
Derby City Council
FREEPOST
MID24259
Derby
DE1 2BR

We can give you this information in any other way, style or language that will help you access it. Please contact us on: 01332 640000 Minicom 01332 640666.

Corporate Consultation Privacy Notice

How is your information used?

You will be asked for your consent at the beginning of every paper based questionnaire. Where we have your consent we may use your information to:

- Inform the decision on which the consultation subject matter is based or the formation of the policy, service or event that the consultation is concerned with;
- Help us understand who takes part in our consultation in terms of gender, age, ethnicity and other demographic factors and how views differ across respondents;
- Send you communications which you have requested and that may be of interest.

Who has access to your information?

We may share your information with the following third parties for the reasons detailed;

- A research company that we have commissioned to undertake consultation on our behalf. If this is the case it will be clear on all consultation materials that an external agency is conducting the consultation on our behalf and they too will be bound by GDPR.
- Internally with Council departments for the purpose of:
 - Giving feedback gathered in the consultation to the services to inform their work
 - At the consultees request where they have asked that we pass on their details to the relevant department to address a particular issue or concern
 - Where a safeguarding concern has been raised in a consultation response
- Statutory agencies, such as the Police or National Fraud Authority - we may share your information with statutory agencies in line with our legal obligations and/or in completion of our public tasks.

We will not sell or rent your information to third parties. We will not share your information with third parties for marketing purposes.

For further information about how your personal information will be used, please visit www.derby.gov.uk where you can see a full copy of our Privacy Notice. Alternatively you can request a hard copy from - The Consultation Team, The Council House, Corporation Street, Derby, DE1 2FS. Telephone: 01332 640745, email: yourcityyoursay@derby.gov.uk.