



**ADULTS AND HEALTH SCRUTINY
REVIEW BOARD**
5 February 2018

ITEM 08

Report sponsor: Don McLure, Strategic
Director of Corporate Resources
Report author: Jackie Waring, Democratic
Services Officer

Update on Access to GP Surgeries

Purpose

- 1.1 To provide the Derby Adults and Health Scrutiny Review Board with an update on the progress of Primary Care Access

Recommendation(s)

- 2.1 To consider the presentation
- 2.2 To make any further comments or recommendations following discussions on the presentation received.

Reason(s)

- 3.1 To update the Board on the situation and on progress made.
- 3.2 To allow the Board an opportunity to make any further comments or recommendations

Supporting information

- 4.1 The Board has a statutory responsibility for scrutinising areas of external health care organisations and internal projects within their work remit in order to help improve services for Derby residents.

Public/stakeholder engagement

- 5.1 None directly arising from this report

Other options

6.1 None directly arising from this report

Financial and value for money issues

7.1 None directly arising from this report

Legal implications

8.1 None directly arising from this report

Other significant implications

9.1 None directly arising from this report

This report has been approved by the following people:

Role	Name	Date of sign-off
Legal		
Finance		
Service Director(s)		
Report sponsor		
Other(s)	David Walsh	22/01/19

Background papers:
List of appendices:

Derbyshire Adults & Health Scrutiny Review Board

1. Purpose of the report

To provide the Derbyshire Adults and Health Scrutiny Review Board with an update on the progress of Primary Care Access.

2. Information & analysis

GP Forward View has been rolled out across all of Derbyshire and has significantly increased access to primary care with 80% of practices participating since September 2018 to 100% of practices in October 2018. Hubs are operating additional appointments daily 6.30-8pm and a minimum of 3 hours Saturday and Sunday mornings. With the introduction of Extended Access there are now 108,264 additional bookable primary care appointments over 7 days including Bank Holidays available.

EA Group	Hrs per week	Appts per week	Appts pa
Amber Valley	43.5	174	9,048
Belper	24.5	98	5,096
Buxton	31	124	6,448
Chesterfield	60.5	242	12,584
City Centre North	37	148	7,696
City South	45.5	182	9,464
Moss Valley	20.5	82	4,264
North Bolsover	38.5	154	8,008
North Dales	27.5	110	5,720
PCP(City Centre South, City North East, City North West)	81	324	16,848
South Dales	16.5	66	3,432
South Derbyshire	27.5	110	5,720
Hardwick	37	148	7,696
Erewash	30	120	6,240
Total	520.5	2082	108,264

There are 14 models of delivery ranging from static to rotating hubs to meet the needs of the local population. More rural areas have opted for rotating hubs.

Current utilisation on weekdays is 82%. Utilisation on Saturdays 85% and Sundays 51%

Local and National communication was released in December to raise public awareness of Extended Access Hubs. All 116 practices across Derbyshire have Extended Access information on their websites.

The additional capacity in the system should improve people's ability to secure an appointment with their practice in a timelier manner. Longer opening hours within the EA hubs will ensure working age people have access to appointments outside of standard work hours.

There are still issues of getting through to practices at peak times over the phone. Having services available 7 days a week will help to improve this.

There is an ambition to enable 111 to direct book into the Extended Access appointments by the 1 April 2019 across Derbyshire with a longer term move toward 111 being able to book into 'in hour's' appointments.

The CCG as part of the GP Five Year Forward View has a workforce group in liaison with the LMC looking at the development of the Primary Care workforce. This includes recruitment and retention of GPs and Practice nurses, increasing skill mix within practices and ensuring patients are seen by the right person first time. All will help with access.