



DERBY CITY COUNCIL

**ADULTS, HEALTH AND HOUSING  
COMMISSION**  
**Monday 14 March 2011**

**ITEM 7a**

Report of the Strategic Director of Resources

## **NHS DERBY CITY REVIEW OF DIRECT ACCESS SERVICES CONSULTATION**

### **SUMMARY**

- 1.1 NHS Derby City (PCT) is consulting on its review of Direct Access Services – the nurse led Walk in Centre on Osmaston Road and the GP led Derby Open Access Centre based at St Thomas Road. These are services where the patients can turn up without an appointment and are seen by a health professional.
- 1.2 The PCT's preferred option is to close the GP led DOAP whilst keeping the nurse walk in centre. The Commission has decided to take a closer look at the proposals and has sought evidence from a range of stakeholders which includes the two centres in question as well as patients and the public to provide a more informed response to the proposals.

### **RECOMMENDATION**

- 2.1 To consider the evidence and give an informed response to the NHS Derby City on the best option for Derby residents.

### **REASONS FOR RECOMMENDATION**

- 3.1 The Commission is fulfilling its statutory health scrutiny responsibility by scrutinising the options for direct access services.

### **SUPPORTING INFORMATION**

- 4.1 The direct access centres were established to improve access to GPs services and are open from 8am to 8pm and enable patients to drop in without appointment. Between them they have received 70,000 visitors over the past twelve months. The PCT is conducting a review of these services as they have been operating for a few years. Also the PCT believes there may be an element of duplication of services and one centre could provide all the services and achieve better value for money especially in the current financial climate.

- 4.2 The Commission is also being consulted and is conducting a detailed assessment of the proposals so that it may provide an informed response. The Commission has received information from staff managing the Walk in Centre and representatives of One Medicare who run the Derby Open Access Centre. The Commission has also received comments from people who have used direct access services.
- 4.3 Members are requested to consider the evidence and give their views on the proposals so that the PCT may take informed decision and provides services that best meet the needs of Derby residents.

## OTHER OPTIONS CONSIDERED

- 5.1 The PCT's preferred option is to close the GP led Open Access Centre and retain the nurse led Walk in Centre.

**This report has been approved by the following officers:**

<b>Legal officer</b> <b>Financial officer</b> <b>Human Resources officer</b> <b>Service Director(s)</b> <b>Other(s)</b>	
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<b>For more information contact:</b>  <b>Background papers:</b> <b>List of appendices:</b>	Name Mahroof Hussain 01332 643647 e-mail mahroof.hussain@derby.gov.uk  None Appendix 1 – Implications Appendix 2 – NHS Derby City Review of Direct Services Consultation Document
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<b>IMPLICATIONS</b>
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**Financial**

- 1.1 None arising from this report.

**Legal**

- 2.1 The Local Authority (Overview and Scrutiny Committees Health Scrutiny Functions) Regulations 2002 provides the Commission with scrutiny powers to review any matter relating to the planning, provision and operation of health services.

**Personnel**

- 3.1 None arising from this report.

**Equalities Impact**

- 4.1 Effective scrutiny will benefit all Derby people. Direct access centres encourage certain groups to access medical services who would not normally use them.

**Health and Safety**

- 5.1 Direct access centres encourage certain groups to access medical services who would not normally use them.

**Carbon commitment**

- 6.1 None directly arising.

**Value for money**

- 7.1 Making the right choice for delivery of direct access services would provide best value for money.

**Corporate objectives and priorities for change**

- 8.1 This report links with Council's priority of helping us all to be healthy, active and independent.