

Black and Minority Ethnic -BME- Housing Strategy Action Plan 2005-08

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
1	Effectively monitor systems for Housing Advice Services Follow good practice guidelines laid down by the Chartered Institute of Housing and ODPM	To establish performance targets and a comprehensive monitoring system for Housing Advice Services	Monitoring system in place May 2005	Lisa Callow – Housing Options Manager –	Monitoring system established to cover the areas of Supporting People, Homelessness, Domestic Violence and Allocations & Nominations	Monitoring systems are now in place through CBL databases and manual records held for migrant workers and asylum seekers. Domestic Violence are also being maintained Action complete

SUPPORTING PEOPLE

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
2	Provide support for vulnerable BME households <ul style="list-style-type: none"> There is a significant BME population with above average levels of housing needs with support. A general recognition that BME communities remain under-represented in supported housing and floating support services. Establish the specific support needs for vulnerable client groups within the BME community and address issues of support and need 	Prioritise the development of Supporting People services that will address the needs of BME groups within the Supporting People 5-year strategy.	September 2005	Andy Humberstone – Supporting People Manager / John Sheil – Housing Strategy Officer –	Supporting People 5 year strategy prioritises the development of Supporting People services for BME households Within BME communities gain an understanding of the specific support needs of those from vulnerable client groups specifically those who may not be able to access support services or are unaware of what support services exist	Links established between the strategies Action complete
		Investigate opportunities to establish a programme of further research and analysis to understand the extent of the issue and consider measures to remedy this	Dec 2005/Jan 2006	Andy Humberstone - Supported Housing Manager / John Sheil – Housing Strategy Officer	Programme of further research planned in order to better understand the issues on BME supported housing needs	2 nd round consultation completed with those BME groups not consulted on 1 st round Action complete.

HOMELESSNESS

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
3	Improve consultation and monitoring among BME Households <ul style="list-style-type: none"> Govt requirement for P1E returns Collation of stats required for the for the Housing Investment Programme To gain an accurate breakdown of BME households To provide a proactive service to members of BME communities 	Provide a regular homelessness monitoring report which takes into account all current homelessness monitoring information –	September 2006	Trish Thomas - Housing Services Manager	Agreement gained on type of monitoring report required.	Discussions with Trisha Thomas about including other ethnic groups on the homeless module. Trish and Kevin Evans to progress with making amendments to systems to mirror information currently held on housing register
4	Increase the supply of temporary and permanent accommodation available to homeless households <ul style="list-style-type: none"> Although at present there is sufficient temporary accommodation, there is still an acute shortage of permanent accommodation in the city 	Hostels to address the 'single homeless' problem within the city by providing short term accommodation and references to help in accessing permanent accommodation	Ongoing from 2005	Lisa Callow – Housing Options Manager	% increase in the supply of temporary and permanent accommodation available to homeless households	<p>There is currently an informal pilot scheme running with 20 properties on a years trial. Refugees supported by Refugee Housing can remain in their NASS accommodation for up to a 3 month period to avoid the need for temp accommodation.</p> <p>This pilot is now finished but does not appear to</p>

						<p>have been taken up as the Home Office are looking at other pilots with other LA's</p> <p>The Passport to Living Scheme is now underway with referrals being made to Derby Homes for single applicants to be rehoused permanently.</p> <p>The proposed development of the Green Lane Assessment Centre should provide emergency accommodation for vulnerable people and women in units which will have a positive impact to people from BME groups</p>
5	Improve the standard of temporary accommodation	Housing Options Centre to examine ways of using ex-NASS accommodation which will become available in April 2005	July 2005	Martin Brown – Housing Standards Manager	Report to show options for use of ex-NASS and more general accommodation	<p>Approx 15 ex-NASS properties available for use by the homelessness team to avoid use of B & B</p> <p>Bids have also been submitted through the EMIF by Karma Nirvana and Refugee Housing Association to increase the supply of temporary and permanent accommodation in the city</p>

DOMESTIC VIOLENCE

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
6	<p>Ascertain current levels of BME households accessing Domestic Violence services including:</p> <ul style="list-style-type: none"> • Homelessness services • Police • Refuges <p>In addition:</p> <ul style="list-style-type: none"> • Highlight any gaps in service • Police crime stats show that about 13% of Domestic Violence victims were of BME origin, reflecting Derby's demographics. It should be noted that women from BME backgrounds may have greater difficulties accessing support services owing to language barriers and cultural differences 	<p>Monitor current levels of BME approaches to DV services including:</p> <ul style="list-style-type: none"> • Calls to DVU • Homeless approaches to HOC • Advice requests to DV workers • Accommodation providers <p>P1E returns to highlight:</p> <ul style="list-style-type: none"> • differences between BME and white households levels of approaches/ acceptance 	Ongoing	Shelley Davies – Domestic Violence Officer –	Levels of BME households accessing Domestic Violence services obtained and monitored terms of those accessing homelessness services and those going onto use refuge accommodation	<p>Levels assessing Domestic Violence services now monitored via all services provided</p> <p>Action complete</p>
7	<p>Make sure that advice reaches BME groups through various support service s across the city</p>	<p>Monitor usage of services including those now provided at: Peartree Clinic Sure Start, Cacti, Chaddesden Housing Options Centre</p>	Ongoing	Shelley Davies – Domestic Violence Officer –	Usage of Domestic Violence services monitored	<p>Monitoring of services used carried out at various venues where support services are offered</p> <p>Action complete</p>

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
8	Make sure that non-English speakers are aware of homeless legislation relating to DV and of the advice and information available <ul style="list-style-type: none"> Provide equality of access to information for all women in the city who may need to access the DV services 	Translate Domestic Violence literature into the seven cluster languages.	June 2005	Shelley Davies – Domestic Violence Officer –	Domestic Violence literature translated into 7 cluster languages	Domestic Violence literature translated and distributed Action complete
		Circulate the translated Domestic Violence literature	June 2005	Shelley Davies – Domestic Violence Officer –	Literature distributed to all area housing offices and appropriate venues	Literature distributed Action complete
9	Bring all Derby agencies up to date with the various options available to those suffering from DV <ul style="list-style-type: none"> Advising practitioners will extend choice for customers More referrals from BME groups Ensure housing providers in the city are all trained on DV legislation 	Write to all Housing Associations within Homefinder to make aware of training available from the Council's DV Unit	June 2006	Shelley Davies – Domestic Violence Officer –	Increase in number of agencies accessing training	Training Programme for RSL's put on hold until DV assistant appointed in early 2006. Action to be complete by June 2006
10	Provide support for vulnerable BME households <p>Households surviving DV need specialist advice on</p> <ul style="list-style-type: none"> Muslim divorce Immigration Tenancy support Refuge provision 	Monitor women's Refuges providing on-going floating support	Ongoing	Shelley Davies – Domestic Violence Officer –	Monitoring in place for women's refuges	Monitoring carried out by Supporting People Action complete

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
11	<p>Ensure that Domestic Violence survivors with no recourse to public funds get suitable support and protection including survivors of DV from Asylum Seeker households</p> <ul style="list-style-type: none"> This is an existing action from the DV strategy, several people from overseas have already approached DCC 	<p>Make places of safety available to those with no recourse to public funds</p> <ul style="list-style-type: none"> Work by the DV and BME working group is ongoing Social Services are currently developing a protocol for making sure that DV survivors with no recourse to public funds are treated consistently 	September 05	Hazel Lymbery . Domestic Violence Forum	Develop a protocol for making sure that DV survivors with no recourse to public funds are treated consistently	<p>Protocol distributed February 2006</p> <p>Action complete</p>
12	<p>Instigate a multi-agency approach to working and information sharing</p> <ul style="list-style-type: none"> Better support for survivors of DV Existing action for DV partnership members 	<p>Develop guidance and procedures for information sharing by promoting this issue at the next meeting of the DV Forum Lead Officers Group</p>	Ongoing	Shelley Davies – Domestic Violence Officer –	Strategy for multi agency approaches developed	<p>This is covered by common monitoring through the DV forum</p> <p>Action complete</p>

ALLOCATIONS AND NOMINATIONS

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
13	Ensure that both the allocations policy and the Derby Homefinder system are not disadvantaging BME groups <ul style="list-style-type: none"> So that there is no direct or indirect discrimination towards BME groups 	Review the Derby Homefinder allocations policy	September 2006	Trisha Gadsby – through Housing and Equalities Group	Derby Homefinder allocations policy reviewed	Allocations policy under review Review due to be completed by September 2006
14	Make sure that all BME groups are aware of our policies and systems and can easily access Derby Homefinder <ul style="list-style-type: none"> ALL BME groups including new and developing BME communities that are emerging in Derby are aware of and can access Derby Homefinder Promotion of Derby Homefinder to current applicants on the Joint housing Register 	Develop a marketing strategy to promote Derby Homefinder to all vulnerable groups including BME applicants	September 2006	Jamie Eaton – Derby Homefinder Marketing Manager- and all RSL partners	Marketing strategy produced	Will follow publication of revised allocations policy Review of Derby Homefinder at present likely to involve change of supplier to improve IT facility to reach all BME groups Due to be complete by September 2006
		Review Derby Homefinder surgeries to make sure that BME and other vulnerable applicants can access Derby Homefinder.	September 2006	Jamie Eaton – Derby Homefinder Marketing Manager-	Review of surgeries undertaken	Part of allocations policy review – Due to be complete in September 2006

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
15	<p>Make sure that applicants from BME communities have equality of access to the housing register and that access is representative of the BME population in Derby</p> <ul style="list-style-type: none"> • BME groups can easily access Derby Homefinder • Allocations are representative of the BME population on the Housing Register 	<p>Develop effective monitoring systems to analyse lettings to BME groups through Derby Homefinder for DerbyHomes and our Registered Social Landlord partners, action to include:</p> <ul style="list-style-type: none"> • Monitor allocations made to BME households to evaluate the 'RSR' of BME groups to achieve an allocations outcome which is more reflective of Derby's population. • Introduce improved performance targets for allocations to Pakistani households in particular 	In place for Derby Homes properties by July 2005	Jamie Eaton – Derby Homefinder Marketing Manager-	Monitoring system in place which enables analysis of lettings to BME groups	RSLs now operate 50%-75% nominations which will aim to be increased to 100% when new Homefinder system is in place

CULTURALLY SENSITIVE HOUSING MANAGEMENT

IMPROVED SERVICES

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
16	The provision of culturally sensitive housing management services that take into account the particular needs of various client groups	Explore the improved provision of housing services in the areas where BME communities live and want to live, due to their family links and social infrastructure	2005 onwards	John Sheil – Housing Strategy Officer/ Maggie Fennell/Farooq Malik - Derby Homes	Report produced which identifies opportunities for improving service provision to BME communities	Report not taken to Derby Homes Board as yet being progressed by Farooq Malik
		Compile satisfaction levels of BME communities in the city in conjunction with other social landlords. The information to be used to examine weaknesses in the provision of services	April 2006	John Sheil – Housing Strategy Officer/Farooq Malik - Derby Homes Housing Equalities Adviser- to obtain information from Housing Associations operating in the city	Baseline information available showing satisfaction levels.	Satisfaction surveys distributed at the Social Housing Forum 19 January. Some responses been received although not all RSL's have supplied satisfaction details as yet

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
17	Promote existing sheltered and supported housing services to BME elders <ul style="list-style-type: none"> Improve take up into sheltered housing schemes by BME elders 	<p>Increase awareness of BME elders' housing needs</p> <p>Identify appropriate agencies and support systems in order to promote existing sheltered and support services to BME elders</p> <p>Disseminate literature in appropriate languages to client groups</p> <p>Promote sheltered and supported housing schemes to BME elders through presentations</p>	May 2006	John Sheil – Housing Strategy Officer/ Leigh-Anne Hilton/Nave Ray – Strategy Unit	<p>Number of leaflets distributed to client groups</p> <p>Number of presentations held at appropriate venues</p> <p>Identification of appropriate agencies gained</p>	<p>Visits to sheltered schemes organised for late Spring 2006</p> <p>To be promoted at feedback sessions to Pakistani, Indian and West Indian communities</p>
18	Work to further identify housing needs through additional research and consultation with BME client groups	Develop a programme of research and consultation to further identify housing needs within BME client groups	Jan 2006	Housing Strategy and Development Unit as directed by BME Housing Strategy Monitoring Group	Programme of research and consultation written	<p>2nd round consultation carried out in Dec/Jan with other BME groups not consulted on 1st round.</p> <p>Action complete</p>

RACIAL HARASSMENT

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
19	Promote a workforce which is culturally sensitive and is aware of equality issues and how they may effect BME households	Identify what training has been undertaken and identify gaps in training Develop an ongoing programme of cultural understanding and equality training for all key housing providers in the city	By end of 2005 to identify training undertaken and identify training needs	John Sheil – Housing Strategy Officer/ Farooq Malik/Maggie Fennell - Derby Homes	On going program of cultural understanding and equality training for all key housing providers in the city developed	Training for Derby Homes staff being carried out throughout Dec and Jan Training of other housing providers in the city to be progressed
20	Encourage and support RSLs to improve their policies and procedures as a baseline for promoting improved racial harassment services	Undertake an audit of all RSLs policies and procedures in Derby in dealing with racial harassment with a view to devising comparable reporting procedures To work with Derby Association of Community Partners to plan and host an event 'Tenants against racism'	Jan 2006 May 2006	John Sheil – Housing Strategy Officer/ Amir Bashir - REC Adviser- to work with relevant partner organisations/ Dennis Rees – DACP Mark Crown – Derby Homes	Audit undertaken and assessment of providing comparable reporting procedures undertaken An event held at a suitable venue	Protocol distributed at event for RSL's in Oct. Derby Homes signed up. Amar Bashir organising an event in April to encourage all RSL's to sign up to the protocol. An event to be organised in Spring 2006
21	Accurately record and encourage people to report racial harassment in the city particularly amongst tenants and to promote racial harassment good practice across the city	Identify and explore opportunities to use models of good practice, including the Derby Homes racial harassment reporting mode	2005	John Sheil – Housing Strategy Officer/ Farooq Malik/Maggie Fennell – Derby Homes	Measures in place to accurately record racial harassment in the city Measures in place to deal effectively with perpetrators of racial harassment	Information recorded on nature of complaints so accurate figures of racial harassment can be obtained and monitored Action complete

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	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
22	Promote areas in the North of the City to BME groups and increase number of BME households in the area	<p>Work with Derby Homes and other RSLs in the City to establish support mechanisms for BME residents wishing to move to areas in the north of the City</p> <p>Consider examples of community cohesion best practice and work as appropriate to implement best practice</p> <p>Specifically monitor satisfaction levels of BME residents in the north of the city</p>	Jan 2007	Housing and Equalities sub-group led by Farooq Malik – Area Housing Manager, Derby Homes	<p>Support mechanisms in place for BME residents moving to areas in the north of the city</p> <p>Increase in BME residents moving to the North of the city</p> <p>Increase in satisfaction levels of BME residents in the north of the city</p>	North of city project to commence 1 April 2006 for 12 month pilot period

INFORMATION, TRAINING AND SUPPORT

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
23	Make sure that all DCC Housing and Advice staff are equality and cultural awareness trained and all staff briefed on 'Understanding Diversity' report	Develop an on going program of cultural understanding and equality training for all DCC staff	May 2005 onwards	John Sheil – Housing Strategy Officer/ Farooq Malik -Derby Homes/Tariq Iqbal – Training and Development Adviser	All DCC Housing and Advice staff equality and cultural awareness trained	A number of staff have been trained in equalities but this action is not complete. Progress action with Mark Menzies

24	Tenants and Residents Associations should be briefed and equality trained	Develop an ongoing programme of cultural understanding and equality training for all Tenants and Residents Associations	2005 onwards	John Sheil – Housing Strategy Officer/ Farooq Malik/Maggie Fennell	Cultural understanding and equality training for all Tenants and Residents Associations developed	Derby Association of Community Partners offer an ongoing programme for all members Action complete
25	Promote information sharing between relevant Equalities groups throughout the city	Ensure representation by Housing Strategy Unit on relevant Equalities groups	2005 onwards	John Sheil – Housing Strategy Officer-	Number of relevant meetings attended	A representative from the Housing Strategy Unit attends every Derby Homes lead Housing and Equalities meeting and also attend the Minority Ethnic Advisory Committee where relevant Action complete

HOUSING AND HOUSING ADVICE

ENERGY EFFICIENCY

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
26	Increase the awareness of home energy efficiency in BME communities at least in line with non-BME communities	Monitor usage of home energy advice by BME residents through satisfaction surveys – Devise a way to evaluate service provision to BME communities	Ongoing	Richard Murrell – Home Energy Advice Manager -	BME resident usage monitoring in place – system in place to monitor usage	Analysis of BME household satisfaction levels carried out through DHEAS Customer Satisfaction Survey. Plan to repeat the Survey in April 2006 Action complete

27	Increase the uptake of home energy efficiency grants and discounts by BME households at least in line with non-BME communities	Increase usage of energy advice services by BME residents as reported on satisfaction surveys – to improve service for BME communities	Ongoing	Richard Murrell – Home Energy Advice Manager	Number of BME residents accessing energy advice services – Measurement of total number of BME residents	Analysis of BME household satisfaction levels carried out through DHEAS Customer Satisfaction Survey. Plan to repeat the Survey in April 2006 and compare results and target under-usage – by June 2006 Action complete
		Satisfaction monitoring for Derby Energy Advice service to include ethnicity monitoring	Satisfaction levels report to be available by June 2005	Richard Murrell – Home Energy Advice Manager -	Satisfaction data to include breakdown by ethnicity and percentages of BME groups	Analysis of BME household satisfaction levels carried out through DHEAS Customer Satisfaction Survey (by number of non-white respondents and Ethnicity) - see Appendix 1 Action complete

		Increase satisfaction levels with Derby Energy Advice by BME groups – at least in line with non-BME communities and address any issues arising	2005 onwards	Richard Murrell – Home Energy Advice Manager/ John Sheil – Housing Strategy Officer	Percentage of satisfaction of BME residents with advice given by Derby Energy Advice service	Analysis of BME household satisfaction levels carried out through DHEAS Customer Satisfaction Survey. No major issues arising - see Appendix 2 Action complete
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	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
28	Provide equity of service for all BME households and to make sure that all BME communities receive appropriate service	Distribute home energy efficiency booklet in Urdu, Hindi and Punjabi to key BME community venues so that BME residents can find out information in their own language at a local venue	May 2005	Richard Murrell – Home Energy Advice Manager	Total number of leaflets distributed and venues distributed to	Leaflets distributed. 20 Urdu and 25 English sent to two community centres. This was repeated in June 2005 Action complete
		Run 2 awareness raising presentations to BME groups to be attended jointly by Derby Advice and Derby Energy Advice Service to give face to face information at a local level	March 2006	Richard Murrell – Home Energy Advice Manager/ Joanna Roberts – Welfare Rights Manager -	Total number of presentations arranged and delivered	Action achieved through Energy Advice team giving welfare advice at their presentations and Derby Advice giving home energy advice at theirs Action complete

		Run 2 energy advice surgeries in Normanton to access a large number of BME residents	March 2006	Richard Murrell – Home Energy Advice Manager -	Advice surgery held in appropriate locations to appropriate audience	Event held at St James centre on 22 November 2005 Action complete
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WELFARE RIGHTS

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
29	Improve access to welfare rights and money advice services by BME households	The provision of specialist welfare rights advice to BME households	On going to be monitored on a 6 monthly basis	David Brewin – Derby Advice Manager – to liaise with the Community Legal Service Partnership	Number of BME households accessing welfare rights and money advice services	Ethnicity is routinely monitored for all Welfare Rights casework but not one-off or telephone enquiries. Action complete
30	Increase benefit take up by BME households	Joint presentation with Welfare Rights teams to BME groups	On going to be monitored on a 6 monthly basis	Dave Brewin – Derby Advice Manager -	Number of presentations held	Meetings and presentations have taken place with a range of BME communities including refugee groups. BME groups routinely access the programme of Derby Advice training. Action complete
		Maintain number of outreach surgeries targeted at Asian communities in Normanton through LPSA	On going to be monitored on a 6 monthly basis	Dave Brewin – Derby Advice Manager	Number of new benefit entitlements to BME households	The LPSA project concluded on 31.3.05. All targets were met and funding has been secured to continue this work. Action complete

REFUGEES AND ASYLUM SEEKERS

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
31	Investigate the emerging BME households from the asylum seeker and refugee populations in Derby	Produce city-wide Resettlement Good Practice Guide	July 2006	Mark Menzies Director of Housing	City wide Resettlement Strategy written	Resettlement Strategy has been written but not formally signed off as yet. A discussion took place at the last City of Opportunity meeting to see how it fits into the broader community cohesion agenda. It will be taken to the next meeting on 10 May 2006 for further comments
		Keep up to date with government guidelines, regional/national issues, international migration trends	Ongoing	Tricia Gadsby – Asylum Seekers Project Officer –	Updates disseminated to relevant staff	Ongoing on an informal basis Action complete
32	Promote the positive contributions of asylum seekers and refugees and foster Community Cohesion	To achieve this objective through the work of the BME Housing Strategy, the Homelessness Strategy and the Resettlement Strategy	Ongoing	John Sheil – Housing Strategy Officer - / Lisa Callow – Housing Options Manager – / Sharon Squires – Director of Derby Community Safety Partnership -	Documents refer to the positive contributions of asylum seekers and refugees in the city	Relevant strategies are considered by Minority Ethnic Advisory Committee for content and visual impact. Action complete

33	Monitor housing need within the asylum seeker/ refugee community	Monitor need through the work of the BME Housing Strategy, Homelessness Strategy and Resettlement Strategy	Ongoing	John Sheil – Housing Strategy Officer – / Trisha Gadsby – Asylum Seekers Project Officer – / Trisha Thomas - Housing Services Manager -	Information on the housing needs of asylum seekers and refugees to be available for analysis	Work with Asylum Seekers Project Officer to monitor refugee and asylum seeker need from the research in the 2 nd round of consultation
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	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
34	Provide strategic direction to include homelessness prevention among refugees	Work with NASS housing providers to reclaim empty properties previously occupied by asylum seekers, especially in the Normanton and Peartree areas	Ongoing	John Sheil – Housing Strategy Officer – / Lisa Callow – Housing Options Manager –	Number of properties reclaimed	Properties currently being sold on the open market so figures are difficult to collect, however there are less reclaimable properties than initially envisaged
35	Make sure that homelessness amongst refugee households does not become a major problem	Derby CC to work with Leicester CC to pilot a scheme with Refugee HA where 10 families given leave to remain will not be immediately removed from their accommodation and become homeless but will be allowed 28 days to find new accommodation	Ongoing	Sharon Squires – Director of Derby Community Safety Partnership – / Trisha Gadsby – Asylum Seekers Project Officer –	Number of families allowed 28 days to find new accommodation	Ongoing and successful but levels of take-up lower than expected due to lower numbers of AS/Refugees currently in Derby Currently 4 families affected.
		Refugee Action to hold a weekly outreach session in Derby, hosted by Derby Advice	Ongoing	Refugee Action	Outreach sessions established	Weekly session held at Derby Advice Action complete

		Refugee Advice Centre to be open 2 days a week	Ongoing	Refugee Action	Record of Advice service opening at least 2 days per week	Refugee Advice Centre open Tuesday and Thursdays 10-4 Action complete
36	Ensure that Domestic Violence survivors with no recourse to public funds get suitable support and protection including survivors of Domestic Violence from Asylum Seeker households	Make sure that individuals with no recourse to public funds are offered a place of safety within 24 hours	Ongoing	Trisha Gadsby – Asylum Seekers Project Officer – / Shelley Davies – Domestic Violence Officer –	All survivors of Domestic Violence with no recourse to public funds offered a place of safety within 24 hours	Agreement from NASS that they will guarantee any victim of Domestic Violence be will be placed in refuge of house within 24 hours Action complete

HOUSING DEVELOPMENT AND RESEARCH

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
37	Affordable rented accommodation provided for BME residents which is integrated into wider community facilities and support <ul style="list-style-type: none"> Link with requirements of the Sustainable Communities Plan Requirement to respond to the needs of BME households as identified in the BME Housing Needs Survey 	Earmark a proportion of new housing development through the Approved Development Programme - ADP - for BME households	Ongoing - progress to be reported to the BME Housing Strategy Monitoring Group annually	Martin Laidler – Housing Development Manager	% increase in new housing development targeted at BME households	Housing Corporation bid deadline was 21 October. Await outcome of bids at the end of March 2006 when we will know how many properties will be managed by BME RSL's
38	Bring forward larger family accommodation in areas with high levels of BME need through both our LA Grant	Work with RSL partners to bring forward proposals and assist in funding opportunities for	Ongoing - progress to be reported to the BME	Martin Laidler – Housing Development Manager	% increase in larger family accommodation developed in the areas of the city with	As Action Point 36

	programme and the ADP	the development of larger properties	Housing Strategy Monitoring Group annually		high BME housing need	
39	Develop low cost and shared ownership schemes	Work with partner RSLs to provide shared ownership through the ADP	Ongoing - progress to be reported to the BME Housing Strategy Monitoring Group annually	Martin Laidler – Housing Development Manager	% increase in low cost and shared ownership schemes	As Action Point 36

	Objectives and outcomes	Action	Target date	Lead officer	Outcome measure	PROGRESS
40	Support the development of a refuge for BME Women fleeing domestic violence	Work with partner RSLs and specialist BME housing providers - Tuntum/Refuge/Karma Nirvana/Hallmark.	July 2006	Martin Laidler – Housing Development Manager	Development of a refuge for BME women fleeing domestic violence	Bid submitted to Housing Corporation under EMIF by Karma Nirvana to secure funding for a move on refuge for South Asian women who are victims of Domestic Violence. Been shortlisted and full bid to be submitted by 31 March
41	Bring existing BME housing into use	Work with partner RSLs to earmark a representative proportion of rehabilitated developments through the ADP for BME households	Ongoing - progress to be reported to the BME Housing Strategy Monitoring Group annually	Martin Laidler – Housing Development Manager	% increase in existing BME housing brought into use	Discussion ongoing about the possible use of rehabs.

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42	Incorporate design elements in new build schemes which are sensitive to the cultural requirements of the BME communities they aim to house	Be more responsive to BME housing need in relation to designing new housing	Ongoing - progress to be reported to the BME Housing Strategy Monitoring Group annually	Martin Laidler – Housing Development Manager –	Design elements incorporated into new build schemes which clearly reflect the requirements of the BME households they aim to house	Possible link into next round of community consultation. All bids to housing corporation will require these design elements to be incorporated. Awaiting result of Housing Corporation bid in March 2006