



HEALTH AND WELLBEING BOARD 16th May 2019

Report sponsor: Steve Studham, Chair,
Healthwatch Derby.
Report author: James Moore, CEO,
Healthwatch Derby.

ITEM 06

Derby City's Integrated Sexual Health Services – Delivered By Derbyshire Community Health Services Report 2019

Purpose

- 1.1 The purpose of this report is to provide the Health and Wellbeing Board (HWB) with an overview of Healthwatch's recent report on integrated sexual health services (ISHS) provided by Derbyshire Community Health Services NHS Foundation Trust (DCHS).
- 1.2 The aims of the report on integrated sexual health services undertaken by Healthwatch were to consider:
 - Who was accessing the services (which area people lived in).
 - What and If they have found any barriers in accessing DCHS – ISHS.
 - People's opinions on the waiting areas.
 - Would users recommend the service to a family member.
 - Users ideas about what could be improved with the service.
 - How users rate the services overall quality.
 - To help inform the HWBB of service quality.

Recommendation

- 2.1 To consider the content of the report and the key messages within it.

Reason(s)

- 3.1 To ensure that the HWB is aware of the quality of the provision of sexual health within the city. This supports the HWB in its role in improving the health and wellbeing of the local population.

Supporting information

- 4.1 Derby City Sexual Health services currently operate from two sites London Rd Community Hospital and Peartree Clinic.
- 4.2 Accessibility is the biggest issue for patients, finding it the biggest barrier to accessing sexual health services in Derby.
- 4.3 The main areas patients want to see improvements in are:
 - Waiting times.
 - Availability of appointments.
 - Staffing levels.
- 4.4 Overall people are happy with the service; both staff and the service were praised.
- 4.5 The service is in high demand and the majority of this demand is being met. Roughly around 10% of people accessing are “turned away”. This would need to be looked in to in more detail to conclude the reason/s for them being turned away.
- 4.6 The report in full is attached for information.

Public/stakeholder engagement

- 5.1 The survey was designed in partnership with DCHS - ISHS
- 5.2 Healthwatch Derby conducted outreaches from the 28/08/18 to the 22/09/18 at both sites.

Other options

- 6.1 N/A

Financial and value for money issues

- 7.1 None

Legal implications

- 8.1 None

Other significant implications

9.1 none

This report has been approved by the following people:

Role	Name	Date of sign-off
Legal Finance Service Director(s) Report sponsor Other(s)	Steve Studham – Chair, Healthwatch Derby	