

**Appendix Two: Derby City *Draft* Learning Disability Self-Assessment Action Plan  
March 2015**

MEASURE	VALIDATED RATING	HOW DO WE IMPROVE OUR RATING	WHO WILL DO THIS?	REPORT BY WHEN?
<b>A1</b> - Primary care services know about people with learning disabilities. Their details are on the Quality Outcomes Framework so they get the right support from health.	<b>Green</b>	Meeting the 90% target. Electronic systems and local area team in place. Continue to work with and train GP's.	JF	On-going
<b>A2</b> - Finding people with long term health problems and helping them stay healthy. This includes diabetes, obesity, epilepsy or heart disease.	<b>Green</b>	Continue to improve the health outcomes of people with learning disabilities (particularly for obesity). Local area team will continue gathering data. Added to commissioning specification.  Comment from LDPB - there is an issue around whose responsibility it is to support people with LD to attend a screening appointment. There is a lack of one to one support available for all health related appointments.  Discuss with lead social workers.	JF     VM/JF	On-going     May 2015
<b>A3</b> - Annual health checks (AHC's) and Registers	<b>Amber</b>	53% of patients with learning disabilities have had an annual health check and this is part of commissioning guidance. Monitor annual health checks completed and continue to improve the number and quality of health checks. Health facilitators will continue to offer support and deliver training to promote AHC's  Raise at quarterly QA meeting and South Derbyshire quality meeting  Continue to promote sending out pre-check questionnaires  Liaise with lead Social Workers to ask if providers can complete pre check questionnaires.	JF    JL JF VM/JF	On-going    May 2015 On-going May 2015

<b>A4</b> - Health Action Plans (HAP's)	<b>Red</b>	<p>Ensure all HAP's are aligned to Annual Health Checks and increase the number carried out.</p> <p>Review a selected % of HAP's to assess quality and report back to local area team.</p> <p>Part of commissioning specification so will increase incrementally as related to recording of HAP's completed.</p>	JF	On-going
<b>A5</b> - Cancer Screening across England: Cervical, Breast, Bowel.	<b>Amber</b>	<p>Could be linked to under-reporting - continue with annual audit.</p> <p>Working with sitology to review screening uptake.</p>	JF	On-going
		<p>Part of enhanced service training. Pilot carried out to improve pathway. Continue to work with GP practices to analyse data in order to improve uptake and outcomes.</p>	JF	On-going
<b>A6</b> - Primary Care communication of LD status at referral	<b>Amber</b>	<p>Difficult to achieve a green as everyone uses different forms. DCHS reviewing forms, practices asked to inform other services at point of referral.</p> <p>Link to CCG contacts</p> <p>Seek views on developing a Derbyshire wide acute nurse development group.</p>	JL TS/ JL	On-going May 2015
<b>A7</b> - LD liaison function info collated in Trusts.	<b>Green</b>	<p>Liaison nurses now in place in Derby and Chesterfield Royal hospitals. Continue to promote service</p>	JF	On-going
		<p>Arrange for a presentation at Derby meeting</p>	JF/ VM	May 2015
<b>A8</b> - Universal services flag and identify and make reasonable adjustments	<b>Amber</b>	<p>Increase the number of commissioned generic services to flag, identify and make reasonable adjustments for people with LD. Currently evidence for the hospital and podiatry.</p>		
		<p>SHF's seeking feedback on continence services, logged with HealthWatch. Continue to target participants for SeeAbility training, liaise with opticians and dentistry.</p>	JF	On-going
<b>A9</b> - Offender Health and the Criminal Justice service	<b>Amber</b>	<p>Attend regional CJS group to share responsibility</p>	JL	May 2015

<b>B1 - Regular Care reviews</b>	<b>Amber</b>	Need to increase the % of recorded, completed health reassessments in the last 12 months.  Prioritise and confirm reviews of social care supported Living, clients of joint funded placements and long stay.	JL  VM*/KS	On-going  September 2015
<b>B2 - Contract compliance assurance</b>	<b>Amber</b>	Would need to carry out annual reviews within 100% OF existing LD service providers to achieve green.	JL/KE/TW	September 2015
<b>B3 - Doing what Monitor says services should be doing</b>	<b>Amber</b>	All NHS trusts providing LD care in the area are now Foundation Trusts and commissioners require evidence as part of the contract monitoring arrangements. More work is required within contract monitoring in reviewing evidence of monitor returns in relation to LD compliance. Improve work with contract managers to collate evidence. Identify work with Trusts	JL/JF/TS	On-going
<b>B4 - Assurance of Safeguarding in all provided services and support</b>	<b>Green</b>	Continue to monitor and improve the successful developments achieved in 2013/14.	VM/GJ	On-going
<b>B5—Involvement of people with learning disabilities in training and recruitment</b>	<b>Amber</b>	Need to promote the initiative and increase the number of providers for people with LD who involve people with LD in training and recruitment.	JL/ VM	September 2015
<b>B6 - Treating people with compassion, dignity and respect.</b>	<b>Amber</b>	Analyse learning disability services that have achieved Dignity Awards? Improve consultation and engagement to identify if people feel they are treated with dignity and respect by asking customers and families/carers the specific question stated in the SAF.	JL/VM	September 2015
<b>B7 - Local Authority strategies are subject to Equality Impact Assessments.</b>	<b>Amber</b>	Need to ensure that all our strategies have EIAs in place and provide evidence of this.	ALL	On-going throughout 2015
<b>B8 - Commissioner can demonstrate that all providers change practice as a result of feedback, complaints and whistle blowing</b>	<b>Amber</b>	We need to continue to ask providers to demonstrate that they have changed practice as a result of feedback, complaints and whistle blowing and provide evidence of this and ensure year long data collation. Ensure that the provider self assessment framework collects the data	JL/VM  VM	September 2015

		required.		September 2015
<b>B9 - Mental Capacity Act and Deprivation of Liberty</b>	<b>Amber</b>	Continually ensure that all providers of services have policies to support people who may not be able to make decisions for them.		On-going

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<b>C1 - Effective Joint working</b>	<b>Green</b>	Ensure we continue to have good joint working, formal processes in place for finances, processes and dispute resolutions.	JL/DJ/TS/TW	May 2015
		Review Joint LD strategy and commissioning intentions and its subsequent systems and procedures.	JL/DJ/TS/TW	May 2015
<b>C2 - Local amenities and transport</b>	<b>Amber</b>	Continue to publicise Changing Places more widely. Discuss transport requirements with LDPB and Corporate transport lead then approach transport providers.	VM / LB	September 2015
<b>C3 - Arts and culture</b>	<b>Green</b>	Continue to make arts and culture services more accessible to people with LD. Continue to promote cultural opportunities	ALL LDPB's	On-going
<b>C4 - Sport and leisure</b>	<b>Green</b>	We have good examples of access to sport and leisure but need to continue to monitor customer and carer difficulties and liaise with leisure leads to resolve them.	VM LDPB's	On-going
<b>C5 - Supporting people with LD into employment</b>	<b>Green</b>	Corporate and AHH employment leads to continue the positive work and monitor and resolve any issues in 2015.	VM*/RH	Ongoing
<b>C6 - Effective transition</b>	<b>Amber</b>	Work with the CYP/AHH Transitions Board to ensure that the SAF criteria for an agreed and monitored transitions strategy are in place.	VM*/TW	September 2015
<b>C7- Community Inclusion and citizenship (People and families get involved in planning services and making decisions)</b>	<b>Amber</b>	Engage with corporate leads to determine how people with LD can be supported to engage with universal services.	VM	September 2015
		We need to collate evidence of universal engagement.	ALL	
<b>C8 - A question for carers – We asked – ‘How satisfied are you that your needs as a carer are being met?’</b>	<b>Amber</b>	Ensure that Carer surveys and consultations in 2015 specifically ask the SAF question relating to service design and community shaping and collate year round evidence.	VM / DCC Carers Lead	September 2015
<b>C9 – Overall rating</b>		<b>Decided by IHAL Team – tbc.</b>	IHAL	April-tbc

JL=Jackie Lawley CCG. VM = Vivienne McCalla AHH. TW=Trevor Wright AHH. JF = Jackie Fleeman CCG. VM\* = Vickie Minion AHH. GJ+ Griff Jones AHH. TS+Tracey Simms CCG. Ks = Kas Sahota AHH.