

#### TAXI LICENSING AND APPEALS COMMITTEE **14 OCTOBER 2009**

Report of the Corporate Director of Environmental Services

# TAXI LICENSING AND ENFORCEMENT ACTIVITIES 2009/10 QUARTER 1 AND 2

#### RECOMMENDATION

1.1 To note the contents of the report.

#### **SUPPORTING INFORMATION**

- 2.1 The statistics for taxi licensing and associated licensing enforcement activities for quarter one and two of 2009/10 are attached at Appendices 2, 3 and 4.
- The information contained at Appendix 2 sets out the number of requests for 2.2 service received by the Taxi Licensing Team and the number of licences issued during the period.
- 2.3 The information contained at Appendix 3 sets out the vehicle enforcement work carried out during the period. Using a risk-based approach, Enforcement Officers will often identify vehicles to inspect that appear to fall below the Council's standard for licensed vehicles. Therefore, it is important to recognise that these statistics do not indicate the general condition of the licensed fleet.
- 2.4 The information contained at Appendix 4 sets out the age of the vehicles that were inspected during each quarter.
- 2.5 The Chair of Taxi Licensing and Appeals Committee holds regular meetings with the trade representatives. Vehicle safety and maintenance is reiterated to the attendees to help improve standards. In addition to this, drivers are regularly advised about safety measures they should take.
- 2.6 Enforcement Officers continue to take part in enforcement exercises with other agencies from time to time. These exercises are in addition to the usual enforcement work carried out.

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Background papers:

**List of Appendices:** Appendix 1 - Implications

Appendix 2 - Licensing Statistics

Appendix 3 - Vehicle Enforcement Statistics

Appendix 4 – Age Information of Vehicles Inspected

### **IMPLICATIONS**

#### **Financial**

1. None directly arising from this report.

## Legal

2. None directly arising from this report.

#### **Personnel**

3. None directly arising from this report.

## **Equalities impact**

4. None directly arising from this report.

## Corporate objectives and priorities for change

5.1 The information contained in this report contributes to the corporate priority of giving excellent services and value for money.

# TAXI LICENSING QUARTERLY STATISTICS

QUARTER			LICENCES ISSUED						
2009/10	CUSTOMER VISITS	TEL CALLS RECEIVED	HACKNEY	HACKNEY	OPERATORS	PRIVATE	PRIVATE		
2009/10	VISITS	RECEIVED	VEHICLES	DRIVERS		HIRE VEHICLES	HIRE DRIVERS		
Q1	1935 (1991)	2169 (1740)	90 (99)	116 (142)	21 (19)	218 (225)	178 (220)		
Apr - Jun	(1001)	_100 (11 10)		(112)	_: (:3)		(==5)		
Q2	2020 (2147)	1846 (1758)	88 (96)	87 (101)	17 (22)	179 (222)	221 (240)		
Jul - Sep	2020 (2147)	10 10 (1700)	33 (33)	37 (101)	(22)	110 (LLL)	221 (240)		

<sup>( )</sup> denote previous year 08/09

#### **VEHICLE ENFORCEMENT STATISTICS**

VEHICLE INSPECTIONS									
Quarter	Туре	Number Inspected	Satisfactory	Advisory Defects	Vehicle Referred for Inspection	Serious Defects (Suspension)			
Q1 Apr - Jun	Hackney Carriages	36	4 (11%)	12 (33%)	3 (8%)	17 (47%)			
Q1 Apr - Jun	Private Hire	35	4 (11%)	10 (28%)	6 (17%)	15 (43%)			
Q2 Jul - Sep	Hackney Carriages	49	8 (17%)	13 (26%)	9 (18%)	19 (39%)			
Q2 Jul - Sep	Private Hire	75	17 (23%)	27 (36%)	7 (9%)	24 (32%)			

() denotes the percentage of vehicles inspected

VEHICLE SUSPENSIONS										
Quarter	Туре	Number Suspended	Serious Defects Identified							
			Lights	Brakes	Steering	Tyres	Suspension	Other*		
Q1 Apr - Jun	Hackney Carriages	17	7	6	5	5	8	14		
Q1 Apr - Jun	Private Hire	15	8	3	6	8	1	13		
Q2 Jul - Sep	Hackney Carriages	19	2	13	7	2	2	30		
Q2 Jul - Sep	Private Hire	24	10	6	2	6	1	24		

<sup>\*</sup>Other refers to any defect outside the items listed in the "5 point safety check" (lights, brakes, tyres, steering & suspension) carried out by the testing stations during a spot check which can render a vehicle, if not always unsafe, certainly unfit for public service and/or in serious breach of licence conditions.

## **APPENDIX 4**

### AGE INFORMATION OF VEHICLES INSPECTED

APRIL – SEPTEMBER									
	НА	CKNEY CAR	RIAGES	PRIVATE HIRE					
Reg. No.	Suspended	Referred	Advised	ок	Suspended	Referred	Advised	ОК	
K			1						
L									
М	2	1							
N	2		1		1		1		
Р		1	3		5	2	3		
R	5		2	1	3	1	4	1	
S	4		4	1	7	1	2	2	
Т	5	2	1	1	7		1	1	
V	5		3	1	4	1	1	2	
W	2	1		2		1	1	2	
Х		2	4	1	2		1		
Υ	1	1	1	3	1		2		
51	6	2	1	1		2	2		
02	1				2	2	4	3	
52	1				3	2	1	2	
03					1		3		
53	2	1	1				3		
04		1			1		2	2	
54							1	1	
05					1	1	1	2	
55					1		1	1	
06			1				1	1	
56			2						
07				1			1		
57									
08							1	1	
58									
09							1		
59									