

Street Trading Policy Consultation

SURVEY RESPONSE REPORT

29 September 2021 - 04 January 2022

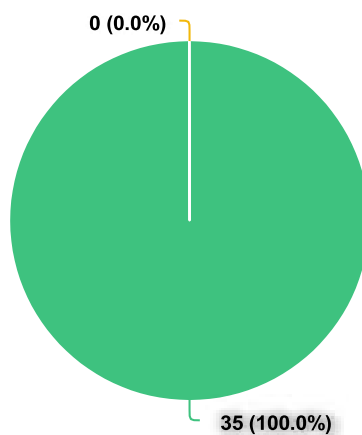
PROJECT NAME:

Licensing - Street Trading Policy



SURVEY QUESTIONS

Q1 Do you consent to the processing and storing of your response for the purpose of this consultation? (Please select one opti...

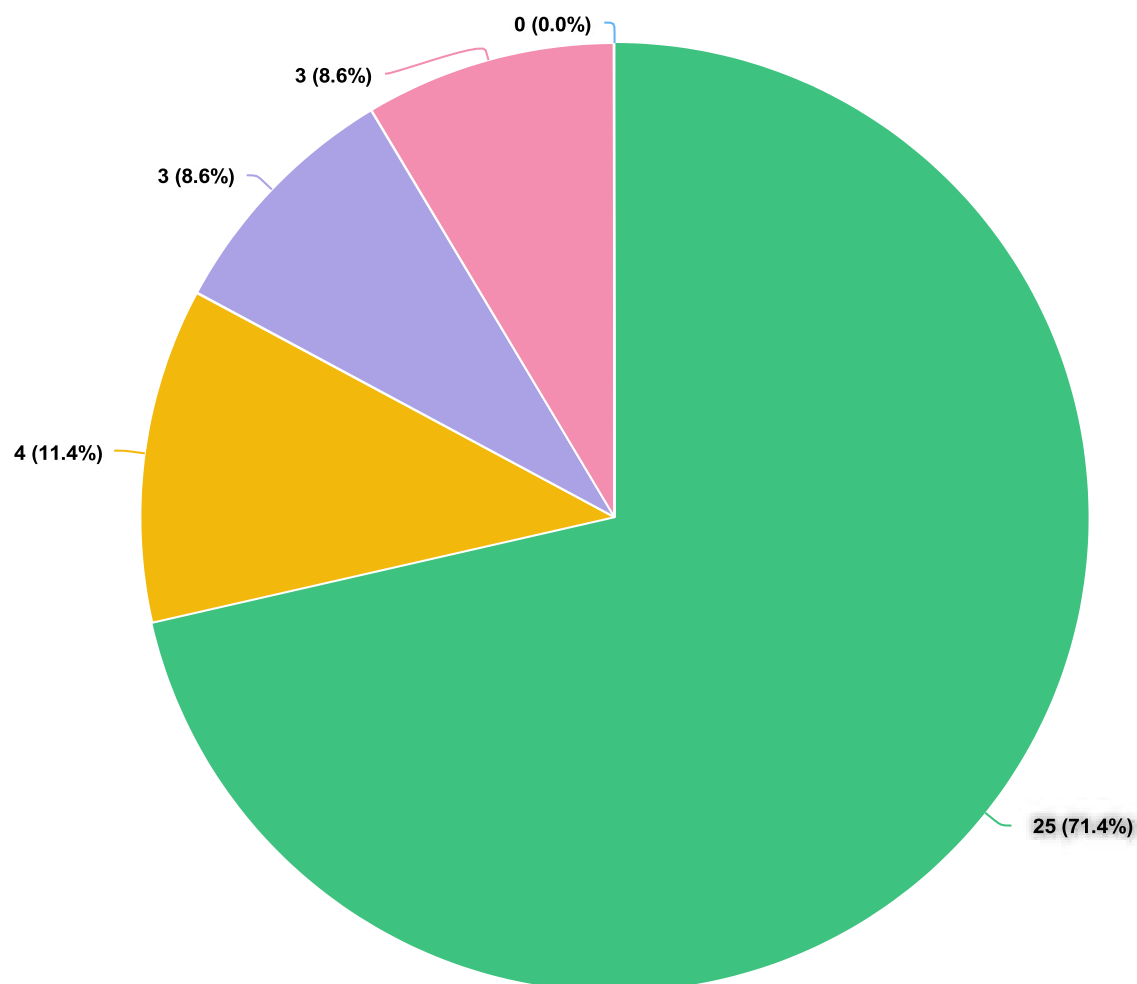


Question options

☒ Yes ☐ No, I do not wish to participate in the survey. Please close your browser.

Mandatory Question (35 response(s))
Question type: Radio Button Question

Q2 In what capacity are you responding to this survey? (Please select one)



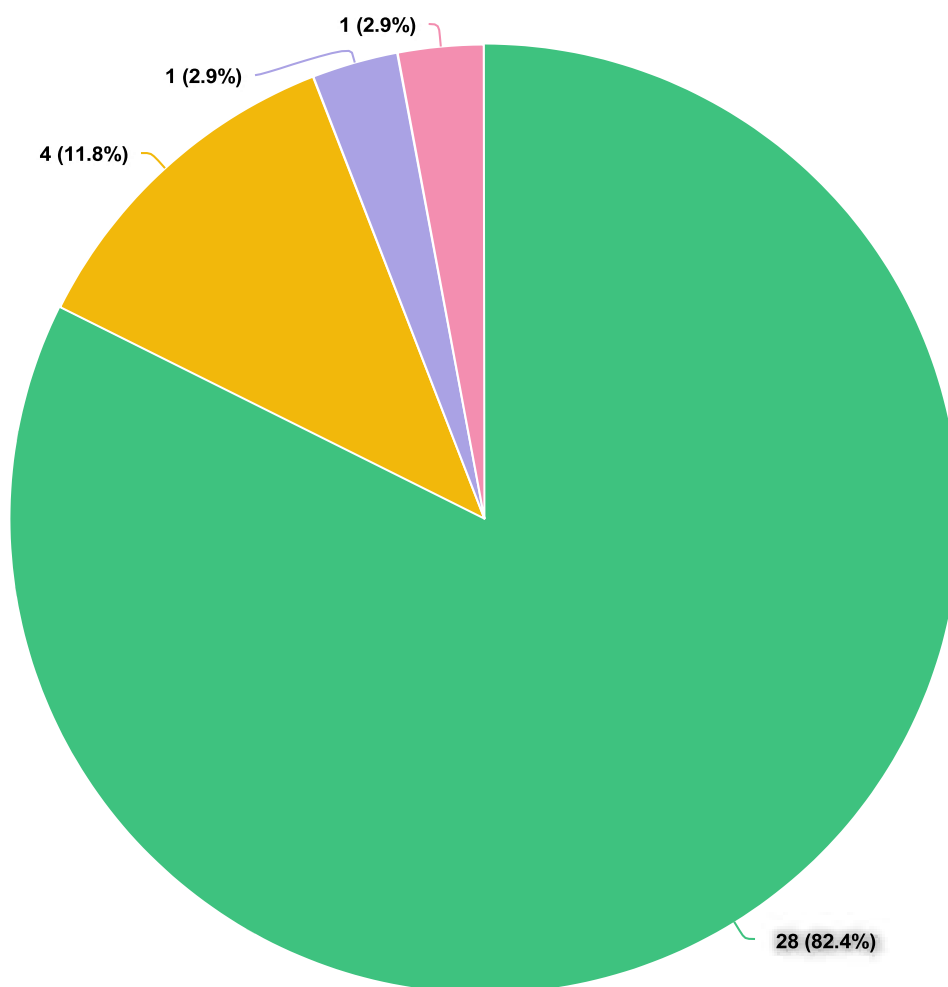
Question options

- ☒ Resident of Derby ☐ Street trader/potential future street trader ☐ Business owner
☐ Representing an organisation or association ☐ Other (please specify)

Optional question (35 response(s), 0 skipped)

Question type: Radio Button Question

Q3 What trading area(s) do you think should be covered by the policy? (Please select one)



Question options

- ☒ The whole of Derby (as governed by Derby City Council)
- ☐ Derby City Centre only
- ☐ On certain streets within the Derby City Centre
- ☐ On certain city centre streets and some streets outside of the city centre (such as Pride Park)

Optional question (34 response(s), 1 skipped)

Question type: Radio Button Question

Q4 Please tell us which streets we should include. (Please tell us street names)

Anonymous

10/04/2021 09:48 AM

We have traded in Derby City Centre for the past 26 years. We were moved from our original street to our new designated place at the crossroads of East Street and Albion Street. It took time to build our business back up and now people know where we are it would be detrimental to our business if moved.

Anonymous

10/04/2021 09:21 PM

East street & St. Peter's street

Anonymous

10/04/2021 09:24 PM

At peters quarter

Anonymous

10/14/2021 07:05 PM

Currently trading on Cranmer Road providing a service for 33 +years and hop to continue doing so.

Anonymous

10/29/2021 02:07 PM

All streets should be covered

Anonymous

10/29/2021 04:54 PM

Pedestrian areas in city centre

Anonymous

11/11/2021 03:27 PM

the whole of the City needs to be covered.

Anonymous

11/12/2021 10:23 AM

All City Centre, Neighbourhood and District Centre Streets - for pop up facilities

Anonymous

11/18/2021 10:25 AM

green lane

Anonymous

11/22/2021 10:25 AM

City Centre Normanton Road Business districts Pride Park Around the Cricket Club

Anonymous

11/26/2021 03:19 PM

**Friar Gate, Kedleston Road, Around the Spot, Burton Road, Top
Normanton Rd, Bottom Pear Tree Road, around park entrances/exits.**

Anonymous

12/02/2021 01:04 PM

The policy needs to apply to the whole of Derby, otherwise it implies that everyone else can trade where they like and when they like which could cause problems from a nuisance perspective and trade wars. The policy needs to apply to the whole of Derby with an assessment framework in place to justify and be open/transparent about the decisions made. This assessment framework should consider a number areas: - Public safety - Prevention of Crime and Disorder - Prevention of Nuisance - Suitability of Applicant - Types of goods being sold and the location of other businesses including other street traders - Suitability of trading unit - Power - Advertising - Barriers - Hours of Trading - Cumulative impact - Selling the right goods - Hygiene standards/FHRS rating if a food business - Site Assessment Applying the policy to all the streets in Derby would make the policy fair and equitable but would also generate income and the Council would have control about where and when someone trades. Under the current proposals Ice Cream Vans would be exempt and what would in place to stop them rocking up outside schools at the end of the day? Under this draft policy people trading from private car parks or parks would be exempt. Yet the definition of a 'Street' includes 'any road, footway, beach or other areas to which the public have access without payment and so could include these areas for trading.

Anonymous

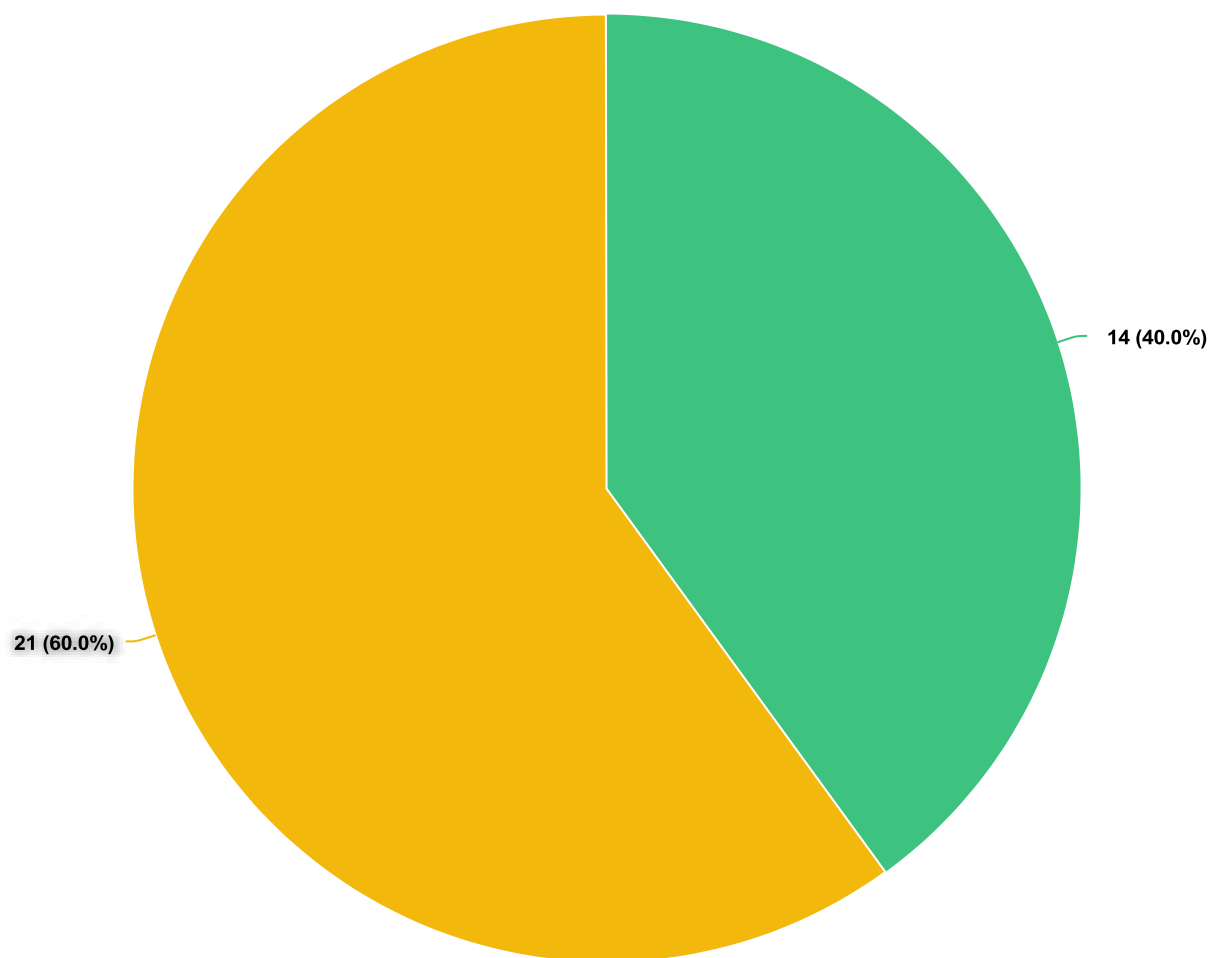
12/20/2021 01:54 PM

All streets within the city centre boundary and at the very least, those bounded by the inner ring road.

Optional question (13 response(s), 22 skipped)

Question type: Essay Question

Q5 Are there any areas/streets where Street Trading should not be permitted? (Please select one)



Question options

☒ Yes ☐ No

Optional question (35 response(s), 0 skipped)
Question type: Radio Button Question

Q6 You told us that some streets should not be allowed to have street trading, please tell us which streets these are and why. (Please tell us in the box below)

Anonymous

10/04/2021 09:40 PM

Market place

Anonymous

10/12/2021 12:52 PM

Outside of district centres

Anonymous

10/22/2021 12:42 PM

Where it has a detrimental effect on existing retailers, residents and other organizations.

Anonymous

10/25/2021 07:23 AM

The areas where there is insufficient highway available for trading, taking into account the main reasons for highway creation.

Anonymous

10/29/2021 02:07 PM

Pedestrianised areas should be kept free of street traders

Anonymous

11/03/2021 03:48 PM

Those streets that have direct access to busy roads running adjacent to the ring road

Anonymous

11/11/2021 03:27 PM

Any residential streets

Anonymous

11/12/2021 10:23 AM

Where there would be an impact on pedestrian/cycling

Anonymous

11/18/2021 10:25 AM

east street

Anonymous

11/20/2021 12:32 PM

Streets/areas around bus stops and schools.

Anonymous

11/23/2021 07:53 PM

Where the occupancy of vacant shops is above 10% Provision should be made instead for short lease or even no lease provision for street vendors to open in vacant premises. Why have row and rows of empty shops and Dunkin' doughnuts in a van! Rents and rates are too high and only play into the hands of online retailers.

Anonymous

11/26/2021 03:19 PM

Narrow streets, heavy traffic streets

Anonymous

12/02/2021 01:04 PM

This needs to be considered on a risk based approach taking into consideration particular areas such as: - Public Safety including Road safety - Crime and disorder and - Nuisance You don't obviously want anyone trading on the A52 or the ring road!

Anonymous

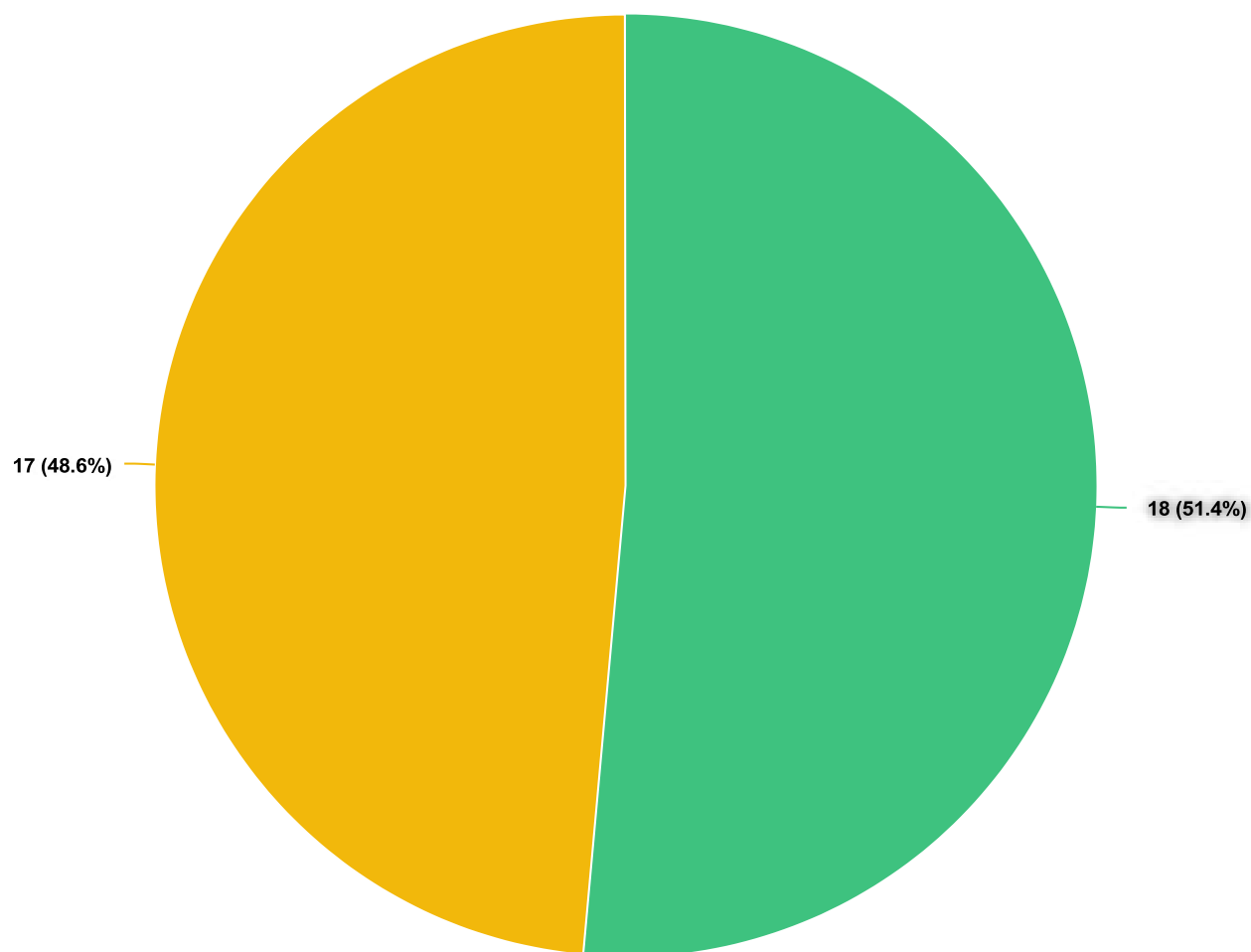
12/20/2021 01:54 PM

Street trading should be prohibited on any street and/or location without prior permission whereby the presence of such trading would be detrimental to existing businesses and where to allow street trading would be unsafe (i.e. due to restricted width, level of footfall etc).

Optional question (14 response(s), 21 skipped)

Question type: Essay Question

Q7 Do you have any suggestions about spacing of street trading pitches? (Please select one)



Question options

☒ Yes ☐ No

Optional question (35 response(s), 0 skipped)
Question type: Radio Button Question

Q8 Please tell us how you think street trading pitches should be spaced. (Please tell us in the box below)

Anonymous

10/04/2021 09:48 AM

They should be spaced around the whole of the shopping areas

Anonymous

10/04/2021 06:47 PM

No trading of same products within half a mile for new applications.

Anonymous

10/14/2021 07:05 PM

Current regs seem to be working fine.

Anonymous

10/22/2021 12:42 PM

In way that does not cause obstruction

Anonymous

10/25/2021 07:23 AM

Spaced so as not to impact on existing adjacent properties and teh safety of highway users particularly pedestrians.

Anonymous

10/29/2021 02:07 PM

Street traders should be space so that there is a space equivalent to at least the largest of the pitches between them, should not obstruct any gateway/road Junction/shop doorway/ pedestrian access point/dropped curb for less mobile

Anonymous

11/03/2021 03:48 PM

So that social distancing may still apply whilst Covid is prevalent

Anonymous

11/12/2021 10:23 AM

spacing should allow for customers of the market and permanent shops to move around. it should be cramped.

Anonymous

11/12/2021 01:45 PM

at least 500 metres apart form all of Derby except city centre if there will be a designated area for all traders

Anonymous

11/14/2021 09:55 PM

A good couple of meters between pitches

Anonymous

11/17/2021 09:27 PM

**They should be placed in such a way that they do not inhibit upon or
in any way affect a similar business within that area**

Anonymous

11/18/2021 01:59 PM

Old Market Square across from the council house.

Anonymous

11/18/2021 10:33 PM

I believe street trading should be along the corn market, going up towards irongate

Anonymous

11/22/2021 10:25 AM

Provide a suitable power supply Provide water facilities, if possible
Provide waste management facilities Space available for seating
Trailers should be limited in size i.e. 3 meters

Anonymous

11/23/2021 07:53 PM

Yes spaced one every 4-5 years apart!

Anonymous

12/02/2021 01:04 PM

There needs to be open and transparent policies in place to prevent trading wars taking place. The policy needs to consider the types of goods being sold and the location of other similar businesses adjacent including other street traders.

Optional question (16 response(s), 19 skipped)

Question type: Essay Question

Q9 If you have any comments on the Policy, or would like to suggest alternate wording, please tell us in the box below. (Where possible, please include the paragraph number to which you refer)

Anonymous

10/04/2021 04:42 PM

There are only two outside street businesses we go to, who both have been there many years. That is the flower man and the dinky donut man. These businesses have been in Derby since I was young and have always made a good impression on the town. They keep their businesses looking clean and tidy and provide excellent value for money. Always friendly and helping the community. I do hope they will still be the backbone of the street stalls in the centre.

Anonymous

10/14/2021 07:05 PM

I am concerned that the council will be able to make a decision without any right to appeal.

Anonymous

10/22/2021 12:42 PM

n/a

Anonymous

Should be extended to the whole of the city

10/29/2021 02:07 PM

Anonymous

10/29/2021 04:54 PM

I am concerned that there are some traders selling in the city centre who are not licensed to be there and may be selling items that are dangerous/fakes. Is anyone monitoring this?

Anonymous

11/03/2021 03:48 PM

No comments

Anonymous

12/02/2021 01:04 PM

As a lot of traders in the City and in Parks don't trade all year round would it be a good idea to also offer an occasional street trading license which would allow businesses to trade in a particular pitch for up to so many days/year (30 perhaps). This would perhaps then allow for more variety of trading at these pitches over the course of a year which would be better for the citizens of Derby and hopefully the economy. The policy needs to include more on preventing a nuisance and in particular what businesses need to do with waste generated from their business (rubbish, oil and water) and any littering that might occur as a result of them trading. Section 3.8 Suitability of Trading Unit – The Food and Safety Team at Derby City does not have the resources to ensure that all mobiles are inspected prior to trading and some mobile's might be registered with other LA's and are not necessarily Derby City's to inspect. For section 3.8 and 5.1 – need to check on the FHRS website to ensure that the business has been inspected or is 'Awaiting Inspection' – this means that they will at least be registered with a LA. The policy should include something about food businesses either being classed as 'Awaiting Inspection' or a minimum of 3 to trade and what happens if a rating of 2 or below is awarded. In Section 4 businesses should also have to submit: - An up to date LPG Gas Safety Certificate for LPG gas fixtures and systems (if appropriate) - A Fire Safety RA In Section 5 – we should consider the need to consult with the Fire Authority? The policy needs a very clear and transparent application process including how decisions are made and the grounds/process for refusal. The policy also needs detailed information on our Enforcement Actions and perhaps details on a staged approach to enforcement should there be breaches of conditions, any nuisance issues, complaints etc. The policy should include what happens to a food business if their rating drop to a 2 or below. Check with legal that it is right regarding the no right to appeal.

Anonymous

12/20/2021 01:54 PM

There is very little contained within the policy about how the consents will be enforced, who will be responsible for this, how it will be undertaken (i.e. by street inspections) and how often. The policy is unworkable without the checks and/or enforcement to back it up so

this needs to be explicit within the policy.

Optional question (8 response(s), 27 skipped)

Question type: Essay Question

Q10 | If you have any further comments or suggestions about the proposed Street Trading Policy please tell us in the box below.

Anonymous

10/04/2021 09:48 AM

We appreciate Derby needs to be regenerated and brought back to life. We feel we serve the public and have done for 26 years and people know my husband and a long standing business serving the people of Derby. When we were moved from Albion Street which had gone down in footfall whilst serving there, the footfall fell more so. Our business brings people onto the streets as they come to purchase there fresh flowers and fruit. If moved we know our budget would be impacted. My husband has continued this family business since his grandfather was a market gardener. Small businesses like ours need to be taken into consideration. My husband suffers from COPD and still continues to work 6 days a week 51 weeks of the year to serve Derby and yes provide an income for our family.

Anonymous

10/04/2021 09:24 PM

I love the traders

Anonymous

10/04/2021 09:40 PM

Myself and my family really like the street traders

Anonymous

10/25/2021 07:23 AM

The need to balance with other more important aspects of highway usage such as movement, safety and public realm

Anonymous

10/29/2021 04:54 PM

I think there should be a limited number of street trading pitches. Not sure if this survey applies to buskers/ preachers. If it does I would like to say that whilst I have no objection to buskers I think the level of sound should be limited and I do not appreciate preachers using amplification at all. It is often intrusive and disturbing to those who would rather have a peaceful visit to the city centre.

Anonymous

11/03/2021 03:48 PM

None

Anonymous

Posting a link to the proposed policy is essential to doing this survey -

11/20/2021 12:32 PM

why is it not here? When asked about which paragraphs to change, I don't even know what it says!!!!

Anonymous

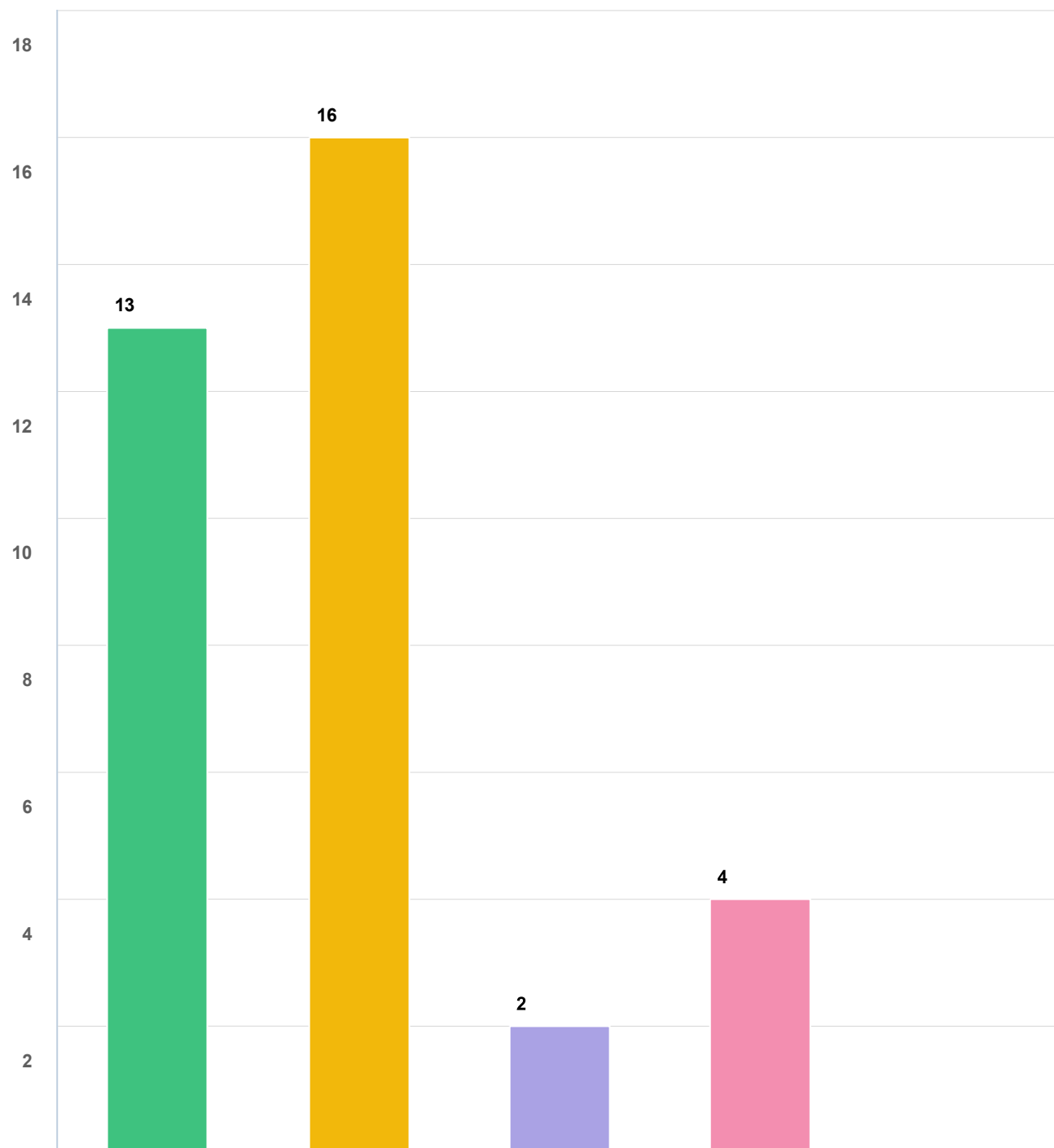
11/23/2021 07:53 PM

Permitting street vendors in a city with a dying high street and two markets that have been under occupied is ridiculous. If we can't get the shops full at least clear the streets of unsightly vendors. Unless this is a temporary event like a farmers market, craft faire or Xmas stalls they should be gone. Why should those occupying premises be in direct competition with those paying no rent or rates and making their high street look shabby?

Optional question (8 response(s), 27 skipped)

Question type: Essay Question

Q11 Please tell us how you describe your gender. Please select all that apply



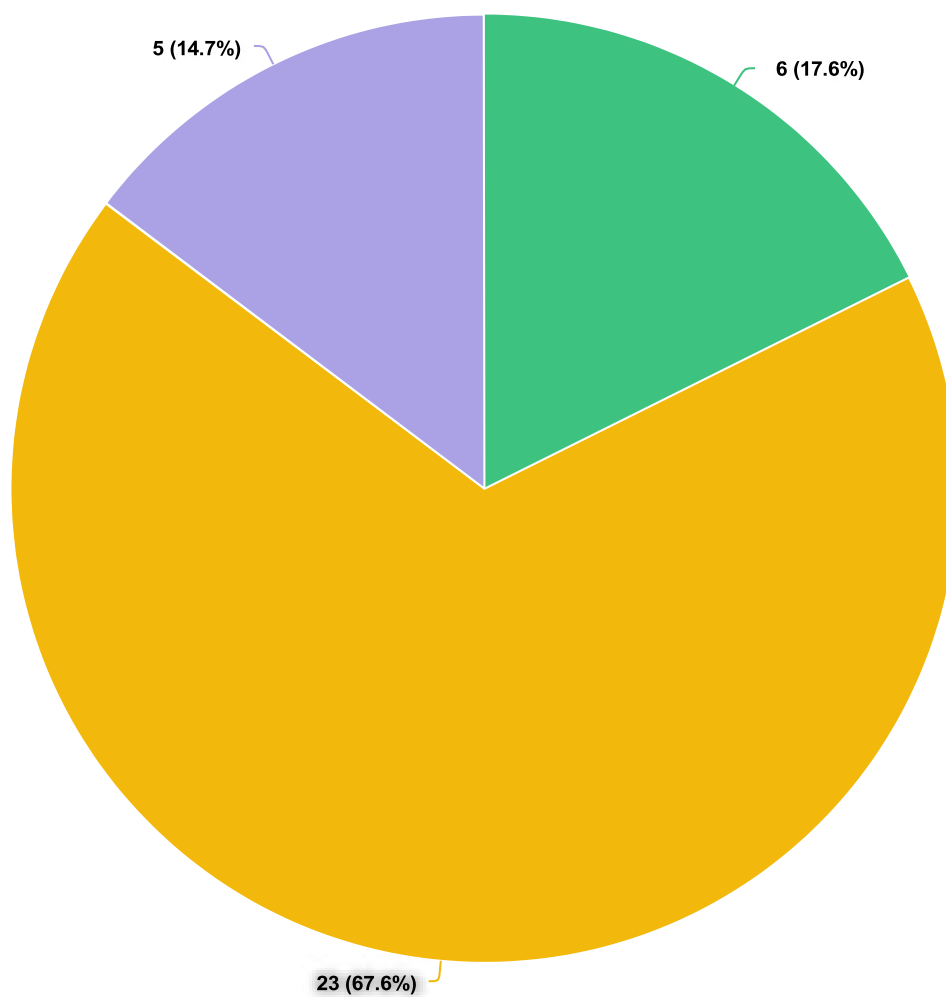
Question options

- ☒ Woman/girl
- ☒ Man/boy
- ☐ Non-binary
- ☐ Prefer not to say
- ☐ In another way – please tell us how you describe yourself in the box below

Optional question (35 response(s), 0 skipped)

Question type: Checkbox Question

Q12 Do you identify as a gender other than what you were assigned at birth, that is you are a trans person or someone with a trans history? Please select one option



Question options

☒ Yes ☒ No ☒ Prefer not to say

Optional question (34 response(s), 1 skipped)
Question type: Radio Button Question

Q13 What was your age last birthday? Please tell us in the box below

Anonymous 51

10/04/2021 09:48 AM

Anonymous 47

10/04/2021 02:41 PM

Anonymous 42

10/04/2021 04:42 PM

Anonymous 51

10/04/2021 06:47 PM

Anonymous 32

10/04/2021 09:21 PM

Anonymous 46

10/04/2021 09:24 PM

Anonymous 24

10/04/2021 09:28 PM

Anonymous 65

10/04/2021 09:40 PM

Anonymous 36

10/04/2021 10:07 PM

Anonymous 28

10/12/2021 12:52 PM

Anonymous 59

10/14/2021 07:05 PM

Anonymous 50

10/22/2021 12:42 PM

Anonymous 65

10/29/2021 02:07 PM

Anonymous 65

10/29/2021 04:54 PM

Anonymous 63

11/03/2021 03:48 PM

Anonymous 44

11/06/2021 09:55 PM

Anonymous 61

11/11/2021 03:27 PM

Anonymous 59

11/12/2021 09:21 AM

Anonymous 36

11/12/2021 10:23 AM

Anonymous 41

11/14/2021 09:55 PM

Anonymous 43

11/15/2021 06:55 PM

Anonymous 60

11/17/2021 09:27 PM

Anonymous 53

11/18/2021 10:25 AM

Anonymous 36

11/18/2021 01:59 PM

Anonymous 24

11/18/2021 10:33 PM

Anonymous 58

11/20/2021 12:32 PM

Anonymous 101

11/22/2021 04:59 PM

Anonymous **36**

11/23/2021 07:53 PM

Anonymous **52**

11/26/2021 03:19 PM

Anonymous **43**

12/02/2021 01:04 PM

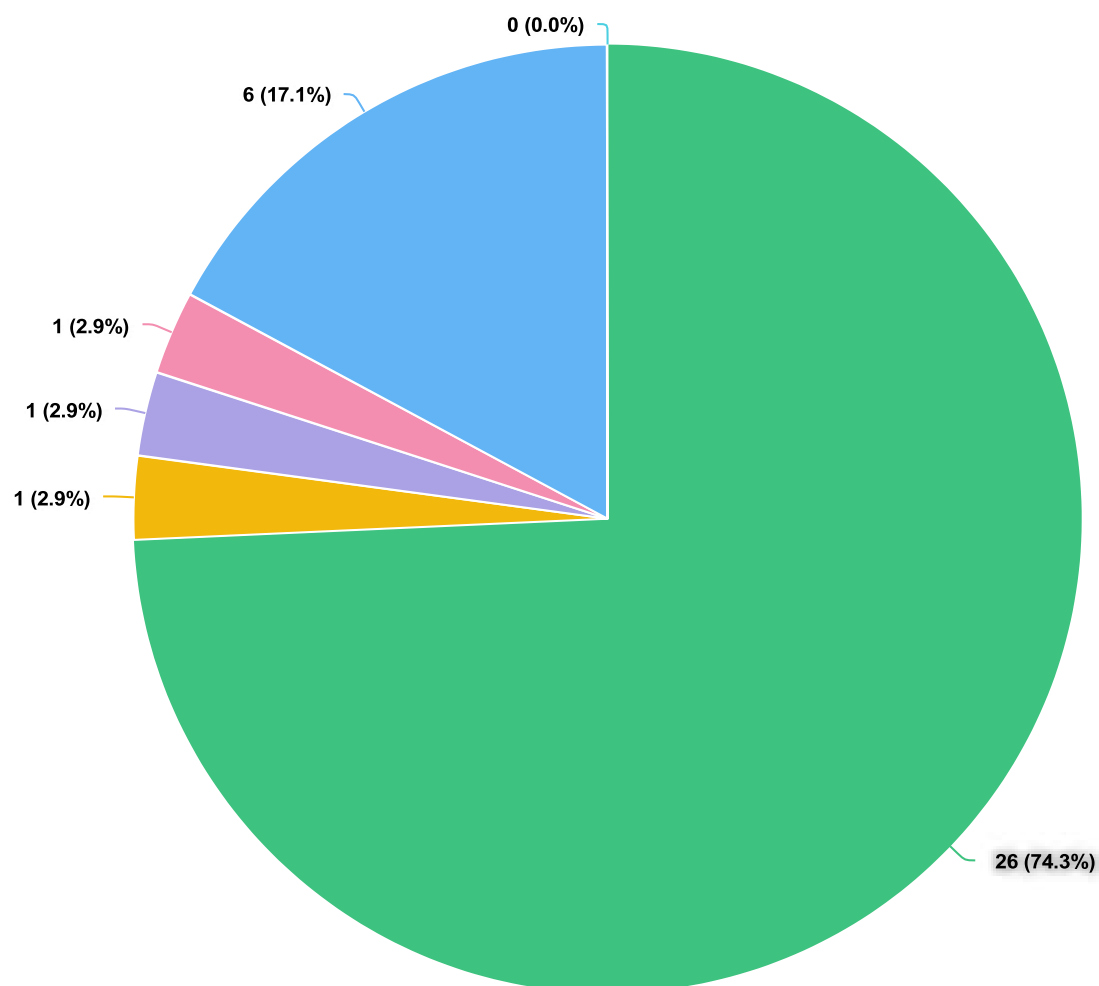
Anonymous **44**

12/20/2021 01:54 PM

Optional question (31 response(s), 4 skipped)

Question type: Single Line Question

Q14 I consider myself to be... Please select one option only



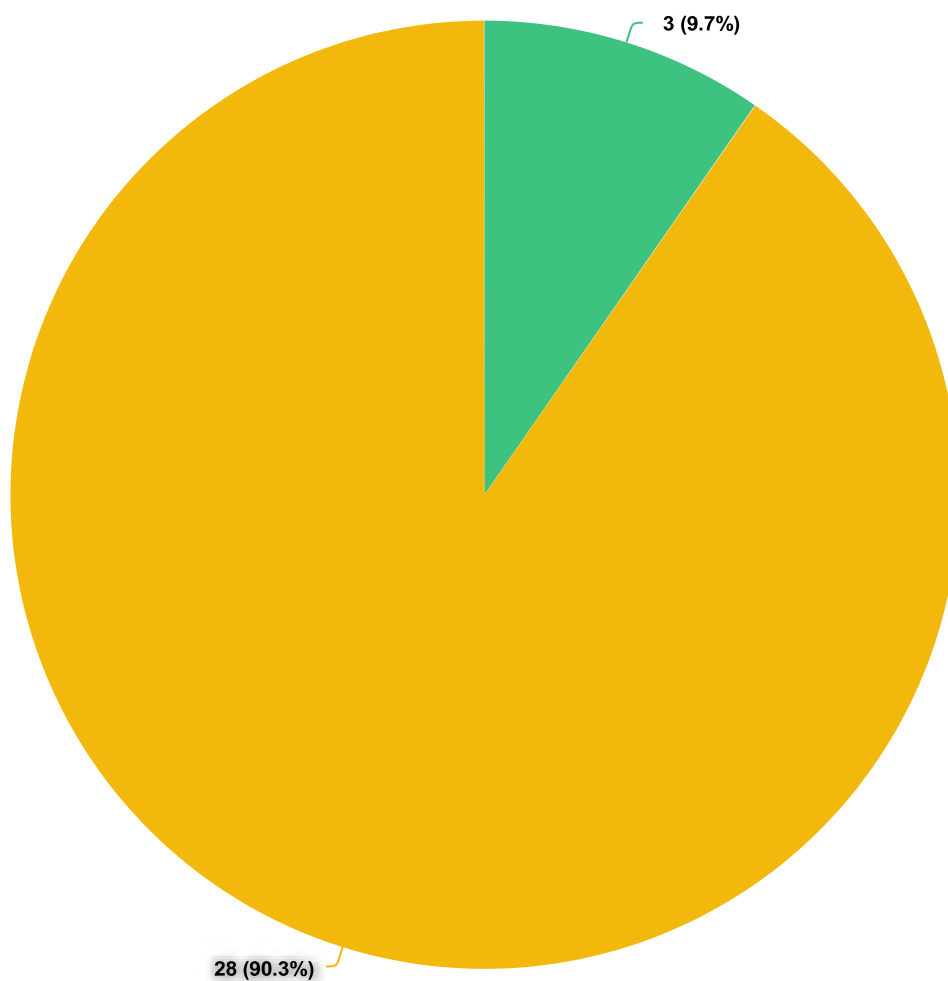
Question options

heterosexual/straight bisexual a gay man a gay woman/lesbian Prefer not to say Other

Optional question (35 response(s), 0 skipped)

Question type: Radio Button Question

Q15 Do you consider yourself to be a disabled person? Please select one

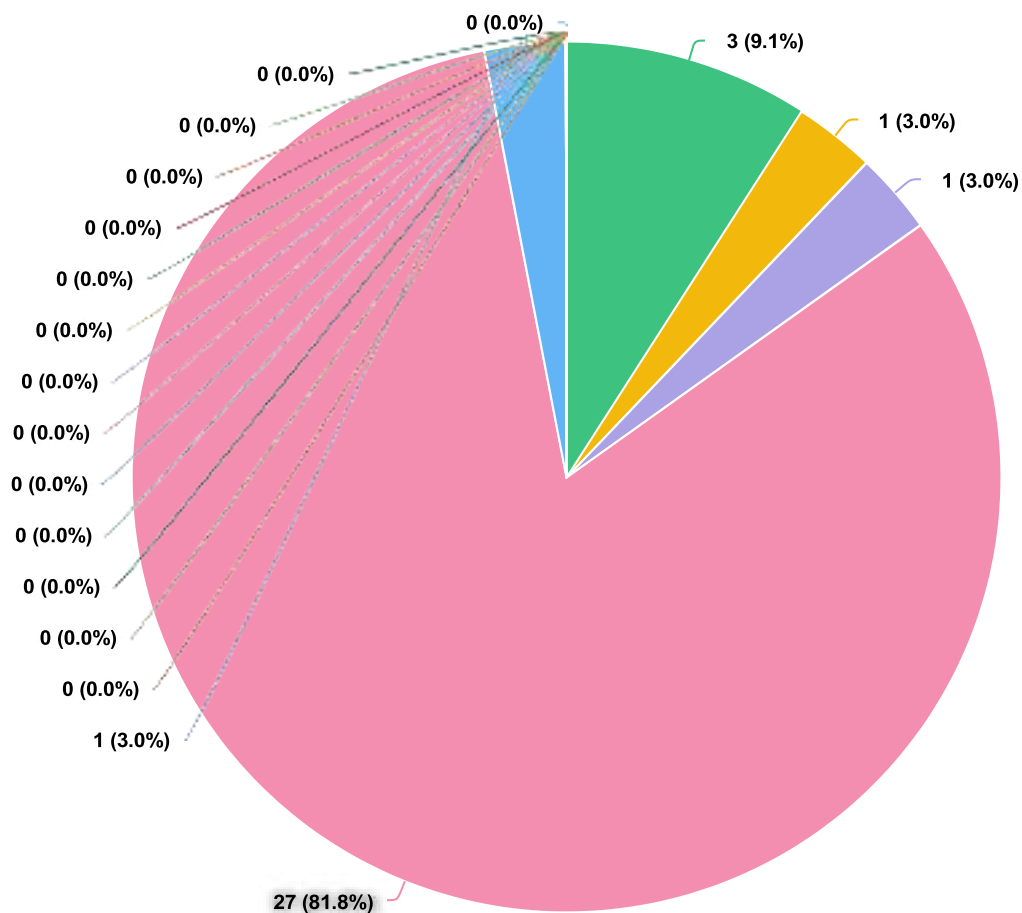


Question options

☒ Yes ☐ No

Optional question (31 response(s), 4 skipped)
Question type: Radio Button Question

Q16 To which group do you consider you belong? Please select one

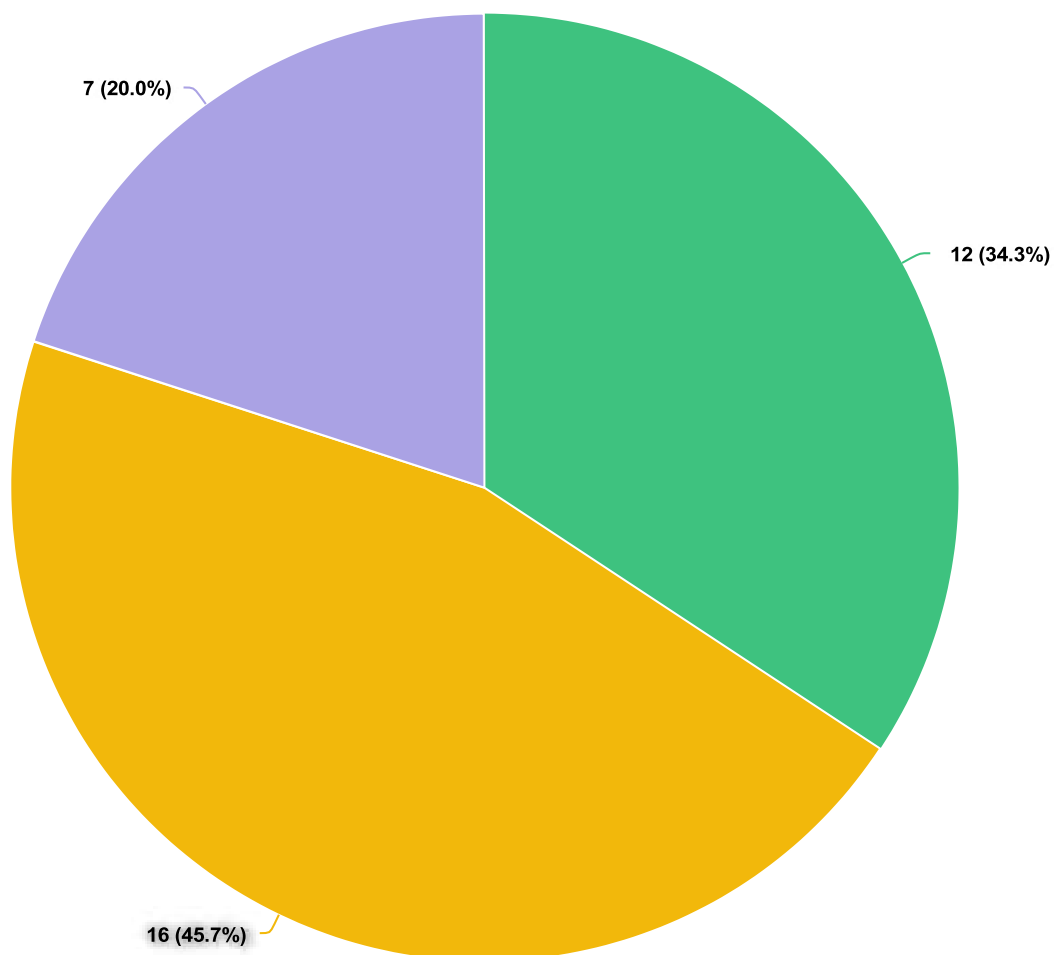


Question options

- Asian or Asian British - Pakistani
 ■ Asian or Asian British - Bangladeshi
 ■ Black or Black British - African
- White - English / Welsh / Scottish / Northern Irish / British
 ■ Any other White background
 ■ Asian or Asian British - Indian
- Asian or Asian British - Chinese
 ■ Any other Asian background
 ■ Black or Black British - Caribbean
- Any other Black background
 ■ Dual Heritage - White and Black Caribbean
 ■ Dual Heritage - White and Black African
- Dual Heritage - White and Asian
 ■ Any other Dual Heritage background
 ■ White - Irish
- White - Gypsy or Irish Traveller
 ■ Other ethnic group - Arab
 ■ Any other ethnic group
- If you answered 'other' to any of the answers above, please use the box below to tell us more

Optional question (33 response(s), 2 skipped)
Question type: Radio Button Question

Q17 Do you have any religious beliefs? Please select one option



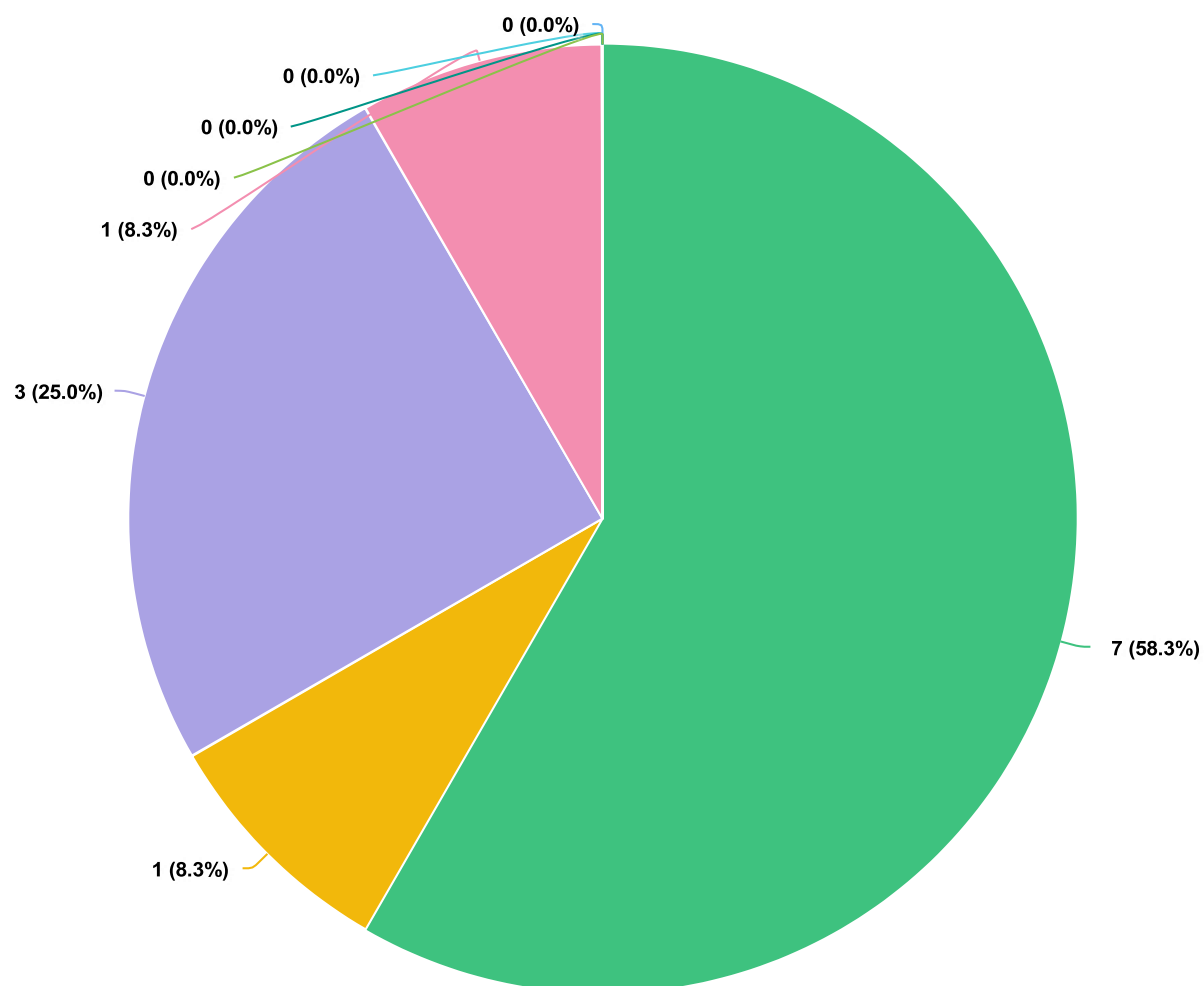
Question options

☒ Yes ☒ No ☒ Prefer not to say

Optional question (35 response(s), 0 skipped)

Question type: Radio Button Question

Q18 If yes, to which religion do you belong? Please select one



Question options

☒ Christian
 ☐ Jewish
 ☐ Muslim
 ☐ Prefer not to say
 ☐ Buddhist
 ☐ Hindu
 ☐ Sikh
 ☐ Other

Optional question (12 response(s), 23 skipped)
Question type: Radio Button Question