

## Healthwatch Derby Hospital Discharge Report and NHS Foundation Trust Response

### SUMMARY

- 1.1 This study is the third in a series examining the experiences of health care professionals at residential and nursing homes, regarding the process of a patient's discharge from hospital to a care home in terms of appropriate discharge, medication, awareness, involvement and support, information and communication. In 2011 Derby LINK published a Hospital Discharge Report which outlined a number of recommendations including appropriate discharge in terms of recovery, time of day and attire, medication and information sharing.

In response to this in 2011, Derby Royal Hospital produced a new Standard Operating Procedure – Transfer of Patient from Acute Care to a Care Home Setting.

In 2012 Derby LINK repeated the research. Some improvement had been made but recommendations included appropriate discharge in terms of recovery, time of day and attire, transfer equipment, medications, information sharing, involvement and support.

Although the results of the third survey indicated some improvement there had been a decline in 17 of the 25 areas.

- 1.2 Recommendation that Derby Hospitals NHS Foundation Trust should ensure that all residential and nursing homes have received the Standard Operating Procedure – Transfer of Patients from Acute Care to a Care Home Setting.
- 1.3 Patient should be discharged at an appropriate time of day with appropriate clothing and that all equipment and medication needed to support the transfer of a patient is in place.
- 1.4 Information regarding the patient's wellbeing should be communicated clearly and consistently to all care agencies in a co-ordinated approach.
- 1.5 Residential and nursing homes need to be involved at all stages of the pre-discharge assessment, being notified of any last minute changes so they can make an informed decision on whether they can take the resident.
- 1.6 Healthwatch Derby will aim to facilitate discussions between Derby Hospitals NHS Foundation Trust and care home providers in the city to discuss these concerns and develop further actions to undertake.

### RECOMMENDATION

- 2.1 To receive the report for information and its findings.

## REASONS FOR RECOMMENDATION

- 3.1 To support the Health and Wellbeing Board in its role as system leader for health and social care and improving the health and wellbeing of the local population.

## SUPPORTING INFORMATION

- 4.1 The full report is attached for information.

## OTHER OPTIONS CONSIDERED

- 5.1 None.

This report has been approved by the following officers:

<b>Legal officer</b> <b>Financial officer</b> <b>Human Resources officer</b> <b>Service Director(s)</b> <b>Other(s)</b>	
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**For more information contact:**  
**Background papers:**  
**List of appendices:**

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Appendix 1 – Implications

<b>IMPLICATIONS</b>
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**Financial and Value for Money**

1.1 N/A

**Legal**

2.1 N/A

**Personnel**

3.1 N/A

**Equalities Impact**

4.1 N/A

**Health and Safety**

5.1 N/A

**Environmental Sustainability**

6.1 N/A

**Asset Management**

7.1 N/A

**Risk Management**

8.1 N/A

**Corporate objectives and priorities for change**

9.1 N/A