

## Appendix 4

**If you have any further comments about any of these proposals or other suggestions on how taxi licencing in Derby could be improved please tell us here. Please write in the space below.**

1.	<p>I would like to know how is that you have allowed Toyota Prius's to operate as a Derby city hire vehicles..? I asked one Prius own who has run his vehicle for 5 years without any issues what so ever. So if you claim this boot space is not bigger enough why have these Derby city plated vehicles able to number as a private hire vehicle without any issues what so ever including airports runs..!!</p> <p>(it's a very hypocritical statement) why is Derby city council a minority in the these plating these Vehicles zero emissions, why hasn't the council made these vehicles zero emissions a priority instead of beening the minority, why is that 90% of U.K councils allow Prius's to be plated as a green car with no emissions can imagine how much drastically that would reduce the air population in Derby city centre but instead the our council thinks is clever to stop these green environment vehicles and keep nasty diesels that pollutes our airs. I do not understand how and why other councils allow such wonderful green cars on the counties yet Derby city council find a way to stop green cars working around Derby..!!!! When a private higher operator desides which vehicle is require appropriate boot space required for the customer of the booking, the Derby city council does not see each and every booking to determine this size of the boot size required,so why do you stop these vehicle been allowed to operate like 90% of the U.K councils do..!!</p>
2.	<p>I think that all taxis operating in the Derby area hackney or private hire should have Derby plates not Gedling or Manchester, it makes me wonder why they are allowed, Do they know the area? Is there a reason they cannot get a Derby plate? I would feel safer knowing that if I had a problem it would be dealt with local. most of the time the taxis are going too fast to get a licencing phone number from the out of Derby plate users.</p>
3.	<p>Nothing in here is helping the trade. It's difficult to make a living as it is with all the out of town cars flying. It's the duty of the council to stop this but has done little. This questionnaire proves that the Council is out of touch with the trade. This questionnaire should be sent to every badge holder. Many of the drivers have no idea of the Internet and this shows how the council try to accomplish things in a back door style. You would have a better result holding a meeting for the trade.</p>
4.	<p>I would like my taxi driver to be more suitable to drive and be a gentle-person in present. In a sound Psychological state of mind. Drivers' present demeanor should be given more importance than their past. A 'sound' report from a psychologist after a year of driving taxi would be better than beating about the bush.</p>
5.	<p>I have recently purchased a euro 5 compliant taxi at consedrable costs, this vehicle is currently the highest euro 5 compliant taxi and a new one which is euro 6 compliant taxi may be available in the near future. I suggest that these euro 5 taxis be allowed to be used without having to pay caz until the owner changes taxis and a period of at least 15 years old.</p>
6.	<p>The testing from council officers should not be allowed on weekends.</p>

7.	<p>Many quotes on what other councils do. London has no out of town vehicles. Many have scrapped the fire extinguisher and first aid. Because they will never be used. Quote from Derby fire service. You should never attempt to put out a fire on the car. first aid leaves us open to being sued in this American culture and we are not insured to administer it. So should be scrapped. Most councils just have an mot. That should be enough if the council wish to check the ramps and meter they can do that on a spot check. It would cut down clerical work for the council and the operator would not have to tolerate unfair testing stations that fail vehicles for retesting fees.minibuses. The council's own rules are they should not be the same body of vehicle as a hackney vehicle. There are e7 body vehicles and Vito what were you thinking when they were granted a plate on these minibuses. Also far too many of them there should be a limit they affect the hackney trade. Age limit rather than impose a Caz tax there should be an age limit on the vehicles then it would be mandatory for cleaner vehicles and would not put operators out of work. Suggestions 15 years old for hackney and 5 years for private hire. Reasons being hackney purpose built and the expense. Private hire much cheaper and worn out very quickly and less expensive and easy to replace doing this would mean no need to Implement Caz the trade would balance it's self. Finally other councils. Manchester for example has and excellent record for combating flying. Suggestions. Derby should use the same livery on the ph vehicles also only one colour of vehicle.this would stop the out of town vehicles coming here and would be of no cost to the council and would be safer for the public to recognise a Derby private hire vehicle. Why not go back to the blue and white. It would make life so much easier and safer for the people of Derby.</p>
8.	<p>CCTV should be mandatory, more work should be done to allow potential disabled &amp; female drivers to work as licensed drivers as there is little proof of this at the moment &amp; this would benefit the public in offering a more enhanced network of choice of drivers, i.e a disabled passenger may be more comfortable using a disabled driver &amp; offer a positive outlook of the taxi industry within Derby. There should be a big push on Hybrid/electric/LPG/environmentally friendly vehicles in a way of either a nill/reduced vehicle application fee to encourage this rather than charge a driver if they do not meet euro 6 or your proposed fee as this won't tackle the issue itself as there is a likely hood of the charge being passed to the client. Thank you</p>
9.	<p>A good standard of the English language for all drivers is a must in order to improve the current standards &amp; avoid confusion. Encouragement/ incentives or further benefits should be offered to those who drive or wish to license a more environmentally friendly vehicle such as a electric/LPG/gas/hybrid etc &amp; there should be charge points in major taxi vehicle waiting locations away from busy areas to reduce no of cars in busy areas at busy times.</p>
10.	<p>These draconian measures being proposed are asking drivers for the near impossible and giving enforcement officers to much power for very trivial measures.</p>
11.	<p>Process needs to be robust and transparent and vehicles must be safe - customers need to feel safe on taxi journeys.</p>
12.	<p>No comments.</p>
13.	<p>The points system if implemented needs clarification and there is no provision for the</p>

	protection and well being of the Hackney or private hire drivers.
14.	Over the last 2 - 3 years some councillors have apparently shown very poor judgement relating to Taxi Licensing matters. The councillors in question have apparently sort to influence the outcome of taxi licensing decisions. It therefore as sadly come to the point that Councillors should be removed from the taxi licensing process and the responsibility be transferred to Officers.
15.	No comments.
16.	I agree with several of the measures being suggested to make drivers safer, however it is difficult to be fully agreeable when the costs are unknown. With out of town drivers taking a lot of the work Taxi drivers are having a lot of financial difficulties. This in turn means they are having to work longer hours to make a living. I feel more should be done to control people coming to work in the Derby area and the council should protect its own drivers.
17.	Totally unfair, no consideration for the current drivers even though we have all done the enhanced DBS. As a daily taxi driver it would be nice to be able to have some input.
18.	Points system is very punitive and silly proposal although some suggestions make sense others are childish and ill thought out if the council is serious about providing and safeguarding the public then for once a proper input of the trade is essential.
19.	It would be reasonable to say that the licensing officer only comes out weekdays not weekends.
20.	I must say that I prefer to have a committee when there is a problem regarding taxi problems rather than points system. I don't like to have the officer ti have the authority to ban the driver or revoke them. I think having a committee is best so they can decide together to decide what is right and wrong.
21.	There are too many licencing condition already applied on Derby city hackney and private hire, so there is no need for more to be imposed. Its a small city so we have to consider the impact it will have on drivers and there livelihood.
22.	I am in agreement that taxi licensing operations should be removed from councillors, and that if they do bring in this points system it needs to be a lot stricter than what the council propose, the points received before a ban should be 10 not 12, and some of the time limits between offences are much to lenient, this whole points system needs re evaluating, its the publics healthy and safety at stake, bad drivers should punished more severely and much faster.
23.	This needs to stop. It's absolutely ridiculous that the incompetent taxi license officer (namely : Mr Baseford), is being pertained to overlook taxi licensing when under his watch the taxi garages have supposedly not carried the taxi checks for ten years, yet all of a sudden, it's become a problem for modified minibuses. If a vehicle is deemed fit and safe with VOSA, yet why is a problem with standard vehicles which are factory Built and passed safe to be driven for whatever reason. What is so annoying that only Derby city council has problem with vehicle specifications. The council needs to get a grip with its officials and stop plucking vehicle specifications from thin air.

24.	The point system is absolutely disgusting and in favour off the enforcement officer only there is no fairness to the driver,baseford is minupilateing the whole. Department he is over ruling to keep his job safe, this system will put slot off drivers out off a job, do we really want that to happen.
25.	All private hire vehicles should also be able to use bus lanes.
26.	Taxi owners should be given more time to upgrade taxis and euro 4 should do.
27.	I think about emission on europe based criteria is wrong. We are out of europe and should move on without any laws that govern europe.
28.	Transport in Derby is very good. There are place like Belper where getting a taxi on a Saturday night is very difficult. Derby city council is doing great job and i think there is no need for any serious changes at this point.
29.	This survey is inappropriate and does not serve its purpose. It does not give the participant the ability to question or expand on the answers given. The inclusion of this survey within the overall consultation was not discussed with the trade prior to it being launched. I would rather not say as this survey is has not been thought off. First rule of this consultation should have been to consult with the trade there for questions would have been agreed and thought off. This is a biased survey and all questions reveal answers in favour of council.
30.	Drivers from Matlock, Rochdale and gadling drivers and other company from Nottingham who come to Derby all the new regulation and test should also apply to them also. I passed my taxi taking test and NVQ course and these drivers come to Derby by only getting taxi badge. No Derby councillor can stop or check them even though they work in Derby and got taxi badge from another city/town. All the test and checks your thinking to do should only apply to new applicants or had taxi badge under 3 years and those who come from other cities.
31.	There shouldn't be too many restrictions on internal dimensions etc as this will result in either fewer available vehicles or higher costs for the company, which the company will then have to pass onto customers. Any process that removes councillors from the decision making process removes the conflict of interest that councillors can find themselves in, so can only be a good thing for everyone.
32.	I think something needs to be done about allowing private hire taxis that are not licensed by Derby City council plying their trade in Derby. It's ridiculous, 9 out of 10 of those drivers don't know their way around the city and have to ask for directions, whereas Derby licensed drivers have passed a knowledge test and so are much more efficient at delivering customers to their destination via the shortest route in a timely and safe manner. I appreciate this may be a national law, but i'm sure each City or County council could introduce some sort of bye law to combat this scandalous practice, especially as some of those drivers don't even have to pass a knowledge test in the district they obtain their licence, which is why some drivers that live in Derby choose to get their licence elsewhere to avoid taking the test. Any driver wishing you ply his trade in Derby for a Derby taxi co., should have to take the Derby knowledge test no matter where they are licensed and pay the appropriate fee, Derby City council

	should prevent any taxi co. From allowing any driver from driving for them if they haven't passed a knowledge test, and fine them if they are in breach of this. The public are entitled to a good service from all taxi co.'s in Derby and at the moment they are not getting a fair deal. It would also protect the vast majority of honest hard working private hire taxi drivers that did things the right way. Also, I think that Private Hire taxis in Derby get treated unfairly in comparison to Hackney drivers, the council seems to do its level best to do everything to help Hackney drivers, while making things as difficult as possible for the private hire drivers, who i may add do just as good a service if not better than Hackney drivers. Other Cities treat private hire taxis the same as Hackney cabs in every manner apart from sharing their taxi ranks.
33.	Get more staff to make the whole process smoother and to clamp down on illegal activities that go on, example private hire drivers flying and Hackney drivers over ranking and charging what they want.
34.	For a small city there are too many rules and regulation. I strongly believe transport in Derby is great.
35.	If a complain is not provved or seem malicious it should not be put on a drivers record as it has been the case currently.
36.	There is nowhere in the consultation that considers the needs of people with disabilities. Wheelchair users are at a particular disadvantage especially with non-standard wheelchairs adapted for their specific needs. This should be established and recorded at the booking stage of requesting a taxi to ensure that if a complaint is made about an unsuitable vehicle this can be easily established and suitable action taken.
37.	Strict understanding off the English language both written/spoken must be tested & in place by the driver to avoid confusion, mandatory CCTV in good working order must be in all taxis, a complaints procedure card must clearly be displayed & visible for the passengers in the event of a complaint.
38.	CCTV in all taxis/P.H Vehicles must be mandatory, it must also be made mandatory to display clear signs that CCTV is in use & a complaints procedure in event of a complaint.
39.	CCTV must me in all taxis for peace of mind for the public/passenger, disability awareness course should be completed regularly or every 5 Years for all licensed drivers.
40.	In view of the nature of the survey the last question seems inappropriate as it is addressed to cab owners and not the general public. I think it extraordinary that Derby has not introduced these high standards for taxis yet, these proposals are very sensible and will reassure the public that taxis in Derby and the drivers have met standards. As a frequent user of taxis in Derby i am amazed at the number of Gedling taxis still on our streets and by the number of drivers with a very poor grasp of English and of the geography of Derby and the surrounding area. These proposals need adopting Asap!



41.	I am currently driving a Euro 5 engined cab which has 0 emmissions, i fail to see how spending 30 odd thousand pounds on a euro 6 engine Cab is going to improve anything on O emmissions i already have, also by 2020 we will no longer be in the EU so really the question is irreleveant. On the subject of minibus interiors, I have recently looked into plating a Mercedes Vito with all front facing seats, this Is the most luxurious Mini bus on the market and it cannot be licensed in Derby because the interior seating arrangements do not meet the existing Derby dimensions on seating, this needs redressing asap.
42.	As the council has changed badges to 3 years it is not costing the council they are saving money why has this not been shown when purchasing a badge we feel that the council is still charging a significant amount of money to what it should be.
43.	Point system give power to one officer dealing with different cases and he/she can make a wrong decision that will affect drivers likelihood. Officer can have a personal grudge again an individual, so leaving decision in one persons hand is not a good idea. Derby City council can have independent committee Members who can make an informed and accurate decision.
44.	Please for godsake , get the test in to a multiple choice tests , so all cross bordes cars can be passed with derby city council, make them derby drivers, more revenue for coucil, makes it safer for the derby public and also derby coucil can rule them not cross border this is the main thing that what we need right now and i think cars should be 10 years old at least which is resonable leave everything else the same its wonderful thank you Mr Ahmed PJ cars Derby.
45.	All this is none sense leave as same thank you.
46.	Leave everything the same for god sakes.
47.	I have confidence that the current improvements made to the sub committee hearings, namely going up from 3 to 5 members and the re-introduction of officer recommendation has made the process more robust than either of the 2 options proposed in this consultation.
48.	CCTV a must for all vehicles.
49.	A better more enhanced telephone system must be in place when ringing the licensing section as currently the operating hours are too low & the phone often goes unanswered for days!
50.	Hi point system is not the best way forward and keeping it against drivers for three years all u gone do is make a lot drivers lose there licences people with mortgages and young children and to let council officials decide who's fit or not must never be allowed Theirs been a lot off. Who has about counsellors making wrong decisions unfortunately being human is you will always make mistakes I think to make decision making more robust is to increase counsellors in the licensing process to seven. And hopefully this should prevent un .fit drivers getting a license .do not get rid off knowledge test all u gone do is open door to every dick /Harry Ultimately the council job is public safety if u go a head with ur proposals u would fail in protecting the public if this council is serious

	<p>to get good driver first u need to get rid of these Mickey Mouse drivers licensed by other authority's will the Mickey Mouse drivers be subject to same rules as Derby drivers? Because they work here . U talk about public safety where's ur public safety wen these Mickey Mouse driver s are sitting in town centre on Friday Saturday and plying for hire while ur tucked up in bed..? I I think u as council put in request to all the authorities that licence theseMickey Mouse drivers that work in our city do they consider public safety wen they given licences out like lolly pops taking monies that they will spend in there areas..</p> <p>Sent from my iPhone</p>
51.	Please get rid of all the cross border taxis. Please keep the knowledge test.
52.	Please do something about out of town cars working in derby. New applicants should take knowledge test to determine whether they have knowledge of the city.
53.	It's really easy to get a badge from elsewhere then drive in derby. That's wat will happen. U will have no authority over Gedling etc
54.	<p>This whole Consultation is flaga aswell as being simply disambiguate and unprogressive within future performance. Unlike most muddled through perceptions. Therefore, improve the existing Taxi Licensing system rather than dismantling the Committee and The Taxi Licensing Team totally. The question is why replace it's workable modus operandi to that of a Corporative, undemocratic and highly corruptible method based upon a Kalergi Plan that the E.U produced? It's the Taxi Licensing team hwam issue's the Licenses to the stakeholders i.e The Driver's of the Taxi License. Conversely however, the question is; how do you predetermine the thoughts and actions of the feckless? Besides, the Constitutes within Councils and Government's should show adherence to the Oaths and Allegiances to the Constitutions of The United Kingdom of Great Britian and Northern Ireland. Evidently, according to the 1701 Act's of Settlement certain people should not be in postions of Authority let alone be allowed to enter the Government.</p>
55.	Derby city council has ignored big problem about drivers from other councils. Derby enforcement officer cannot stop and check their cars, they pick passengers without booking and drive them via long routes . Nothing been done so far and has been ignored in this consultation. please do not close your eyes. please do some thing to change the law. thanks.
56.	Making the job harder and more money in your pocket, why don't you follow TFL rulings, why do you try to make yourselves extra better, things and issues which need to be sorted are flying
57.	Please consider the financial implications on the taxi drivers as it is not a lucrative business to be in at the present time . To introduce more regulations and penalties you will adversely affect the trade especially the yellow cab drivers who do not have the benefit of phone work. This all brings into question amongst other things .... what is the councils agenda regarding the cab trade are you trying to squeeze out the cabs in order to introduce Uber or are they not paying you enough??....etc etc..
5.8	Please consult with the taxi trade i.e.75 western, albatross, pjs, chads before

	organizing half arsed proposals thought up by councilors who have no idea of how the taxi trade works and are completely clueless about safeguarding issues or how the vehicles are maintained or licensed.
59.	I think it's absolutely ridiculous how the taxi licensing team are currently run, they have no idea of any thing mechanical and are so outdated with modern cars, how is it possible that a major car manufacturer spends millions on developing a minibus and the way the seats are set out and the council expects you to spend thousands to change the layout how do you sitting behind a desk know what they are on about, secondly it takes on average 45 mins to be seen at the taxi licensing office at the council house due to the staff being limited to 1 person, there only being to pay machines,we as drivers are expected to pay parking for 2hrs to be seen a joke absolute joke sort the shit out.
60.	While the points based system appears to address some of the problems already seen from the present councillor licensing system I'm not sure it goes far enough. There is still too much emphasis on involvement from councillors in the decision process. Taxi licensing must be carried out by an impartial officer over and above the points system. The present system used based upon councillors decisions should be stopped asap. Too much of an old boys network. Clear air zones should be embraced. Making Derby better for all it's residents is fundamental. If this works against the present fleets of taxis on the roads then so be it. I thought that this was definitive, however your consultation appears to suggest it is open to discussion. Derby should aim to lead the way, not wriggle out of its obligations.
61.	PH should be allowed to use bus lane's while carrying passenger's, but not have access to them for the sole purpose of picking up passenger's.
62.	Drivers working in Derby should have to take the knowledge test with Derby City Council and only be plated by Derby City Council. Drivers from other areas should not be able to drive with a plate from another area.
63.	None.
64.	Derby knowledge test should be removed. As these days thanks to advanced technology everything is done by the SatNav and/or Google Maps. Big cities like Birmingham have removed third knowledge test because drivers use the SatNav and/or Google Maps. If Derby removed the knowledge test it will benefit the Derby Taxi so much.It will able to provide more jobs for people who are unemployed, there would be no more taxi licence plates from other towns and cities but just Derby. There are many benefits for Derby if the knowledge test is removed!
65.	Knowledge test should be taken.
66.	You have used the word other authorities.If other authorities can use hybrid cars why can't we they must put luggage in the boot.
67.	Why do the taxi drivers get penalised for the council's mistakes. Does this proposals include drivers from other cities? You should be trying to get rid of the out of town drivers rather than penalise derby ones.



68.	The changes the council are seeking make seem to be driven by and result in increased revenue collection not concerns for the public and definately not any sense of care or concern for drivers who previde said revenue. The idea for panels of unellected council officers is wholly undemocratic and prone to abuse sincethere will be no recourse to the opinion of said officer as is the case at the moment,since all guide lines are subject soley to the officers interpretation. The cause for this is misconduct by certian councillors they the involved drivers should be delt with, if necesarry be sanction but not use this situation to ride rough shot over the trade which provides an invaluble service in very difficult times.
69.	I do not understand the need for such strict guidelines and rules for drivers by the council. Most of the surrounding cities do not have such rules and there are no problems detected. One of the problems is the dual badge, there are a lot of cities who already do this without the extra charge.
70.	No comments.
71.	keep knowledge test.
72.	Keep knowledge test do not scrap knoledge test. Allow hybrid vehicle to reduce pollution Reduce fee Strongly agree online application.
73.	Under no circumstances should the knowledge test be ommitted from the criteria needed to be met for a driver to become a licenced taxi driver, there has to be a way of judging how competant one is with their local knowledge and can meet a minimum standard in order to undertake the job of a taxi driver.
74.	Please work with the drivers not against them its hard enough trying to make a living.
75.	No comments.
76.	Can the council also impose their rules on foreign plate holders operating in Derby as I feel that we have to follow your rules and guidlines and pay our fees to yourselves but the foreign drivers are not bound by this. It is highly unfair and disadvantegous to us in derby. Taxi licensing has become a mockery since plate drivers from other boroughs are driving in derby.
77.	I feel that the people who made up all this don't have any experience about private hires or hackneysomething call a meeting with professionalsome then we can make things a lot more better for public of derby also the driver's of derby. Kind regards.
78.	I find the survey to have many grey areas and would prefer clearer clarifications on the questions.
79.	The areas covered are vague and open to grey areas Due to the vile and disgusting acts that occurred in Rotherham etc I would like to have a choice of a camera fitted or a shield similar to what Hackneys have so it reduces the risk of passenger contact with the driver within private hire vehicles.
80.	I think the council will do whatever they want to do regardless of the survey.i feel its a waste of money on a pretence that the council will listen to the taxi trade.

81.	I think this deregulation is completely biased against the drivers. The council have no interest in safeguarding the drivers welfare when in reality all the shortcomings have been from local Authorities side. it's about time the local authority was held to account for these contradicting changes.
82.	Hi thanks to you give us to give comments on it...my suggestions is as you know other council drivers already working here derby city so they knows about the everything about rules or regulations by taxi...Please my request to derby council please think about it please issue us derby taxi license meaning thanks ..
83.	I have a question regarding the questions about air quality. I would like to ask how does the EU limit of air pollution have to do with hackney carriage drivers as we have left the EU.
84.	There is no need to fix something which is not broke, I think derby has the very good standards of taxi service and drivers are struggling to as it is there's no need make it worst and give them more stress than they already have, it just seems like someone had nothing to do and wanted to prove their job wort by waisting so much of the time and public money and hours by suggesting all these unnecessary changes, pls find something better to do and let us work in peace thanks.
85.	I think derby city council should think more about taxi drivers rather then only thinking about the council's pocket.
86.	Taxi license department should open longer hours.
87.	Taxi license department should open longer hours.
88.	We need enforsement officers out on the streets of Derby , 24 hours a day, seven days a week. It's a disgrace what is going on, nobody is doing anything about it. When I see private hire cars parked up three feet away from the kerb, nearer to the white line in the middle of the road, reading, it tells me they have not passed a driving test. Also cars picking up that are not even taxis. Mr Flecher has been sadly missed.
89.	I think u dont need to make any big changes otherwise drive try move for work other city which not good for out local council and they loss drivers.
90.	Derby City council has double standard How can you have two identical vehicles with two different capacity.
91.	Why is council always against taxi drivers. We are out of EU so why do we have to obey by C.A.Z if other councils in UK are accepting hyprid vehicles, whats wrong with Derby City Council.
92.	Knowlege test should be: basic maths how to give change etc basic english language test i.t skills how to use sat nav etc / data system, howe to Operate meters and a driving test only for new drivers existing drivers nothing.
93.	we want to leave as it is wharf ever system is.
94.	I understand that the Council currently tests its licensed vehicles at a number of

	differing testing stations. Surely this creates competition between said garages and this could lead to sub standard tests being carried out, as garages may feel pressured to not fail a defective vehicle in fear of losing future custom. Such tests could have serious implications to the safety of the citizens of Derby. The Council should therefore provide its own testing station, employ its own testers and take complete control of vehicle testing. The results of these tests will be none biased and will ensure that vehicles meet current Council conditions and are safe and fit to be used on the road and by the paying public.
95.	I think the questions are misleading and could be clear.
96.	Not happy with any new changed.
97.	I'm unhappy with any new changes, please leave has it is thanks.
98.	Out of area Hackney carriages are plying for hire on a regular basis. We need enforcement to safeguard the paying public.
99.	Hi dear and sir keep old taxi Rules thanks.
100.	You should keep derby high quality standards Driver.
101	A lot of questions asked are not clear, there is a grey area and the questions are not informative. More thought needs to be inputted before any consultation.
102	Leave please has it thanks.
103	I have answered all questions but I felt some questions were not clear and wasn't too sure on what answer to put
104	Our method of taxi licensing has been working for many years and we do have not allowed drivers that have no knowledge of the area to enter our system like other councils so I disagree that any changes need to be made however, I do agree that the way the licensing team approach the admin side of things needs to be improved ie vehicle licensing application should be able to be done on line in this day and age, the website is always crashing this should be addressed. Regarding making tests easier just because other councils are doing it you have to just look at all the forums about taxi drivers who can't speak English cause if anything the tests should be made harder. Also regarding nvqs the people administering these tests should be investigated, because I know several hundred drivers who can't speak English have passed these so called "TESTS" because the instructor has told them what answers to tick and if the council wants to make money and save money rather than use a third party do these tests themselves and you'll be astonished by some of the people that have passed these "TESTS" can't even speak English.
105	The current system would suit best you have access to driver dbs, if you are not happy you refuse badge it should go to a public panel, not council based cars are already been through an MOT so its road worthy, Derby should allow hybrid cars its seem theres alot of changes coming that means drivers paying through the nose for a badge how much income do you think there is in taxi driving people turn to this line of work

	because its difficult to find work council looking for cash cow.. why do the council get Hackney drivers from out of town to get derby badge more income or charge them a levey as they are from other towns to encourage them to pass the knowledge tests that derby drivers have to pass.
106	I think the wording of the question in this survey is above the basic level of english for alot of drivers to understand. This survey must have been worded in more simple terms.
107	With regards to the points based system which I strongly disagree with because if an allegation of offence is made then "who" is the judge and jury? The Council should not be allowed to make such decisions as to whether a driver gets points on their licence especially if their is an element of doubt whether the offence was committed in the first place. The points side should be left to the Police/courts etc the ones who specialise in this field. There could also be an element of bias decision making etc.
108	Very sensible proposals. Well done Council.
109	No
110	Drivers who are not licensed by Derby City Council should not be allowed to drive a taxi in Derby.
111	Keep the knowledge test in for new applicants to have a good standard or didcount current licence holders fee back for text taken to pass.
112	Please keep the knowledge test u need it.
113	There are too many taxi's in Derby which should be limited. Derby should also allow cabs which are Derby City Council licensed an the system of taxi drivers wages and number of hours they cover should be dealt with by Derby City Council and not individual taxi booths. This will also prevent fraud.
114	Intended use policy not mentioned in your consultation to stop Derby licensed ph vehicles and hackney vehicles from in other LA authority areas I needed very vehicle or driver licensed must predominantly must work in an area of licence in Derby. Vehicle age for entry for both ph and hc is needed 5 years or under. All hackneys must be London type taxi purpose built spec only with turning circle, clear signage on both front doors on ph vehicles and ph operator signage and advance booking all 3 in 1 must display when working. Rear licence plate clearly displayed and identifiable when working must be on securely.
115	A lot of these ideas were and have been mentioned previously in trade meetings and councillors who haven't the faintest idea about the taxi trade should see fit to decide on implementation of their own ideas rather than those who work as taxi / ph drivers. This consultation has come about due to the taxi licensing councillors being inept and making judgements on applicant previous history due to behind the back door lobbying for favouritism, why should the trade have to suffer for the councillors mistakes in giving taxi / ph drivers who aren't fit and proper to drive a badge.
116	3 <sup>rd</sup> party DBS checks should be provided by an approved provider tht is decided by the Council. I am concerned that drives could obtain fake DBS documents.

117	Point system is unfair and some of the clauses in it are demeaning and disgustingly indecent even to propose. I will suggest that this weight of paper be trashed in the name of decency and leave some humane part of this trade where, with some bad examples, they are good people and humans who can make mistakes and can get it like all common people do, but overall I do not see this trade as run by such indecent people as is suggested in the point system where you had to mention that don't have sex with corpses and any other living thing imaginable!!
118	Taxi operators should also have to have training and / or customer care qualification. Also changes to lost property is needed, taxi ranks should be made to list and / or make aware via publication every month of lost property and brief description including area the item was lost found and persons enquiry should have access at all times to view and prove ownership or its mandatory that all items are then taken to the taxi ranks local police station and reported as lost .
119	PLEASE FINISH THE DERBY TEST AND MAKE LIFE EASIER FOR OTHERS AS WELL AS THEY HAVE A LIVING TO EARN AND ALSO OTHER CITY COUNCIL ARE SCRAPPING OR SCRAPPED THEIR TEST, OR MAKE IT EASIER FOR OTHERS. THANK YOU!!
120	Make any vehicle working for a Derby taxi company have to be licensed by Derby City Council only.
121	This survey is not fit for the purpose that it was designed to serve. Most questions are leading questions and either of the answers are favourable towards authorities. This is only meeting the minimum legal criteria. This should be withdrawn and re constructed.
122	The proposals need to be cut down and make easily for drivers who been doing taxing For years also you need to stop out of town drivers working here.
123	I think the authority is interfering too much with current drivers it is hard to earn living as it is with new laws making it even harder.
124	Above all, the knowledge test of Derby is very important for new drivers.
125	Being a resident of Derby what I would suggest is that there are too many taxis operating from different councils, they have a lack of knowledge about local areas, roads like at that one moment I was stood next to Anoki on London Road and a taxi driver came to me and asked me where is Anoki? I said there is a size of a big bus advert of wall what does it say? ANOKI so the point is that you should let only local license plates operate in Derby, who can read, communicate, and also know the area.
126	There has been some publicity recently about vehicles and drivers being licensed in different Counties, ie Nottingham, in order to avoid certain testing standards. I would insist that all drivers and vehicles are tested and licensed in Derby. I addition, I would insist that vehicles are tested by a VOSA testing station, and have vehicles tracked and audited to encourage driving within speed limits. I would also encourage a system like "UBER" where booking and payment can be made electronically and feedback can be submitted.



127	Payment only by card. This will reduce fraud and everybody will pay tax as set by HMRC.
128	CONSIDER CUSTOMER SAFETY FIRST
129	Mandatory customer service training to include assisting disable people and the correct use of ramps and wheelchair restraints.
130	I think the points system should NOT be introduced against removing the existing committee decision making procedure.
131	The must speak English. They should be polite and helpful.
132	Too many taxi from other cities working in Derby they shouldn't be allowed fuul time as they are working now days rule for the six and seven six seat should be change.
133	Private hire taxis at night time on week and they control Morledge cheap side iron gate they take a lot of hackney drivers work. Council should take action on tham and at week end too many pjtaxis parked up in curzen st not execs for emergency vehicle at nights time action council should be taken seriously. Lastly there are not enough public toilets in town centre.
134	DERBY CITY COUNCIL SHOULD KEEP THINGS AS THEY ARE..WHY CHANGE WHEN IT RUNS OK.
135	Leave everything as it is.
136	Age requirements should also be placed on vehicles. Some of the current taxi stock in excess of 20 years old and spew out horrendous fumes and spill oil everywhere.
137	The current system in place is working fine, I disagree with a lot of the new proposals. As they say "if it ain't broke don't fix it"
138	A good standard of English from all drivers should be a MUST & regularly tested by an independent 3 <sup>rd</sup> party. I would like to see more benefits / funding / grants for drivers who buy / license Hybrid/Electric vehicles.
139	Give a driver a chance to prove they are capable to do the job regardless of criminal record.
140	Make sure all taxi drivers are licensed in and for Derby and not with other local authorities just because it is cheaper and easier, that way Derby City Council, can revoke the license if there is a complaint about the driver or vehicle.
141	I would like to see penalties for drivers parking on the pavement, inconsiderate driving. I would like the local authority to only allow taxi's to have a license from the authority where the driver will be using his / her vehicle. For example, if you want to drive a taxi in Derby, then you can only apply for a licence in Derby, not Nottingham or Rossendale.

142	No company should be able to in Derby on a regular basis as a taxi / private hire plated outside of Derby / Derbyshire as this prevents the Council carrying out spot checks on road worthiness / cleanliness of the vehicle. Companies doing so should have their license to operate in Derby removed.
143	I think there should be additional checks on identification to ensure only the licensed driver is driving. Also for complaints reporting cabs must be required to display "how to complain" together with license details and name.
144	Great that you are doing this, but I'd say its just as important for you to work with other councils to get the legal loophole closed that allows our city streets to be inundated with Hackney carriages from as far away as Rossendale Lancs. Its impossible for these vehicles and drivers to be enforced in our city and there highly unlikely to be correctly insured to work out of the area their licensed in.
145	I agree with these proposals. There has been so much controversy over taxi drivers and licensing in recent time. Today I saw a taxi driver who looked like he had thrown on the first thing he found to wear this morning. He looked like he had his slippers on. It is not professional at all. OK so they don't have to wear a suit, but they should look half decent. Safeguarding wise, it is paramount that they have the training and that they prove they are fit to work. The public have confidence in the driver who is taking them on their journey. As a member of the public I need to feel safe! The point thing should come in as it ensures drivers are meeting the requirements of the council.
146	Useless proposals if you can just go to a different council and get a badge. Alot of wasted money and the councillor should be held accountable. Also most drivers are on below minimum wage and would be better off on benefits rather than put up with this indirect racism and media circus. How about giving muslims a break and stop the victimisation of a minority community because that's the crux of the matter. How about regulation councillor as Indians are known for rape.
147	STOP TAXIES FROM OUTSIDE DERBY. INTRODUCE A LOCATION TEST TO ESTABLISH THE DRIVER KNOWS WHERE THEY ARE GOING.
148	There needs to be a ban on taxis that are badged by other councils unless the driver agrees to meet the criteria set out by Derby City and were badged by them. The council cannot check if their car is roadworthy of that the person driving it is a fit person to be driving. Not only do these drivers not know the routes from one place to another their command of English leaves a lot to be desired. Having had two drivers who could barely speak English and took me on a detour around Derby to go from town to Alvaston were not happy when I refused to pay the inflated fare. Told them if they were not happy to ring the police. I was happy to wait form them. I was not going to pay in excess of £10 for a trip I had been making for over 12 months that never exceeded £6.00.
149	I would suggest that all cab drivers operating in the Derby Area shall have passed the Derby City Council test. That is to say that no driver operating in the Derby Area will not be allowed to obtain his permit outside of Derby i.e. Gedling.

150	I personally think the "council" are hypocrites, for the last 10 plus years they have been banging on about the local Knowledge test, to get a taxi badge. I personally was born in Derby, I have lived here all my life, was a postman for 3 months every summer for 4 years while I was studying, it still took me several attempts to pass it over 2 different time periods, and now in this consultation there is no mention of it at all, if this is how they want to proceed they should REFUND every person that has ever took a knowledge test. Baggy Shanker and the council after reviewing the knowledge test reported on a decision made by committee as recent as 5 October 2015 that it would still be enforced, now there is no mention of it. HYPORITES!!!
151	You hear too many stories in the newspaper about assaults by taxi drivers (and vice versa). Taxi drivers need to be seen as honest and incorruptible, I do not think that this is the image portrayed by many taxi drivers, most to be fair are good. I also believe all taxi drivers should be licensed in the town they drive in, too many are licenced in Gedling and Rossendale, crazy.
152	RIDDLED WITH HOLES, FLAWS AND AMBIGUITY, UNFIT FOR PURPOSE!
153	Whats happened to the knowledge test, why has it been not mentioned??? when it has been a main condition on being passed to get a taxi licence, just opening the "flood gates" for council to make more revenue!!!
154	I am strongly against the councils proposal to scrap the knowledge test for taxi and private hire applications. Nearly every driver i have spoken to in the past couple of weeks thinks it would be a massive mistake on the councils part and would considerably lower the standard of drivers in derby. As a driver i feel proud to ware the badge around my neck and have achieved the standard set by the council to obtain it, just handing them out to all and sundry would be a travesty to the high standards set by derby city council. Also 1000s of drivers in derby have had to sit and pay for a knowledge tests some more tests than one and i think every driver who as ever payed for a test should be entitled to a full refund for test fees if the council did scrap it. From the outside looking in i don't think the council would have considered scraping the standards for drivers if it wasn't for cross boarder drivers who now work in derby. for higher standards all councils need to be introducing knowledge tests if they haven't already got one in place and not scraping them even gelding now have a test. I have also signed a online petition strongly apposing derby city councils proposal on this matter.
155	<p>I would like to make the following personal comment...</p> <p>I believe the current Taxi Knowledge test is outdated &amp; the scheme requires a change, possibly with an actual DSA driving test to test the abilities &amp; the standard of driving as apposed to the knowledge of an individual which can easily be obtained throughout time whilst using a GPS/Data system that are a regular occurance within the Taxi &amp; P.H Market. I would like to see a council dept testing method for vehicles to be available as an option together with independent testing stations &amp; an MOT certificate issued to be linked to the depot test to save time &amp; money. Finally, an enhanced scheme to promote greener/cleaner driving by offerings enhanced/subsidised benefits to drivers who invest in greener/cleaner vehicles which will also help the environment.</p>

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