#### **DERBY POINT-BASED SCHEME**

#### 1. Background

Suitability to hold a licence depends on a number of factors including the existence of criminal convictions, cautions, reprimands, warnings, fixed penalty notices, motoring offences (DVLA points) restorative justice disposals for offences, and complaints/non-compliances. The following tables indicate how the Council will approach the determination of applications for a licence and the application of a Derby Points-Based system for the various factors that are taken into account when deciding if a licence is to be issued.

The system allows the Council, public, applicants and current licence holders to understand the circumstances in which persons will not be considered 'fit and proper' to hold a licence. The health, safety and wellbeing of the public is at the forefront of any decision making process. Any new applicant or existing licence holder with 12 Derby points will not be granted a licence. Drivers with 12 ((DVLA) Penalty points) at the time of application or renewal will not be granted a licence .Existing licenses will be revoked. With the Council's fundamental public safety duty in mind, some offences/non-compliances are considered serious enough for a licence not to be issued. These are marked 'refused' in the following tables. In the case of current licence holders who acquire such convictions while licensed, 'refused' in the table means that a licence will be revoked. The Council will not consider any application from an individual who has had their licence revoked or refused until 12 months have expired since the date of revocation/refusal.

#### 2. Sanctions

In respect of existing drivers any criminal convictions, cautions, reprimands, warnings, fixed penalty notices, motoring offences (DVLA points) restorative justice disposals for offences, and complaints/non-compliances during the currency of their licence post 1 July 2017 will be dealt with in accordance with the Derby Points-Based Scheme.

Cautions, reprimands, warnings, fixed penalty notices; restorative justice disposals for offences will be dealt with in exactly the same manner as a conviction for both new and existing applicants/drivers.

#### 3. False-declarations

The Council takes a serious view of the false-declaration of information on any form used to apply/renew a licence. The question have you **EVER** been convicted of any criminal offences or received any cautions, reprimands, warnings, fixed penalty notices (including motoring) and/ or restorative justice disposals on any application form, requires you to disclose all criminal offences, cautions, reprimands, warnings, fixed penalty notices (including motoring) and/ or restorative justice disposals, <u>you **MUST** include all those that you may have already disclosed to the Licensing Team</u>. Please use separate sheets if required. If false-declaration is identified, your application will normally be refused. In addition prosecution may be considered.

You may submit within 7 days, if so requested in writing by the Licensing Team, written representations explaining why you falsely declared. If you fail to respond within that period, or if the Licensing Team determines that your representations do not demonstrate exceptional circumstances (see section 7 below)

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the Licensing Team will proceed to determine your application without further recourse to you by refusing your application. If it is determined you have demonstrated exceptional circumstances you will receive 6 Derby points. Any false declarations on future renewal/application forms will not qualify for consideration of exceptional circumstances and your application will be refused.

#### 4. Non-declaration of PREVIOUSLY notified sanctions

If it is identified on the form used to apply/renew a licence that you have not declared a sanction that you have previously disclosed to the Licensing Team, you may submit within 7 days, if so requested in writing by the Licensing Team, written representations explaining why you did not disclose. If you fail to respond within that period, or if the Licensing Team determines that your representations do not demonstrate exceptional circumstances (see section 7 below), the Licensing Team will proceed to determine your application without further recourse to you by imposing 6 Derby Penalty Points. If it is determined you have demonstrated exceptional circumstances your application will be granted. Any non-declarations on future renewal/application forms will not qualify for consideration of exceptional circumstances and your application will be refused.

#### 5. Rolling penalties

A driver, proprietor or operator who has incurred Derby points twice within a rolling 12 month period will have their licence suspended for 7 days.

A driver, proprietor or operator who has incurred Derby points 3 times in a rolling 18 month period will result in a licence being suspended for 14 days.

A driver, proprietor or operator who has incurred Derby points 4 times in a rolling 24 month period will result in a licence being suspended for 21 days.

Any driver, vehicle owner or operator accumulating 12 Derby points in a rolling 24 month period will have their case referred to a senior officer with a recommendation that, in the absence of any exceptional justification by the licence holder for such significant lapse in driving standard conduct, the licence will be revoked.

### 6. Application of tables

Derby points shown in the following tables in Part 1 will be doubled if a term of imprisonment is imposed following conviction. This includes suspended sentences.

Derby points shown in the following tables in Part 2 will stay on the licence holder's record for 3 years from the date on the notification.

The tables are not an exhaustive list of actions or outcomes. If the actions of a licence holder impact on the health, safety and wellbeing of the public, civil liberties or equality rights, prosecution will be considered in addition to Derby points being issued.

Where an applicant or current licence holder has no current Derby points but demonstrates a pattern of repeated offending, consideration will be given to the refusal or revocation of licence/s.

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### 7. Exceptional circumstances

Where the application of the Derby Point-Based Scheme by the council's Licensing Team may result in:

- (a) the imposition of points
- (b) the refusal of an application for a new licence or renewal of an existing licence
- (c) the suspension of an existing licence either during its lifetime or on renewal, or
- (d) the revocation of an existing licence either during its lifetime or on renewal

and the applicant or licence holder (as applicable) considers that there may be exceptional circumstances for the Council's Licensing Team to consider, the onus is on that individual to provide either:

- (i) the details/documents believed to support the exceptionality alongside the application, or
- (ii) other written narrative to support a departure from this policy whether requested or not.

to taxi.licensing@derby.gov.uk

### PART 1.

Time since conviction – points are doubled if a term of imprisonment is imposed – DCC will not normally grant a licence to any applicant who has received criminal convictions, cautions, reprimands, warnings fixed penalty notices and/or restorative justice disposals for the offences marked with a \*.

Anybody who is subject to the requirements of a sex offender's register will not be considered for a licence:

- a) whilst they are on the register
- b) before the expiry of a 20 year period following the date of removal from the register.

For all offences marked 'refused' that do not result in a sexual offender's register requirement being imposed, after 10 years the offences will be subject to points on a sliding scale from 10 – 1 e.g. 11 years = 10 points, 12 years = 9 points, 13 years = 8 points etc. [The same principle will apply to convictions for sexual offences following the expiry of the period set out at (b), above.]

| Type of Offence Sexual Offences                                                | 1 year  | 2 years | 3 years | 4 years | 5 years | 6 years | 7 years | 8 years | 9 years | 10 years |
|--------------------------------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| * Rape                                                                         | Refused  |
| * Assault – sexual                                                             | Refused  |
| * Causing sexual activity without consent                                      | Refused  |
| * Rape & other offences against children under 13                              | Refused  |
| * Child sex offences                                                           | Refused  |
| * Sexual offences relating to abuse of position of trust                       | Refused  |
| * Familial child sex offences                                                  | Refused  |
| * Sexual offences against<br>persons with a mental<br>disorder impeding choice | Refused  |

| * Sexual offences and<br>Inducements etc. to persons<br>with a mental disorder | Refused |
|--------------------------------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| * Sexual offences by care<br>workers for persons with a<br>mental disorder     | Refused |
| * Indecent photographs of children                                             | Refused |
| * Abuse of children through prostitution and pornography                       | Refused |
| * Prostitution                                                                 | Refused |
| * Amendments relating to<br>prostitution (see sexual<br>offences Act 1956)     | Refused |
| * Trafficking                                                                  | Refused |
| * Preparatory Sexual<br>Offences                                               | Refused |
| * Unlawful sexual intercourse                                                  | Refused |
| * Sex with an adult relative                                                   | Refused |
| * Exposure                                                                     | Refused |
| * Voyeurism                                                                    | Refused |
| * Intercourse with an animal                                                   | Refused |

| * Sexual penetration of a     | Refused |
|-------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| corpse                        |         |         |         |         |         |         |         |         |         |         |
|                               |         |         |         |         |         |         |         |         |         |         |
| * Sexual activity in a public | Refused |
| lavatory                      |         |         |         |         |         |         |         |         |         |         |
|                               |         |         |         |         |         |         |         |         |         |         |



For all offences marked 'refused', after 10 years the offences will be subject to points on a sliding scale from 10 – 1 e.g. 11 years = 10 points, 12 years = 9 points, 13 years = 8 points etc.

| Type of Offence Indecency Offences                   | 1 year  | 2 years | 3 years | 4 years | 5 years | 6 years | 7 years | 8 years | 9 years | 10 years |
|------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| Indecent Exposure                                    | Refused  |
| Indecent Exposure to the<br>Annoyance of Residents   | Refused  |
| Indecent Exposure with the intent to insult a female | Refused  |
| Importuning / kerb crawling / soliciting             | Refused  |
| Gross indecency with a female                        | Refused  |
| Gross indecency with a male                          | Refused  |
| * Indecent assault on a female/male                  | Refused  |
| * Indecent assault on a child<br>under 16 years      | Refused  |
| Living off immoral earnings                          | Refused  |
| * Possession of indecent<br>images of a child        | Refused  |

For all offences marked refused, after 10 years the offences will be subject to points on a sliding scale from 10 – 1 e.g. 11 years = 10 points, 12 years = 9 points, 13 years = 8 points, etc.

| Type of Offence Violent Offences                | 1 year  | 2 years | 3 years | 4 years | 5 years | 6 years | 7 years | 8 years | 9 years | 10 years |
|-------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| Common Assault                                  | Refused | Refused | Refused | 5       | 4       | 3       | 2       | 1       | 0       | 0        |
| Assault - Section 47                            | Refused | Refused | Refused | 7       | 6       | 5       | 4       | 3       | 2       | 1        |
| Battery                                         | Refused | Refused | Refused | 5       | 4       | 3       | 2       | 1       | 0       | 0        |
| Grievous Bodily Harm –<br>Section 20 – wounding | Refused | Refused | Refused | Refused | Refused | Refused | 8       | 6       | 4       | 2        |
| * Grievous Bodily Harm –<br>Section 18 – intent | Refused  |
| Administering poison – section 23 & 24          | Refused | 8       | 6       | 4        |
| * Threats to Kill – Section 16                  | Refused  |
| * Acts of Terrorism                             | Refused  |
| Assault Police                                  | Refused | Refused | Refused | Refused | 6       | 5       | 4       | 3       | 2       | 1        |
| Affray                                          | Refused | Refused | Refused | Refused | 6       | 5       | 4       | 3       | 2       | 1        |
| * Riot                                          | Refused  |
| * Murder                                        | Refused  |

| * Manslaughter | Refused |
|----------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
|                |         |         |         |         |         |         |         |         |         |         |



| * Manslaughter or Culpable<br>Homicide Whilst Driving                                                          | Refused |
|----------------------------------------------------------------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Using Threatening, Abusive<br>Words or Behaviour –<br>Section 4 & 5                                            | Refused | Refused | Refused | 7       | 6       | 5       | 4       | 3       | 2       | 1       |
| Urinating in public                                                                                            | Refused | Refused | Refused | 7       | 6       | 5       | 4       | 3       | 2       | 1       |
| * Racially, religiously,<br>homophobic, trans phobic<br>or other discrimination<br>related aggravated offences | Refused |
| Breach of the Peace                                                                                            | 3       | 2       | 1       | 0       | 0       | 0       | 0       | 0       | 0       | 0       |
| Drunk and Disorderly in public                                                                                 | 3       | 2       | 1       | 0       | 0       | 0       | 0       | 0       | 0       | 0       |
| Obstruction/resist arrest – police /officer                                                                    | Refused | Refused | Refused | Refused | 6       | 5       | 4       | 3       | 2       | 1       |
| * Robbery                                                                                                      | Refused |
| Possess Offensive Weapon                                                                                       | Refused | Refused | Refused | Refused | Refused | 8       | 7       | 6       | 5       | 4       |
| * Possess Firearm – intent                                                                                     | Refused |
| Possess Firearm                                                                                                | Refused | 8       | 7       |
| Criminal Damage <£5000                                                                                         | Refused | Refused | Refused | 8       | 7       | 6       | 5       | 4       | 3       | 2       |
| Criminal Damage >£5000                                                                                         | Refused | Refused | Refused | Refused | 8       | 7       | 6       | 5       | 4       | 3       |
| Violent Disorder                                                                                               | Refused | Refused | Refused | Refused | Refused | Refused | 8       | 7       | 6       | 5       |
| * Arson                                                                                                        | Refused |

| Animal Welfare Act 2006 –<br>Unnecessary Suffering | Refuse | Refuse | Refuse | 5      | 4      | 3 | 2 | 1 | 0 | 0 |
|----------------------------------------------------|--------|--------|--------|--------|--------|---|---|---|---|---|
| Harassment (incl. Stalking)                        | Refuse | Refuse | Refuse | Refuse | Refuse | 8 | 7 | 6 | 5 | 4 |
| Possession of a bladed article                     | Refuse | Refuse | Refuse | Refuse | Refuse | 8 | 7 | 6 | 5 | 4 |
| Communication Network<br>Offences                  | Refuse | Refuse | Refuse | 5      | 4      | 3 | 1 | 0 | 0 | 0 |



For all offences marked refused, after 10 years the offences will be subject to points on a sliding scale from 10 – 1 e.g. 11 years = 10 points, 12 years = 9 points, 13 years = 8 points, etc.

| Type of Offence Drug Offences                                       | 1 year  | 2 years | 3 years | 4 years | 5 years | 6 years | 7 years | 8 years | 9 years | 10 years |
|---------------------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| Possessing controlled drugs (Class A)                               | Refused | 8       | 6        |
| Possessing controlled drugs (Class B)                               | Refused | Refused | Refused | Refused | Refused | Refused | 8       | 6       | 4       | 2        |
| Possessing controlled drugs (Class C)                               | Refused | Refused | Refused | Refused | 8       | 6       | 4       | 3       | 2       | 1        |
| * Possessing controlled<br>drugs with intent to supply<br>(Class A) | Refused  |
| * Possessing controlled<br>drugs with intent to supply<br>(Class B) | Refused  |
| * Possessing controlled<br>drugs with intent to supply<br>(Class C) | Refused  |
| * Producing controlled drug<br>(any Class)                          | Refused  |
| * Importing Drugs                                                   | Refused  |
| * Permitting Premises to be used                                    | Refused  |

For all offences marked refused, after 10 years the offences will be subject to points on a sliding scale from 10 – 1 e.g. 11 years = 10 points, 12 years = 9 points, 13 years = 8 points, etc.

| Type of Offence Dishonesty Offences  | 1 year  | 2 years | 3 years | 4 years | 5 years | 6 years | 7 years | 8 years | 9 years | 10 years |
|--------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| Theft                                | Refused | Refused | Refused | Refuse  | Refuse  | Refuse  | Refuse  | Refuse  | 7       | 6        |
| Theft - Shop lifting                 | Refused | Refused | Refused | 7       | 6       | 5       | 4       | 3       | 2       | 1        |
| Theft – Employee                     | Refused | 8       | 7        |
| Theft – from vehicle                 | Refused | Refused | Refused | 7       | 6       | 5       | 4       | 3       | 2       | 1        |
| * Burglary & Theft –<br>Dwelling     | Refused  |
| * Burglary & Theft – Non<br>dwelling | Refused  |
| * Burglary – Aggravated              | Refused  |
| * Fraud Act Offences                 | Refused  |
| Trade Mark Act                       | Refused | Refused | Refused | 7       | 6       | 5       | 4       | 3       | 2       | 1        |
| * Handling                           | Refused  |
| * Receiving                          | Refused  |
| * Forgery                            | Refused  |
| * Conspiracy to defraud              | Refused  |

| False accounting                                                                     | Refused | 8       | 6       |
|--------------------------------------------------------------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Going equipped                                                                       | Refused | Refused | Refused | Refused | 6       | 5       | 4       | 3       | 2       | 1       |
| Taking/driving or attempting to steal a vehicle                                      | Refused | Refused | Refused | 7       | 6       | 5       | 4       | 3       | 2       | 1       |
| Allow to be carried in a stolen vehicle                                              | Refused | Refused | Refused | 7       | 6       | 5       | 4       | 3       | 2       | 1       |
| * Perverting the course of<br>Justice                                                | Refused |
| Abstracting Electricity                                                              | Refuse  | Refuse  | 8       | 7       | 6       | 5       | 4       | 3       | 2       | 1       |
| Benefit Fraud (dishonest)                                                            | Refuse  | 8       | 6       | 4       |
| Benefit Fraud                                                                        | Refuse  | 9       | 8       | 7       | 6       | 5       | 4       | 3       | 2       | 1       |
| Witness intimidation                                                                 | Refuse  | Reuse   | Refuse  | Refuse  | Refuse  | 8       | 6       | 4       | 2       | 1       |
| Prison Act 1952 –<br>Bring/Throw/Otherwise<br>Convey article into/out of a<br>prison | Refuse  | Refuse  | Refuse  | 8       | 6       | 5       | 4       | 3       | 2       | 1       |
| * Cheat the public revenue<br>(common law)                                           | Refuse  |
| * Procuring execution of<br>valuable security by<br>deception (Theft Act 1968)       | Refused |
| * Obtaining property by deception                                                    | Refused |
| Security industry offences<br>(Private Security Industry<br>Act 2001)                | Refuse  | Refuse  | Refuse  | Refuse  | refuse  | 8       | 6       | 4       | 2       | 1       |

| Furnishing a false statement                    | Refuse | Refuse | 8      | 7      | 6      | 5 | 4 | 3 | 2 | 1 |
|-------------------------------------------------|--------|--------|--------|--------|--------|---|---|---|---|---|
| (Criminal Justice Act 1967)                     |        |        |        |        |        |   |   |   |   |   |
| Wasting Police time                             | Refuse | Refuse | 8      | 7      | 6      | 5 | 4 | 3 | 2 | 1 |
| Immigration Acts 1971, 2014 and 2016            | Refuse | Refuse | Refuse | Refuse | Refuse | 8 | 7 | 6 | 5 | 4 |
| Littering                                       | 4      | 3      | 2      | 1      | 0      | 0 | 0 | 0 | 0 | 0 |
| Smoking in a smoke-free place (Health Act 2006) | 5      | 4      | 3      | 2      | 1      | 0 | 0 | 0 | 0 | 0 |
| Plying for Hire                                 | 8      | 7      | 6      | 5      | 4      | 3 | 2 | 1 | 0 | 0 |

| PART 2                                                               |                                                                                                                                                                                                                                                           |
|----------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Type of Offence                                                      |                                                                                                                                                                                                                                                           |
| Traffic Offences                                                     |                                                                                                                                                                                                                                                           |
| Under 6 (DVLA)Penalty Points (non- serious offence)                  | Issue /renew with addition of Derby points that replicate points issued by DVLA                                                                                                                                                                           |
| Under 6 (DVLA)Penalty Points (including one or more serious offence) |                                                                                                                                                                                                                                                           |
| 6 – 9 (DVLA) Penalty Points (non- serious offence)                   | Review by Officer with addition of Derby Penalty Points that replicate points issued by DVLA                                                                                                                                                              |
| 6 – 9 (DVLA) Penalty Points (including one or more serious offence)  | Review by Officer with addition of Derby Penalty Points that replicate points issued by DVLA                                                                                                                                                              |
| 10 -11 (DVLA) Penalty Points                                         | Review by Officer with addition of Derby Penalty Points that replicate points issued by DVLA                                                                                                                                                              |
| 12 (DVLA) Penalty Points                                             | Refuse/Revoke                                                                                                                                                                                                                                             |
| Disqualification – minor or totting up (DVLA) Penalty Points         | Licence Revoked –Consideration of grant requires 6 months clear of any criminal convictions, cautions, reprimands, warnings fixed penalty notices and/or restorative justice disposals for any traffic offences following restoration of the DVLA licence |
| Disqualification – Serious or totting up (DVLA) Penalty Points       | Licence Revoked – Consideration of grant requires 3 years clear of any criminal convictions, cautions, reprimands, warnings fixed penalty notices and/or restorative justice disposals following restoration of the DVLA licence                          |
|                                                                      | Disqualification for drink & drugs offences requires 5 years clear of any criminal convictions, cautions, reprimands, warnings fixed penalty notices and/or restorative justice disposals for the offences following restoration of DVLA licence.         |

# Type of Offence

# **Traffic Offences**

### Minor Offences:

For the purposes of this guidance offences listed in the table below shall be considered 'serious' motoring offences if they incur 6 or more penalty points. Related offences of aiding, abetting, counselling or procuring (ending in '2'), causing or permitting (ending in '4') and inciting (ending in '6') shall be treated as being in the same category.

| CU10  | Using a vehicle with defective brakes                                                                                                                              |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| CU20  | Causing or likely to cause danger by reason of use of unsuitable vehicle with parts or accessories (excluding brakes, steering or tyres) in a dangerous condition. |
| CU30  | Using a vehicle with defective tyre(s)                                                                                                                             |
| CU40  | Using a vehicle with defective steering                                                                                                                            |
| CU50  | Causing or likely to cause danger by reason of load or passengers                                                                                                  |
| CU80  | Using a mobile phone while driving a motor vehicle                                                                                                                 |
| MS10  | Leaving a vehicle in a dangerous position                                                                                                                          |
| MS20  | Unlawful pillion riding                                                                                                                                            |
| MS30  | Play street offences                                                                                                                                               |
| MS70  | Driving with uncorrected defective eyesight                                                                                                                        |
| MW10  | Contravention of special roads regulations (excluding speed limits)                                                                                                |
| PC10  | Undefined contravention of pedestrian crossing regulations                                                                                                         |
| PC20  | Contravention of pedestrian crossing regulations with moving vehicle                                                                                               |
| PC30  | Contravention of pedestrian crossing regulations with stationary vehicle                                                                                           |
| SP20* | Exceeding speed limit for type of vehicle (excluding goods or passenger vehicles)                                                                                  |
| SP30* | Exceeding statutory speed limit on a public road                                                                                                                   |
| SP40* | Exceeding passenger vehicle speed limit                                                                                                                            |
| SP50* | Exceeding speed limit on a motorway                                                                                                                                |
| TS10  | Failing to comply with traffic light signals                                                                                                                       |

| TS20 | Failing to comply with double white lines                                                           |
|------|-----------------------------------------------------------------------------------------------------|
| TS30 | Failing to comply with a 'Stop' sign                                                                |
| TS40 | Failing to comply with direction of a constable/warden                                              |
| TS50 | Failing to comply with traffic sign (excluding 'stops' signs, traffic lights or double white lines) |
| TS60 | Failing to comply with a school crossing patrol sign                                                |
| TS70 | Undefined failure to comply with a traffic direction sign                                           |

# Type of Offence

# **Traffic Offences**

#### Serious Offences:

For the purposes of this guidance offences listed in the table below shall be considered 'serious' motoring offences.

Related offences of aiding, abetting, counselling or procuring (ending in '2'), causing or permitting (ending in '4') and inciting (ending in '6') shall be treated as being in the same category.

| AC10  | Failing to stop after an accident                                                                                                                                                         |
|-------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| AC20  | Failing to give particulars or to report an accident within 24 hours                                                                                                                      |
| AC30  | Undefined accident offences                                                                                                                                                               |
| BA10  | Driving while disqualified by order of court                                                                                                                                              |
| BA30  | Attempting to drive while disqualified by order of court                                                                                                                                  |
| CD10  | Driving without due care and attention                                                                                                                                                    |
| CD20  | Driving without reasonable consideration for other road users                                                                                                                             |
| CD30  | Driving without due care and attention /reasonable consideration                                                                                                                          |
| CD40  | Causing death through careless driving when unfit through drink                                                                                                                           |
| CD50  | Causing death by careless driving when unfit through drugs                                                                                                                                |
| CD60  | Causing death by careless driving with alcohol level above the limit                                                                                                                      |
| CD70  | Causing death by careless driving then failing to supply a specimen for analysis                                                                                                          |
| CD80  | Causing death by careless, or inconsiderate driving                                                                                                                                       |
| CD90  | Causing death by driving: unlicensed, disqualified or uninsured drivers.                                                                                                                  |
| DD40  | Dangerous driving                                                                                                                                                                         |
| DD60  | Manslaughter or culpable homicide while driving a vehicle                                                                                                                                 |
| DD80  | Causing death by dangerous driving                                                                                                                                                        |
| DD90  | Furious driving                                                                                                                                                                           |
| DR10  | Driving or attempting to drive with alcohol level above the limit                                                                                                                         |
| DR20  | Driving or attempting to drive while unfit through drink                                                                                                                                  |
| DR30  | Driving or attempting to drive then failing to supply a specimen for analysis                                                                                                             |
| DR40  | In charge of a vehicle while alcohol level above limit                                                                                                                                    |
| DR50  | In charge of a vehicle while unfit through drink                                                                                                                                          |
| DR60  | Failure to provide a specimen for analysis in circumstances other than driving or attempting to drive                                                                                     |
| DR70  | Failing to provide a specimen for breath test                                                                                                                                             |
| DR80  | Driving or attempting to drive when unfit through drugs                                                                                                                                   |
| DR90  | In charge of a vehicle when unfit through drugs                                                                                                                                           |
| IIN10 | Using a vehicle uninsured against third party risks                                                                                                                                       |
| LC20  | Driving otherwise than in accordance with a licence                                                                                                                                       |
| LC30  | Driving after making a false declaration about fitness when applying for a licence                                                                                                        |
| LC40  | Driving a vehicle having failed to notify a disability                                                                                                                                    |
| LC50  | Driving after a licence has been revoked or refused on medical grounds                                                                                                                    |
| MS50  | Motor racing on the highway                                                                                                                                                               |
| MS80  | Refusing to submit to an eyesight test                                                                                                                                                    |
| MS90  | Failing to give information as to the identity of a driver                                                                                                                                |
| TT99  | Disqualification under 'totting-up' procedure. If the total of penalty points reached 12 or more within three years, the driver is liable to be disqualified.                             |
|       | Where a driver who has accrued sufficient points for disqualification, but does not receive a disqualification the council will treat it as by a disqualification for the most serious of |
|       | offences.                                                                                                                                                                                 |



| Type of Complaints/Non Compliance  Driver                                                                                                                   | Actions                                     | Outcome                                                                                                                                                                                                                                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                             |                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Poor driving standards – Minor Offences<br>Serious Offences                                                                                                 | Officer investigation Officer investigation | 3 Derby points<br>6 Derby points                                                                                                                                                                                                                                                                                                                                                                                                |
|                                                                                                                                                             |                                             | If two complaints for poor standards of driving (minor offence) or one complaint of a serious offence then the appropriate Driving Test will need to be undertaken within 3 months. If the test is not completed within 3 months the driver will be suspended until the test and confirmation of successful pass is provided to the Licensing Team. Drivers suspended for more than 12 months will have their licences revoked. |
| Inappropriate language/comments/rudeness                                                                                                                    | Officer investigation                       | Referral to sub-committee                                                                                                                                                                                                                                                                                                                                                                                                       |
| Plying for Hire (Private Hire)                                                                                                                              | Officer investigation                       | Prosecution+ 6 months suspension                                                                                                                                                                                                                                                                                                                                                                                                |
| Using a mobile phone                                                                                                                                        | Officer investigation                       | 3 Derby points (if complaint founded)                                                                                                                                                                                                                                                                                                                                                                                           |
| Extending route by time or distance                                                                                                                         | Officer Investigation                       | 3 Derby points and/or prosecution                                                                                                                                                                                                                                                                                                                                                                                               |
| Forming a rank                                                                                                                                              | Officer investigation                       | 1 Derby point                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Parked in a Hackney Carriage Rank (Private Hire)                                                                                                            | Officer investigation                       | 3 Derby points and/or prosecution                                                                                                                                                                                                                                                                                                                                                                                               |
| Failure to comply with requests from authorised officer, police, VOSA etc.                                                                                  | Officer Investigation                       | 6 Derby points                                                                                                                                                                                                                                                                                                                                                                                                                  |
| Failure to notify Licensing Team of change of address within 7 days                                                                                         | Officer Investigation                       | 1 Derby point                                                                                                                                                                                                                                                                                                                                                                                                                   |
| Failure to notify Licensing Team of Convictions, cautions, warnings, reprimand, fixed penalties restorative justice, bail conditions, charge within 14 days | Officer investigation                       | 3 Derby points + Offence dealt with as detailed in the convictions policy                                                                                                                                                                                                                                                                                                                                                       |
| Failure to notify Licensing Team of medical conditions within 7 days                                                                                        | Officer investigation                       | Medical to be completed within 1 month by specified medical practitioner. If not completed within 1 month the driver will be suspended until the medical and confirmation of medical fitness is provided to the Licensing Team. Drivers suspended for more than 12 months will have their licences revoked.                                                                                                                     |
| Notification by Medical Practitioner that unfit to act as a HC/PH driver                                                                                    | Officer investigation                       | New = refusal  Existing = revocation                                                                                                                                                                                                                                                                                                                                                                                            |

| Failure to provide required documentation e.g. DBS, charge sheet, bail conditions, driving licence, insurance certificate etc. | Officer investigation | 1 month to provide documentation. If not provided within 1 month the driver will be issued with 2 Derby points & suspended until the required documentation is provided to the Licensing Team. Drivers suspended for more than 12 months will have their licences revoked. |
|--------------------------------------------------------------------------------------------------------------------------------|-----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Failure to provide required documentation for NVQ                                                                              |                       | 2 Derby points + suspension of drivers licence until the required documentation is provided to the Licensing Team. Drivers suspended for more than 12 months will have their licences revoked.                                                                             |
| Incorrect driving licence details                                                                                              | Officer investigation | 3 Derby points + 1 month to provide updated documentation. If not completed within 1 month the driver will be suspended until the required documentation is provided to the Licensing Team. Drivers suspended for more than 12 months will have their licences revoked.    |
| Inconsiderate/disorderly conduct (threatening words or behaviour)                                                              | Officer investigation | Referral to sub-committee                                                                                                                                                                                                                                                  |
| Refusing an assistance dog or wheelchair without valid exemption                                                               | Officer investigation | Revocation                                                                                                                                                                                                                                                                 |
| Failure to display an exemption certificate relating to assistance animals or medical conditions                               | Officer investigation | 3 Derby points                                                                                                                                                                                                                                                             |
| Not assisting passengers with luggage/shopping etc.                                                                            | Officer investigation | 2 Derby points                                                                                                                                                                                                                                                             |
| Failure to attend/lateness for hire without justifiable cause                                                                  | Officer investigation | 1 Derby point                                                                                                                                                                                                                                                              |
| Carrying an animal not connected to the passenger                                                                              | Officer investigation | 1 Derby point                                                                                                                                                                                                                                                              |
| Not wearing plainly and distinctively a drivers badge                                                                          | Officer investigation | 3 Derby points and/or prosecution                                                                                                                                                                                                                                          |
| Carrying more passengers than licensed for                                                                                     | Officer investigation | 6 Derby points                                                                                                                                                                                                                                                             |
| Carrying more wheelchairs than allowed                                                                                         | Officer investigation | 6 Derby points                                                                                                                                                                                                                                                             |
| Wheelchairs refuse/insecure                                                                                                    | Officer investigation | Revocation and/or prosecution                                                                                                                                                                                                                                              |
| Cause injury to passenger                                                                                                      | Officer investigation | 7 Derby points                                                                                                                                                                                                                                                             |
| Incorrect operation of fare meter                                                                                              | Officer investigation | 5 Derby points                                                                                                                                                                                                                                                             |

| Tampering of fare meter                                                        | Officer investigation | 5 Derby points                                               |
|--------------------------------------------------------------------------------|-----------------------|--------------------------------------------------------------|
| Charging more than displayed on the fare meter                                 | Officer investigation | 5 Derby points +/or Prosecution                              |
| Charging more than displayed on table of fares                                 | Officer investigation | 5 Derby points +/or Prosecution                              |
| Non-use fare meter (hackney Carriage)                                          | Officer investigation | 5 Derby points +/or Prosecution                              |
| Charging more than agreed before the journey (Private Hire & Hackney Carriage) | Officer investigation | 5 Derby points +/or Prosecution                              |
| Not supplying a receipt on request                                             | Officer investigation | 2 Derby point                                                |
| Driving a vehicle suspended twice or more within a 12 month rolling period     | Officer investigation | 3 Derby points per trigger + consideration by senior officer |
| Smoking in a smoke free place (Health Act 2006)                                | Officer investigation | 5 Derby points +/or prosecution                              |
| Breach of licence conditions (not covered above)                               | Officer investigation | Review by Officer + referral to Taxi licensing sub-committee |
| Dirty/unkempt vehicle                                                          | Officer investigation | 1 Derby point                                                |
| Vehicle body/mechanical defects                                                | Officer investigation | Advice = 0 Derby point                                       |
|                                                                                |                       | 2. Refer for further inspection = 2 Derby points             |
|                                                                                |                       | 3. Suspension = 3 Derby points                               |

| Type of Complaints/Non Compliance Driver Vehicle                           | Actions               | Outcome                                                                                                                                                                                                                                                         |
|----------------------------------------------------------------------------|-----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Non Compliance with vehicle colour (HC)                                    | Officer investigation | Derby point +1 month to present vehicle with correct colour finish if not completed within 1 month the vehicle will be suspended until the vehicle is presented to the Licensing Team. Vehicle suspended for more than 12 months will have its licence revoked. |
| Failure to comply with requests from authorised officer                    | Officer Investigation | 6 Derby points and/or prosecution                                                                                                                                                                                                                               |
| Failure to Comply with vehicle signage and livery                          | Officer investigation | Derby point— Vehicle suspended if signage missing. Vehicle suspended for more than 2 months will have its licence revoked.                                                                                                                                      |
| Unauthorised signs/stickers                                                | Officer investigation | 1 Derby point                                                                                                                                                                                                                                                   |
| Dirty/unkempt vehicle                                                      | Officer investigation | 1 Derby point                                                                                                                                                                                                                                                   |
| Vehicle body/mechanical defects                                            | Officer investigation | 4. Advice = 0 Derby point                                                                                                                                                                                                                                       |
|                                                                            |                       | 5. Refer for further inspection = 2 Derby points                                                                                                                                                                                                                |
|                                                                            |                       | 6. Suspension = 3 Derby points                                                                                                                                                                                                                                  |
| Failure to comply with vehicle sale/transfer procedure                     | Officer investigation | 1 Derby point                                                                                                                                                                                                                                                   |
| Unauthorised modifications                                                 | Officer Investigation | 1 Derby point + vehicle suspended if modification impacts on health, safety and wellbeing of the public. Vehicle suspended for more than 12 months will have its licence revoked.                                                                               |
| Failure to report an accident within 72 hours                              | Officer Investigation | 3 Derby points and or prosecution                                                                                                                                                                                                                               |
| Driving a vehicle suspended twice or more within a 12 month rolling period | Officer investigation | 3 Derby points per trigger + consideration by senior officer                                                                                                                                                                                                    |
| Failure to provide 6 monthly vehicle test sheet within 14 days of due date | Officer investigation | Vehicle licence suspended until received                                                                                                                                                                                                                        |

| Type of Complaints/Non Compliance Operator                                                                                             | Actions               | Outcome                                                                   |
|----------------------------------------------------------------------------------------------------------------------------------------|-----------------------|---------------------------------------------------------------------------|
| Failure to notify Licensing Team of Convictions, cautions, warnings, reprimand, fixed penalties and restorative justice within 14 days | Officer investigation | 3 Derby points + Offence dealt with as detailed in the convictions policy |
| Contributing/condoning driver/vehicle non-compliance                                                                                   | Officer investigation | Revocation                                                                |
| Not keeping required records                                                                                                           | Officer investigation | 6 Derby points                                                            |
| Not keeping premises clean                                                                                                             | Officer investigation | 1 Derby point                                                             |
| Failure to comply with requests from authorised officer                                                                                | Officer Investigation | 6 Derby points                                                            |
| Failure to notify the Licensing Team of change of operator details                                                                     | Officer investigation | 2 Derby points                                                            |
| Failure to display notices and licences                                                                                                | Officer investigation | 3 points                                                                  |
| Failure to notify Licensing Team of change of operator (Private Hire) within 7 Days                                                    | Officer investigation | 1 Derby point                                                             |