

Summary of Progress with Member Complaints 2017/18

SUMMARY

- 1.1 The table at Appendix 2 of this report summarises the progress and the outcomes of complaints that have been received in the 2017/18 municipal year or were carried over from the 2016/17 municipal year.
- 1.2 Four complaints about Councillors have been received in the 2017/18 municipal year. Four complaints were carried over from the 2016/17 municipal year.

RECOMMENDATION

- 2.1 To note the information contained in Appendix 2 of this report.

REASONS FOR RECOMMENDATION

- 3.1 To update the Standards Committee on the progress and outcomes of Member complaints.

SUPPORTING INFORMATION

- 4.1 As set out in Appendix 2.
- 4.2 The procedure for considering complaints is attached at Appendix 3.
- 4.3 The Members' Code of Conduct is attached at Appendix 4.

OTHER OPTIONS CONSIDERED

- 5.1 None

This report has been approved by the following officers:

Legal officer Financial officer Human Resources officer Estates/Property officer Service Director(s) Other(s)	Janie Berry – Director of Governance and Monitoring Officer N/A N/A N/A N/A N/A
For more information contact: Background papers: List of appendices:	Steven Mason 01332 643653 steven.mason@derby.gov.uk None Appendix 1 – Implications Appendix 2 – Summary table showing progress and outcomes of the member complaints received in 2017/18. Appendix 3 – Procedure for Considering Complaints That Members Have Breached the Code of Conduct Appendix 4 – Members' Code of Conduct

IMPLICATIONS

Financial and Value for Money

- 1.1 None arising directly from this report.

Legal

- 2.1 None arising directly from this report.

Personnel

- 3.1 None arising directly from this report.

IT

- 4.1 None arising directly from this report.

Equalities Impact

- 5.1 All Derby people will benefit from an effective Standards Committee.

Health and Safety

- 6.1 None arising directly from this report.

Environmental Sustainability

- 7.1 None arising directly from this report.

Property and Asset Management

- 8.1 None arising directly from this report.

Risk Management

- 9.1 None arising directly from this report.

Corporate objectives and priorities for change

10.1 This report has the potential to link with all the Council's Corporate Objectives.