

**AREA PANEL 3 COMMUNITY ISSUES – UPDATE REPORT
BACKGROUND INFORMATION
17 JANUARY 2007**

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1. Ref: 305040 – Petition – Removal of road humps, Browning Street, Upperdale Road and Stanhope Street, Normanton - received 16.11.05

Responsible officer(s) for more information:

Neil Palfreyman, Traffic Management Engineer, Regeneration and Community, telephone 716090

Issue:

A petition was received at the meeting requesting the removal on the traffic humps on Browning Street, Upperdale Road and Stanhope Street in Normanton. It stated that the road humps on the roads were very intrusive and damage cars and other vehicles. They are also having a negative impact on the elderly, infirm – particularly those with back problems, and the general public who travel in vehicles over them. It was noted in the petition that these types of humps had been removed from various roads in Sinfin and Boulton.

Previous key points / action taken:

November 2006 - It was reported that people are now travelling the longer way round into town, so they can avoid these roads, due to the humps. Another resident asked the panel why the humps were installed on Upperdale Road, as the housing is set back from the road, yet on other roads, where homes are close to the road, no traffic measures have been installed. He confirmed that he uses alternative routes, to avoid the humps.

March 2006 – Report not complete. Will be available at the meeting in June 2006.

June 2006 - A copy of the report as presented under item 5 of the agenda. The Panel agreed that they were not satisfied with the response and agreed that the matter should be referred back to officers and the Cabinet. A further report to be presented to the next meeting and a report back to Councillor Dhindsa prior to the next meeting.

September 2006 - We have been asked to seek further information and report our findings to Cabinet. We plan to report to Cabinet in early October following which we will update the Panel at the next meeting in November.

Response on 15 November 2006

With the introduction of the new petitions procedure, responses are no longer referred back to Cabinet; they are referred to the Cabinet member with lead responsibility to make the final decision. As a result, the report is to be discussed at the Cabinet Member for Highways and Transportation - Executive Member briefing meeting to be held in November for decision. Following which an update will be provided to area panel in January 2007. The scheme has been included in the list of priorities for the 2007/08 Highways and Transportation schemes.

Actions:

To report back on the decision from the Cabinet Member Executive meeting and provide an update to a future meeting on the prioritised 2007/08 Highways and Transportation schemes for area panel 3.

Update:

A report went to the Individual Cabinet Member meeting on 13 December. It was recommended that:

1. The request for the removal of traffic calming is refused.
2. The speed cushions on Upperdale Road and Stanhope Street are reshaped to lessen their impact on vehicles while retaining the road safety benefits that they bring.

No funding is available in the current financial year to undertake this reshaping. This was

highlighted at the last Area Panel 3 meeting as one of their priorities for possible inclusion in the 2007/8 Highways and Transport programme. Officers are currently working to finalise this programme, which will be considered by Cabinet in February 2007. The final programme will be presented to all area panels in the March round. **Propose to note and report back in March 2007.**

2. Ref: 305042 – Petition - Antisocial behaviour, St Chad's Road area, Arboretum- received 16.11.05

Responsible officer(s) for more information:

Inspector Shaun Skelton, Derbyshire Police, telephone 222184

Andy Thomas, Head of Stronger and Safer Communities Unit, Community Safety Partnership, telephone 256910

Issue:

Councillor Khan informed the meeting that he had received a petition from local residents regarding vandalism, antisocial behaviour and drug abuse in the area of St Chad's Road, Cromwell Road, Byron Street and Stonehill Road. There have been regular incidents where vehicles are vandalised, with windows smashed. Phone boxes are also vandalised, and are being used to sell drugs. He asked for something to be done.

Previous key points / action taken:

January 2006 - The Anti Social Behaviour Team has visited the St Chad's Road area and found no obvious signs to indicate the level of Anti Social Behaviour -ASB complained about. There is some graffiti and rubbish but nothing out of the ordinary. There is no evidence of drug use around the phone box.

The Police have had no ASB complaints from the area and only a couple of instances of criminal damage. There have been no recent incidents of note from the area.

The local Police have been informed about the alleged drug dealing and groups of youths and will visit the area.

The Anti Social Behaviour Team feel the level of ASB activity does not warrant a camera. In addition, there are no suitable camera points in the area. The Anti Social Behaviour Team has met with BT to consider what action can be taken when a pay phone is used for anti social behaviour. BT has requested the Anti Social Behaviour team provide a list of phone boxes used for antisocial behaviour and this phone box will be included on the list.

A resident informed the panel that his car had been broken into three times in the last year, with the most recent taking place on the previous Sunday. His 11-year-old son had also found a used needle by the telephone box. He asked the panel for clarification on what type of area was required for a CCTV camera.

March 2006 - The area has become a hot spot for auto crime, especially theft of older type vehicles. Various operations to combat this trend are on going. In relation to CCTV, its installation alone does not resolve ASB issues but can form part of an overall response. A camera point costs a minimum of £2000 and is dependant on many factors. A site inspection is needed before any accurate costings can be made. A camera costs £8000. The Community Safety Partnership, Police and residents make decisions on where new posts are located jointly.

June 2006 - Local Police and the Anti Social Behaviour Team confirmed that there has been a reduction in incidences in the area. The area has been designated as a hot spot within the Neighbourhood Renewal area and on the 23 June, the Neighbourhood Team will be targeting the area of Chad's Road between Cromwell Road and Northumberland Street as part of a long-term plan for the Neighbourhood. The Neighbourhood Team will provide a report on activity to the January 2007 Area Panel meeting.

Inspector Ryan Henderson reported earlier in the meeting that on 23 June an event will take place led by the Neighbourhood Team on the Byron Street / Northumberland Street Car Park. The

Police, Neighbourhood Wardens, Fire Service, Anti Social Behaviour Team, NEAT team, Neighbourhood Manager, Community Development Officer and Community Support Officer will be present to talk to residents about issues and concerns.

1.30 p.m. – door knock and leaflet drop

3 p.m. - street briefing – update on crime in the area for local residents

Councillor Khan reported that there had been a visible improvement in the area, but there was still concern over the telephone box. He asked that BT be contacted to look at the removal of the box.

Response on 15 November 2006

None.

Actions agreed:

To note and close the item. A report back on crime and community safety matters to be reported back to the January 2007 Area Panel meeting. Neighbourhood manager and Community Safety Officer for the area to provide a presentation at the meeting in January 2007 – need to ensure it is an agenda item for the meeting.

Update:

The Neighbourhood Team are providing an update in the form of a report and presentation to the 17 January 2007 meeting. **Propose to note and close.**

3. Ref: 305035 – Alcohol Free Zone, All wards - received 07.09.05

Responsible officer(s) for more information:

Pop Gill, Neighbourhood Manager, Community Safety Partnership, telephone 258538

Nick Keen, GIS Officer, Chief Executives, telephone 255840

Inspector Shaun Skelton, Derbyshire Police, telephone 222184

Stuart Leslie, Chief Legal Officer, Corporate and Adult Social Services telephone 255450

Issue:

A member of the public asked when the alcohol free zone would be enforced, as they had understood it would be during the week, but as yet no signage had been erected.

Previous key points / action taken:

November 2005 - The Order has come into effect on 26 August and the Police consider that there are enough signs in the area to allow them to enforce the Alcohol Free Zone - AFZ. The Police have confirmed that officers have been enforcing the AFZ throughout the area including within in Arboretum Park.

There was some concern that there was an issue with enforcement in the Arboretum Park because all the proposed signs had not been erected. This is because having agreed with Derby Parks where the signs should be erected in the park it was confirmed the style of the signs was no longer appropriate in keeping with the refurbishment. Legal Services postponed the order to erect more signs in the Park until Derby Parks confirm if they want to erect:

1. modified signs
2. no more signs
3. the original signs

Residents commented that they have not seen any signs and felt that there are too few signs identifying the AFZ. People are drinking around Centenary House, there are no signs and little action is being taken. They asked for the locations of all the existing signs.

January 2006 - Home Office guidelines indicate that all main roads leading into an AFZ area

should have a sign. In total 29 signs have been installed around the Normanton AFZ area and an additional 10 signs are to be installed in Arboretum Park. However, where there are specific areas that need additional signs the guidelines allow repeater signs to be installed. We will investigate the need for additional signs around the Centenary House area. Any additional signs deemed necessary will be installed when the next AFZ is updated later in 2006. A local resident asked the panel who decides where the signs are put. She confirmed that there were still none outside Centenary House.

March 2006 - The signs have been approved for Arboretum park and are currently on order. New locations for signs sites being considered. Police continue to monitor and enforce. Advice is sought from the police asking if they think there is a need for signs and they guide Derby City Council, but there is no budget for these costs. Currently, each sign costs £100, which includes design and installation. The alternative is for the Area Panel to decide, if they think there is a real problem, to purchase additional signs using Area Panel funding. A map indicating the location of signs across the area will be available at the meeting.

A local resident of Mount Street reported that the alcohol free zone was making absolutely no difference in the area, and that there were no signs up anywhere. Another resident explained that there were also problems on Byron Street. Councillor Burgess asked that an alcohol free zone sign also be installed on Great Northern Road. It was agreed that signs were required at the following locations: Great Northern Road, Sudbury Street, Centenary House – Mount Street, Mount Carmel Street Byron Street – across from the Chip shop. A report to be provided at the next meeting.

June 2006 - The local police are targeting the issue of street drinking in the area. The local police will focus on enforcement of the alcohol free zone, particularly in the Normanton area over the forthcoming months as a priority. The Neighbourhood Co-ordination team will provide some resources for additional signage in the area following an assessment by the police and Community Safety Officers. Requests submitted at the Area Panel meeting on 22 March 2006 will be passed to the Neighbourhood Co-ordination Team.

September 2006 - The Neighbourhood Co-ordination team have undertaken a walkabout of the area to confirm location of signage and to map where additional signage is required. The Police have undertaken targeted activity in the area and will be available at the meeting to provide more details. There is an outstanding issue of enforcement of the Alcohol Free Zone in Arboretum Park. Signage for the park has yet to be erected and there are difficulties in terms of enforcing the AFZ in the park as the police have stated that the AFZ does not cover the park.

This has been exacerbated by the problem drinkers moving from Normanton Road, which is within the boundaries of the AFZ onto the park. The Neighbourhood team will lead on arranging the inclusion of the park within the AFZ.

A local resident handed in photographs showing the current problems on Mount Carmel Street near the steps. She asked the panel what the point of the zone was if signs were not being erected. She stated that local residents are trying to police the area themselves, but the drinkers just ask where the signs are, and carry on. She raised concern that children have to walk through bottles, cans and cigarette ends on their way to school.

Maurice Burgess commented that it would assist the police greatly if the signs were erected. He asked the panel to resolve to get Cabinet to allocate funds for the signage. It was agreed to provide a map of the locations of all Alcohol Free Zone signs across area panel three for discussion at the next meeting. The panel to then identify additional signage and their locations, if required.

Response on 15 November 2006

A map indicating locations of signs in the Abbey, Arboretum and Normanton wards is attached. Area Panel had previously requested signage at the following locations:

Great Northern Road
Sudbury Street
Centenary House, Mount Street
Mount Carmel Street
Byron Street

The neighbourhood team working with the police have checked the location of all signage and as a result additional signs have been erected at the following locations:

Grove Street – Normanton (near the bank)
Normanton Road/
Mill Hill Lane/Mount Street
Mount Carmel Street – near the steps

There is an existing sign at Byron Street and using police intelligence there was no justification for additional signage on Sudbury Street and Great Northern Road.

A resident reported that they had checked the locations of where additional signage was supposed to be placed and they had not been erected. Another resident reported that there is a need for signs at Sudbury Street and Great Northern Road to mark the boundaries of the Alcohol Free Zone.

Actions agreed:

To ensure signs are erected and report back to the next meeting.

Update:

The signs have been erected. **Propose to note and close.**

4. Ref: 306018 – Petition – Road parking safety on Holmes Street – received 20.09.06

Responsible officer(s) for more information:

Neil Palfreyman, Traffic Management Engineer, Development and Cultural Services, telephone 716090.

Issue:

A petition was submitted by 45 residents highlighting the problem with parking along Holmes Street. Residents are particularly concerned about access for emergency services vehicles along the road due to poor parking in the area.

Previous key points / action taken:

September 2006 - We are investigating the concerns raised in this petition and hope to be able to respond to the Area Panel 3 meeting on 17 January 2007.

Response on 15 November 2006

None

Actions:

A report in response to the petition to be presented to the January 2007 meeting.

Update:

A report in response to the petition is an agenda item at the meeting. **Propose to note.**

5. Ref: 306020 – Petition – St Albans Road, junction of Manor Road – received 20.09.06

Responsible officer(s) for more information:

Neil Palfreyman, Traffic Management Engineer, Regeneration and Community, telephone 716090

Issue:

A petition submitted by 150 residents living along St Albans Road was submitted requesting the Council consider options to address the volume and speed of traffic on the road. The residents put forward a number of proposals to address the issues raised which include traffic calming measures, speed cameras and the option of making some roads one-way or no entry.

Previous key points / action taken:

September 2006 - We are investigating the concerns raised in this petition and hope to be able to respond to the Area Panel 3 meeting on 17 January 2007.

Response on 15 November 2006

None

Actions:

Report in response to the petition to be presented to the March 2007 meeting.

Update:

We are still investigating this issue and hope to be able to report back to the Area Panel meeting on 21 March 2007. This was highlighted at the last Area Panel 3 meeting as one of their priorities for possible inclusion in the 2007/8 Highways and Transport programme. Officers are currently working to finalise this programme, which will be considered by Cabinet in February 2007. The final programme will be presented to all area panels in the March round. **Propose to note and report back in March 2007.**

6. Ref: 305018 – Hedges and tree boundaries – received 22.06.05, reraised 20.09.06

Responsible officer(s) for more information:

John Edgar, Maintenance Manager, Highways and Transportation, telephone 715067

Issue:

A member of the public asked who was responsible for cutting back hedges from pavements and when they hung over boundaries.

Previous key points / action taken:

New item.

Response on 8 November 2006

City Council responsibilities

Hedges, trees and so on, growing along boundaries with the highway are usually owned by adjoining landowners. However, we are responsible for the efficient management of trees in our ownership.

For further information contact the Tree hotline on 01332 715537, minicom 01332 256666

Landowners' responsibilities

Owners are responsible for trees/vegetation and so on growing, on their property, and have a duty to keep these properly cut so that they do not obstruct the use of the highway. Usually trees, hedges, vegetation and so on, are maintained to an acceptable standard. However we occasionally have to remind landowners of their obligations, and we have powers under Section 154 of the Highways Act 1980 to give notice to carry out maintenance works on trees and other vegetation which have been allowed to grow and overhang the highway. This can affect the safety of the highway. We will give the property owner sufficient time to carry out remedial work before serving a formal notice.

Height Clearance

Pavements - 2.1 metres. There should also be sufficient width to allow the safe passage of pedestrians, pushchairs, wheelchairs and so on

Roads - unless there is a traffic order in force restricting the size or height of vehicles that can use a particular road, 5.2 metres height clearance shall be maintained to allow sufficient clearance for vehicles which might ordinarily be expected to use the road to gain access.

Street lights

Owners must ensure that no foliage obscures street lights as this affects ground level illumination. Vegetation should also be cut back to allow access to doors in lighting columns as maintenance work is necessary at regular intervals.

Following a meeting with the resident on 29 September, the following locations have been highlighted as in need of further investigations:

- Passageway between numbers 20 and 22 Trowells Lane leading onto Kingsway
- Along Kingsway between Albany road and Uttoxeter New Road
- Along Uttoxeter New Road – particularly near the nursery

Outcomes of the investigation will be passed directly to the resident.

Actions:

Report back directly to the resident.

Update:

An inspection of the areas has been undertaken. Letters to the offending properties were sent out week commencing 13.12.06. **Propose to note and close.**

7. Ref: 306023 – Painting of yellow lines – received 20.09.06

Responsible officer(s) for more information:

David Gartside, Head of Traffic, Regeneration and Community, telephone 715025.

Issue:

In July 2006 double yellow lines were painted on the west side of Mount Street, this had been a single line, but the signage has not been changed. David Gartside had advised the resident that all inner ring road has double yellow lines. He raised his concern that if this is the case, then why

can you park on Leopold Street and Charnwood Street.

Previous key points / action taken:

New item

Response on 15 November 2006

We have responded directly to the resident. Due to the much improved enforcement regime that the City Council are providing, residents at various locations throughout the city have contacted us about the restrictions where they live as they feel that they are either out of date or over-restrictive. We are compiling a list of these sites with a view to reviewing the restrictions. Unfortunately, this will not be a quick process as, even if it is identified that amendments are required, the revocation/amendment/making of a TRO involves a lengthy legal procedure of consultation and advertisement. We will ensure that Mount Street is included on this list of sites for reviewing.

The resident reported that they had not received any communication from Highways and Transportation and that the signage on the road does not correlate with the parking restrictions imposed by the yellow lines.

Actions:

To respond to the resident by letter and address the incorrect signage at the location.

Update:

A letter has been sent out to the resident with a copy of the communication to the resident from David Gartside. Item was closed at the meeting on 15 November – sole query the resident raised regarding having not received any communication from Highways has been resolved. **CLOSED ITEM**

8. Ref: 306024 – Advertising on Wilson Street – received 20.09.06

Responsible officer(s) for more information:

Rob Salmon, Head of Plans and Policies, Regeneration and Community, telephone 255020

Issue:

A member of the public commented that Wilson Street has acquired a chemist shop, which has two large A frame advertising boards located at each end of the street, and multiple banners all over the building, which did not seem acceptable. She asked for the relevant department to investigate.

Previous key points / action taken:

September 2006 - A report was presented to the Disabled People's Diversity Forum specifically dealing with the issue of advertising boards (A boards). There is a report going to Cabinet where the Disabled people's Diversity Forum are recommending a zero tolerance approach. Until a decision is made at Cabinet then no action is currently being taken against traders.

Response on 15 November 2006

The resident reported that they would like a response from the planning department as there is a regulation that states you require planning permission to place advertising banners of a certain size across a property.

Actions:

Refer to the planning department for investigation and a response to the resident by letter.

Update:

Officers have inspected the property. One of the banners across the railings outside the premises

have now been removed as a result of the inspection and a second banner across the side of the building was found not to be compliant and the owners have been contacted and advised on how to remedy the situation. The planning department will pursue the matter. **Propose to note and close.**

9. Ref: 306012 – Land – Sackville Street / Kenilworth Avenue, Normanton - received 22.03.06

Responsible officer(s) for more information:

Pop Gill, Neighbourhood Manager, Community Safety Partnership, telephone 258538

Issue:

There is a piece of land on the corner of Sackville Street/Village Street and Kenilworth Avenue that is currently creating an eyesore. A local resident asked the panel for clarification on who owns the land, and what it was going to be its intended use.

Previous key points / action taken:

June 2006 - The land is currently owned by the Highways Agency, which is a government agency responsible for Trunk roads. It is a small area of land, which was originally owned by them when Kenilworth Avenue was a Trunk Road. They have recently agreed to sell the land although we are not aware of the identity of the prospective owner. Concerns about its condition have been passed to the agents acting for the agency. Environmental health have inspected the area and reported that there is evidence of fly tipping and vermin and recommended that the area be cleared. A resident reported that some work had been done to clear some of the nettles along the pathway, however, the whole area needs to be clear and it is started to spread over the pathways again. The resident was informed that as there will be new owners which means it is optimistic that the new owners would address the problem. The identity of the new owners is unknown at present, which will delay action. The possibility of the NEAT team clearing the area will be looked into. However, this may not be possible as it is private land.

Response on 8 November 2006

The new landowners have been identified and are being contacted. The landowners will be asked to clear the land or the NEAT team will do so and charge the landowners for the work.

Actions agreed:

To note.

Update:

The Neighbourhood Team has contacted the landowners and is still awaiting a response. **Propose to note.**

10. Ref: 306030 – Highways – between the Spot and Bradshaw Way, Arboretum - received 015.11.06

Responsible officer(s) for more information:

Nigel Brien, Traffic Manager, Regeneration and Community, telephone 715106

Issue:

A resident raised a number of issues relating to the condition of highways and pavements in the area.

1. London Road – the surface is dangerous and heavily soiled every day.
2. Osmaston Road – the road is heavily soiled

3. The Spot: Red brick surfacing was installed in 1992/3 for Promenade and was supposed to be permanent as were the trees in the area. All have been removed and the surfacing has been replaced with Yorkshire Stone which is extravagant and a waste of mineral resources – why?
4. At the Area Panel 3 in January 2005, residents were assured that the public would be fully informed of current local development issues in the area but have not been.

The resident has requested that there be an explanation of these persistent failures and has requested costings and an estimated time for a remedy.

Previous key points / action taken:

New item.

Response on 15 November 2006

None.

Actions agreed:

To respond to the resident by letter.

Update:

The surface of London Road is due for reconstruction early in 2007. The road surface was due for renewal before the construction of the Westfield Shopping centre began. The council decided to carry out minor temporary works and then reconstruct following completion of the building project. This has avoided having a new road surface damaged and excavated as a result of the building works.

There have been occasions when there has been soiled debris on the London Road and Osmaston Road, however the building contractor has maintained a mechanical sweeper and washer vehicle to continually clean the roads in the area. This has been at the expense of the developer. Occasionally, usually during very poor weather conditions the sweeper vehicle has not been able to carry out effective cleaning. During these periods we have instructed the developer to carry out additional cleaning at nights. Again all costs have been covered by the developer.

The design and material choice has been made by architects working for Westfield. All of the new materials and the cost of laying the materials have been met by Westfield. The blocks that have been removed have been taken to the council depot for re-use to maintain the other pedestrian areas. The blocks are no longer manufactured, so we rely on having a recycled supply.

The development of the Eagle Centre and the reconstruction of Bradshaw Way, Traffic Street and the junction improvements have been public knowledge for many years. The development of the centre has also been widely known and discussed for several years.

If the question relates to more specific issues, this probably needs to be addressed directly to the City Council Planning Team. **Propose to note and close.**

11. Ref: 306031 – Area Planning Partnerships, All Wards - received 15.11.06

Responsible officer(s) for more information:

Andy Thomas, Head of stronger and Safer Communities Unit, telephone 256910

Issue:

Regarding Area Planning Partnerships and the feedback to the Community at large.

1. How are members picked, elected or otherwise?
2. How will we know what the neighbourhood agenda is?

3. Will Area Panels be fed the outcomes of the meetings?

Previous key points / action taken:

New item.

Response on 15 November 2006

The resident was informed that it is a pilot at the moment and that meetings of the partnership are not public meetings and are aimed at providing a strategic response to issues in the area. Members have been selected from the service providers in the area and residents/community voluntary groups involved in the Neighbourhood Forums. In terms of the neighbourhoods agenda, residents are kept fully informed through the neighbourhood Forums. Outcomes of the pilot of area planning partnerships will be reported back to the area panels.

Actions agreed:

To respond to the resident by letter.

Update:

1. The membership of the Area Planning Partnership as stated at the Area Panel meeting are drawn from services, agencies and partners delivering to the Stronger, Safer Cleaner agenda in the city. This includes Councillors – one from each ward agreed by the ward Councillors; Service providers and partner agencies – senior officers that can influence service planning and delivery within their organisation and community representatives drawn from those involved in the Neighbourhood Forums and Derby's Community Network.
2. In terms of the neighbourhood agenda, within the area there are three Neighbourhood Teams – Stockbrook, Normanton and Pear Tree and Austin. The Neighbourhood Teams will be based in the heart of the communities they are working with and communicate with residents through a variety of methods, principally through Neighbourhood Forum meetings, but also through frontline workers such as the Community Development Officers and Community Safety Officers. This is in addition to local newsletters, regular briefing meetings with the public and through local press and media and Area Panel Meetings.
3. In relation to reports to Area Panels, a report on the review of Area Panels was presented to the 21 June 2006 Area Panel 3 meeting. The report stated that a review of the pilot of Area Planning Partnerships will take place between November 2006 and April 2007. The outcome of the review will be presented to the 21 March 2007 Area Panel 3 meeting.

Item raised at public question time - response directly to the resident – not to be included in Community issues report. CLOSED ITEM

12. Ref: 306032 – Graffiti, all wards - received 15.11.06

Responsible officer(s) for more information:

Pop Gill, Neighbourhood Manager, Community Safety Partnership, telephone 258538
Patrick Lee, Neighbourhood Manager, Community Safety partnership, telephone 255279

Issue:

A resident reported that there appears to be upsurge in the number and incidences of graffiti across the area over the past few weeks. Certain TAGS are being seen across the area and seems to have increased since the new school/university terms have started. The resident wanted

to know what is being done proactively to address the problem, whether the neighbourhood Teams are dealing with the issue and whether areas are being checked on a regular basis.

Previous key points / action taken:

New item.

Response on 15 November 2006

Cllr Williamson responded that the issue of graffiti is an on-going problem within the city and that the neighbourhood teams have been successful in identifying and removing graffiti. He stated that the neighbourhood Teams which has its own NEAT team can respond swiftly to reports and is also patrolling areas on a regular basis.

He reported the Neighbourhood teams are working together across the area to respond to the recent increase.

Actions agreed:

To respond to the resident by letter.

Update:

The Neighbourhood teams operating in Stockbrook and Normanton and Pear Tree have been working closely to manage the increase in graffiti in the area. In Normanton and Pear Tree, a private company has been contracted to undertake a major clean up in the area. In addition, the Neighbourhood Manager and Community Safety Officer are undertaking regular patrols of the area to identify any patterns of activity, if relevant.

In Stockbrook, the Neighbourhood Manager is working with the schools to help identify persistent offenders and the Community Safety Officer is undertaking patrols of the area on a regular basis.

The situation in both areas is being closely monitored through the Neighbourhood Forums for the area. The Neighbourhood Forums present an opportunity for residents to raise issues of concern in their area and to work closely with the various agencies to put forward and implement solutions.

For future reference, graffiti can be reported to Derby Direct on 01332 255260.

Item raised at public question time - response directly to the resident – not to be included in Community issues report. CLOSED ITEM

13. Ref: 306033 – Humbleton Day Care Centre, - received 015.11.06

Responsible officer(s) for more information:

Kate Wilson, Project Manager, Corporate and Adult Social Services, telephone 256606

Issue:

A resident asked a question regarding the Council's proposal to close the Humbleton Day Care Centre. The resident stated that the Council has been undertaking consultations with service users. As part of the consultation 54 of the 70 current service users do not wish to move locations. The resident wanted to know how can the Council justify its decision if it is not taking into account its own consultation with service users?

Previous key points / action taken:

New item.

Response on 15 November 2006

None.

Actions agreed:

To refer to the relevant department and respond to the resident.

Update:

As part of the modernisation of Learning Disability Services, we need to take account of the fact that the Humbleton View has reached the end of its lifespan. Due to the failing structure of the building, it is not possible to guarantee that services can be maintained there beyond December 2007.

It is therefore important that we start to plan alternative services for the people who currently receive a service from Humbleton View, taking account of the recommendations made in the Government White Paper Valuing People 2001.

Following extensive consultation with all stakeholders between March and June this year, we have taken the wide range of views and opinions into account. This includes the views from carers and service users across the service. Planning and assessment work is now underway. We will be reporting back to cabinet on the outcomes from this work early in the new year.' **Propose to note and close.**

14. Ref: 306034 – Belgrave Street – One Way system and white lighting, Normanton - received 15.11.06

Responsible officer(s) for more information:

Pop Gill, Neighbourhood Manager, Community Safety Partnership, telephone 258538
Neil Palfreyman, Traffic Management Engineer, Development and Cultural Services, telephone 716090.

Issue:

A resident reported that having lived on the street for his whole life, he has seen it change extensively, but not for the better. Many of the local residents in the area are in agreement with his view. There are difficulties with parking on the road, disabled residents in particular struggle to park near their home. Children are unable to cross the road safely without supervision from an adult. Cars are continually broken into. The resident highlighted that these problems could be improved with the installation of white lighting in the area and also asked about the introduction of a one way system on the road to tackle speed and volume of traffic on the road.

Previous key points / action taken:

New item.

Response on 15 November 2006

Cllr Williamson responded that the introduction of one way street on Belgrave Street has been put forward as a priority as part of the 2007/08 Highways and Transportation scheme. The issue of white lighting has been raised as part of the petition submitted at the meeting and the matters the resident raised will be considered as part of the petition and a response sent directly to the resident.

Actions agreed:

To respond directly to the resident and refer the issues to the neighbourhood team.

Update:

With regards to the introduction of a one way system on Belgrave Street, this was highlighted at the last Area Panel 3 meeting as one of their priorities for possible inclusion in the 2007/8 Highways and Transport programme. Officers are currently working to finalise this programme which will be considered by Cabinet in February 2007. The final programme will be presented to all area panels in the March round.

The Neighbourhood Team are providing an update in the form of a presentation to the 17 January

2007 meeting. White lighting is to be installed on Belgrave Street. **Propose to note and close.**

15. Ref: 306035 – Housing Inspection Enforcement Officers - received 015.11.06

Responsible officer(s) for more information:

Martin Gadsby, Private Sector Housing Manager, telephone 255236

Issue:

A resident reported that there has been a deterioration in the area in the past 35 years which has been mainly due to the impact of the increasing number of investment properties and absentee landlords.

Previous key points / action taken:

New item.

Response on 15 November 2006

Martin Gadsby responded that the Housing Act introduced in 2004 gave local authorities the powers through licensing of Houses of Multiple Occupation. This enables local authorities to address issues such as housing condition, tenancy agreements, etc. The department is expanding its team of Housing inspection and enforcement officers.

Actions agreed:

To respond directly to the resident.

Update:

A letter has been sent to the resident. Verbal update to be provided at the meeting. **Propose to note and close. Item raised at public question time - response directly to the resident – not to be included in Community issues report. CLOSED ITEM**

16. Ref: 306003 – Fly tipping, Arboretum - received 18.01.06

Responsible officer(s) for more information:

Pop Gill, Neighbourhood Manager, Community Safety Partnership, telephone 258538
Kiran Dhanda, Acton Area Co-ordinator, Community Safety partnership, telephone 256933

Issue:

A local resident raised his concern over the persistent fly tipping in the area, and asked that CCTV be installed in the area to find out who is doing this.

Previous key points / action taken:

There have been a number of recent incidences in the Normanton Road area. A review of CCTV footage at Grove Street car park on Normanton Road led to the Police issuing warnings to some offenders. There is no enforcement division within the waste department, which hampers the issue of dealing with offenders. The introduction of Neighbourhood, Environmental Action Team teams in the priority neighbourhoods will hopefully address enforcement issues.

There is an on-going problem of someone dumping black bags on the corner of Oak Street prior to collection days. CCTV cameras do not cover the area on Oak Street – cameras used in that area are static cameras.

The CCTV scheme covers Normanton Road and some views down side roads, i.e. Rose Hill Street or park entrances. There is one at the junction of Rose Hill Street and the Pear Tree Road area –

however, houses screen Oak Street, which means a camera would prove ineffective in the area.

June 2006 - The area on Oak Street has been highlighted as an issue and the need for additional waste bins is required. The area falls within a priority area for neighbourhood Renewal. As a result, we will await the establishment of a NEAT team to respond to issues in the area. Work will commence from August to develop long term solutions to fly tipping and waste disposal in the area. Residents area advised to contact Derby Direct on 01332 255260 to report incidences of fly tipping. Agreed to note and report back in January 2007.

Response on 15 November 2006

None.

Actions agreed:

Provide a report back in January 2007 on local initiatives to address fly tipping in the area.

Update:

Derby City Council is currently part of the Derby/South Derbyshire BREW Waste Crime Campaign. Work has been focused on enforcement and over 60 businesses have been visited in the Normanton area to provide advice on Duty of Care issues and waste management practices. An enforcement officer has now been appointed in the City. Work has been taking place in partnership with Derby Community Safety Partnership to set up an overt surveillance camera at a problem fly-tipping spot in Derby. The BREW campaign has been successful to date and received a great deal of media coverage. **Propose to note and close.**

17. Ref: 306036 – Petition - Drug dealing, vandalism, theft and mugging, Arboretum & Normanton - received 15.11.06

Responsible officer(s) for more information:

Andy Thomas, Head of Stronger and Safer Communities Unit, telephone 256910
Pop Gill, Neighbourhood Manager, Community Safety Partnership, telephone 258538

Issue:

A local resident submitted a petition signed by 215 residents to highlight the various issues that are blighting his community. He raised the following matters with the Area Panel:

- White lighting
- One way system to be enforced to update and enforce a time line (when will it be implemented)
- Enforcement of Alcohol free zone – (remove benches as the bins have already been removed on (Moore Street))
- Anti graffiti paint on exposed walls ad telecommunications
- Removal of telephone boxes at Mill Hill Road (timescale for removal)
- Signs to prevent and deter criminals – contact number for the local police to be prominent on these signs (0845 1233333)
- To address the alleyway problem of drug dealing at western road via the alleyway to Gordon Road
- Enforce CCTV cameras in prominent locations and junctions of known hotspots in this area, i.e. Belgrave St, Mill Hill Road

The resident stated that they would like to work with other agencies to address the problems in their area and there is a need for a neighbourhood charter.

Previous key points / action taken:

New item.

Response on 15 November 2006

Cllr Williamson thanked the resident for coming along to the meeting to raise the issues of concern. He referred the resident to the work of the Neighbourhood teams and the local Residents/Neighbourhood Forums where these issues can be dealt with. He stated that the Council would endeavour to provide a response.

Actions agreed:

Provide a report back in January 2007 and refer to the Neighbourhood Team for the area for a response.

Update:

The Neighbourhood Team are providing an update in the form of a presentation to the 17 January 2007 meeting. **Propose to note and report back March 2007.**