Report of the Assistant Director - Community Policy

## COMMUNITY COHESION SURVEY RESULTS

## RECOMMENDATION

1. To note the community cohesion results from the September 2005 Derby Pointer Citizens' Panel survey.

## SUPPORTING INFORMATION

2.1 The Derby Pointer Citizens' Panel was set up in 1998 to involve local people in the Council's decision-making process. The Panel is made up of over 1,000 local people representative of the local population by age, sex, ethnicity, area, selected at random from the Post Office Address file.
2.2 Panel membership lasts for up to three years and we replace a third of the Panel each year to make sure other Derby people get the chance to give us their views. Panel members complete up to three questionnaires a year about various service issues, such as, crime and disorder, sports and leisure, libraries and the survey results are reported to the Council Cabinet.
2.3 The Panel is maintained for the Council by consultants, QA Research Limited, based in York, and were appointed in July 2005 following a competitive tender process. The consultants are responsible for panel maintenance and recruitment, design and administration of the questionnaire, analysis of results and preparation of the final reports. They introduce an element of independence to the process that may encourage panel members to be more open, as well as bringing expertise and experience.
2.4 Officers are responsible for identifying topics for research and drafting questions. Typically, these concern service and policy development and consultation during Best Value Reviews.
2.5 The questionnaire was sent out on 23 September 2005 to 1,150 Derby Pointer Panel members. The response rate was $55 \%$ and the results reported here represent replies received from 628 respondents. 'Base' where stated in the charts or tables, refers to the number of respondents to the question on which the statistics quoted are based. Numbers in brackets indicate the actual number of responses.
2.6 A summary of the key community cohesion results is shown at Appendix 2. Some of the questions were repeated from January 2003 survey and have been compared to the 2004 results to show how much respondents views have changed.
The survey respondents profile is shown at Appendix 4.
2.7 The current panel is made up of 1,061 people - see Appendix 5. Compared to the Census 2001 profile of the city - Black Caribbean, Indian, Chinese and Dual Heritage people are under-represented on the Panel.
2.8 The Panel is currently being refreshed during March/April 2006 and we will focus the booster recruitment on the under-represented groups.

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Background papers:
November 2004, January }2003\mathrm{ survey results
Appendix 1- Implications
    Appendix 2-Community Cohesion results
    Appendix 3-Community Cohesion tabulated results
    Appendix 4-Survey respondents profile.
    Appendix 5-Current Panel profile
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## IMPLICATIONS

## Financial

1. Each Derby Pointer questionnaire costs around $£ 10,926$ and we send out three each year. This includes panel members being able to complete the surveys on-line.

Legal
2. The Local Government Act 1999 requires the Council to consult its citizens on its general direction and on issues relating to specific services. The Council must also show how the results have been used to improve services.

## Personnel

3. None.

## Equalities impact

4.1 The Derby City Partnership's Community Strategy action plans will address the issues raised by the survey and subsequent improvements will benefit all communities in the city.
4.2 The Panel is maintained in a way that makes sure it is representative as possible of the Derby population.

## Corporate objectives and priorities for change

5. Community cohesion contribute to the Council's objective of - a shared commitment to regenerating our communities, healthy, safe and independent communities, a lively and energetic cultural life and a diverse, attractive and health environment. It also furthers the Council's planning priority 4 - working in partnership to achieve socially cohesive communities.

## Appendix 2

## Key Results

## 1 Community cohesion

1.1 A cohesive community is one that has a common vision, where diversity is valued and where those from different backgrounds have similar life opportunities and live together harmoniously. Derby's Community Strategy, the 2020 Vision, aims to provide this common vision for Derby. The first Community Strategy was published in 2003, and used the measures, 'percentage of adults surveyed who feel they can influence decisions affecting their local area' and 'percentage of people surveyed who feel that their local area is a place where people from different backgrounds get on well together' as key measures of progress. The 2003 strategy noted performance on both measures from 2002/3 and targets were set for both measures at a later date.
1.2 The results in Table 1 show that over the last two years, overall more than $50 \%$ of respondents 'agree' that their local area is a place where people from different backgrounds get on well together. The results have improved from 2004 to 2005.

Table 1: \% of respondents who agree/disagree that people of different backgrounds get on well together

|  | Nov 2004 | Sept 2005 |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | $\%$ | n | $\%$ | n |
|  | 15 | 68 | 13.5 | 85 |
| Definitely agree | 42.7 | 193 | 50.6 | 318 |
| Tend to agree | 13.1 | 59 | 8.3 | 52 |
| Tend to disagree | 5.1 | 23 | 3 | 19 |
| Definitely disagree | 16.8 | 76 | 14.3 | 90 |
| Don't know | 1.1 | 5 | 0.6 | 4 |
| Too few people in local area | 5.2 | 28 | 8.4 | 53 |
| All same backgrounds | 6.2 |  | 628 |  |
| Base | 452 |  |  |  |

1.3 The top five things that respondents thought most important in making somewhere a good place to live were:

- affordable decent housing, $57.3 \%$ (360)
- low level of traffic congestion, 39.6\% (249)
- health services, $39.2 \%$ (246)
- parks and open spaces, $35.2 \%$ (221)
- public transport, 30.1\% (189)

However, what respondents thought important were not all reflected in what they thought need improving in their local area. The top five things that respondents said should be improved were:

- community activities, $44.6 \%$ (280)
- facilities for young children, 34.65 (217)
- low level of traffic congestion, 34.25 (215)
- affordable decent housing, 33\% (207)
- low level of crime, $33 \%$ (207).
1.4 The results in Table 2 show that over the last three years, there has been a small but steady improvement in the percentage of people who feel they can influence decisions affecting their local area, from $36 \%$ in 2003 , to $38 \%$ in 2004 and $42 \%$ this year. This shows that some of the mechanisms being put in place, such as the Area Panels, to engage local people, are having some impact. The Community Strategy target for $2005 / 6$ was $40 \%$, so this target has been exceeded. Engaging/involving local people in the decision-making process is an important requirement of the Best Value and CPA regime and the Council will be looking at how it can improve the way it consults and involves the public, especially at the neighbourhood level.

Table 2: \% of respondents who agree/disagree they can influence decisions affecting their local area?

|  | Jan 03 |  | Nov 04 |  | Sep 05 |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :---: | :---: | :---: |
|  | $\%$ | n | $\%$ | n | $\%$ | n |  |  |  |
| Definitely agree | 5.4 | 26 | 5.8 | 25 | 5.6 | 35 |  |  |  |
| Tend to agree | 30.6 | 147 | 31.7 | 137 | 35.7 | 224 |  |  |  |
| Tend to disagree | 31 | 149 | 37.7 | 163 | 35.8 | 225 |  |  |  |
| Definitely disagree | 24.2 | 116 | 13.7 | 59 | 11.6 | 73 |  |  |  |
| Don't know | 8.8 | 42 | 11.1 | 48 | 8.9 | 56 |  |  |  |
| Base | 480 | 432 |  |  |  |  |  |  |  |

1.5 The results in Table 3 show that overall residents are 'satisfied' with their neighbourhood as a place to live. Satisfaction levels have remained high over the last three years with more than $70 \%$ of respondents being 'satisfied' compared to on average only $8 \%$ who were 'dissatisfied' with their neighbourhood as a place to live.

Table 3: \% of respondents satisfied/dissatisfied with their neighbourhood as a place to live

|  | Jan 03 |  | Nov 04 |  | Sep 05 |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :---: | :---: | :---: |
|  | $\%$ | n | $\%$ | n | $\%$ | n |  |  |  |
|  | 38.4 | 186 | 29.4 | 128 | 26.1 | 164 |  |  |  |
| Very satisfied | 47.1 | 228 | 50.9 | 222 | 51.9 | 326 |  |  |  |
| Fairly satisfied | 7.4 | 36 | 10.3 | 45 | 12.4 | 78 |  |  |  |
| Neither <br> satisfied/dissatisfied | 4.5 | 22 | 7.3 | 32 | 5.9 | 37 |  |  |  |
| Fairly dissatisfied | 2.5 | 12 | 2.1 | 9 | 1.9 | 12 |  |  |  |
| Very dissatisfied | 484 | 436 |  |  |  | 628 |  |  |  |
| Base |  |  |  |  |  |  |  |  |  |

1.6 We have not produced an action plan based on the results of the Community Cohesion survey, since the survey covers a range of 'quality of life' indicators that come within the remit of many different services and combinations of services. The Council and its partners are planning a much stronger focus on neighbourhood working and neighbourhood engagement over the next few years, which aims to bring about greater improvements in resident involvement in decision making, and in the quality of life of local neighbourhoods.
1.7 Safer Neighbourhood teams will be established in the priority neighbourhoods of Normanton, Stockbrook Street, Osmaston/Allenton, the Austin Estate and Sinfin, as well as the city centre. These teams will bring about a more coordinated response to making neighbourhoods safer and cleaner, and to listening to the views of local residents. The Council is continuing the review of its Area Panels, with a view to devolving more decision making powers to them and to enabling them to develop strategic area partnerships and plans.
1.8 The revised Community Strategy for 2006-2009 highlights the city centre and the neighbourhoods as the top priorities for the period. One of the key outcomes in the neighbourhood priority is to 'increase opportunities for residents to get involved in decisions about their neighbourhood'. The other key neighbourhood outcomes include crime reduction, improving cultural and sporting opportunities and making sure that housing provision meets the needs of local communities. These outcomes will address the issues highlighted in the community cohesion survey, as all Derby City Partnership partners will sign up to the Community Strategy, and each partnership group will produce annual action plans to show the actions being taken to meet the strategy's objectives.

## Community Cohesion tabulated results

The following table illustrates the source of the respondents for the September 2005 Pointer panel survey:

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | Postal | 580 | 92.4 |
|  | Web | 48 | 7.6 |
|  | Total | 628 | 100.0 |

This appendix presents the results frequencies and percentages for every question in the survey as well as the coded verbatim results ${ }^{1}$. Please note that in some instances there is a need for 'other' within an 'other' open coded category. If this category did not exist there would be far too many codes with simply one frequency. In order to view what constitutes 'other' within 'other' please refer to the 'full verbatim listings' in Appendix B.

## Section A: Community Cohesion

Q1 To what extent do you agree or disagree that ...
"Your local area, within 15/20 minutes' walking distance of your home, is a place where people from different backgrounds get on well together?"

| Valid |  | Frequency | Percent |
| :--- | :--- | :--- | :--- |
|  | No answer | 7 | 1.1 |
|  | Definitely agree | 85 | 13.5 |
|  | Tend to agree | 318 | 50.6 |
|  | Tend to disagree | 52 | 8.3 |
|  | Definitely disagree | 19 | 3.0 |
|  | Don't know | 90 | 14.3 |
|  | Too few people in local area | 4 | .6 |
|  | All same backgrounds | 53 | 8.4 |
|  | Total | 628 | 100.0 |

[^0]Q2 How strongly do you feel you belong to ...? Your neighbourhood

|  |  | Frequency | Percent |
| :--- | :--- | :--- | :--- |
| Valid | No answer | 19 | 3.0 |
|  | Very strongly | 146 | 23.2 |
|  | Fairly strongly | 281 | 44.7 |
|  | Not very strongly | 134 | 21.3 |
|  | Not at all strongly | 42 | 6.7 |
|  | Don't know | 6 | 1.0 |
|  | Total | 628 | 100.0 |

Q2 How strongly do you feel you belong to ...? Your local area, within $15 / 20$ minutes' walking distance of your home

| Valid |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 51 | 8.1 |
|  | Very strongly | 108 | 17.2 |
|  | Fairly strongly | 233 | 37.1 |
|  | Not very strongly | 161 | 25.6 |
|  | Not at all strongly | 67 | 10.7 |
|  | Don't know | 8 | 1.3 |
|  | Total | 628 | 100.0 |

Q2 How strongly do you feel you belong to ...? Derby

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 22 | 3.5 |
|  | Very strongly | 192 | 30.6 |
|  | Fairly strongly | 277 | 44.1 |
|  | Not very strongly | 110 | 17.5 |
|  | Not at all strongly | 25 | 4.0 |
|  | Don't know | 2 | .3 |
|  | Total | 628 | 100.0 |

Q2 How strongly do you feel you belong to ...? Derbyshire

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 52 | 8.3 |
|  | Very strongly | 166 | 26.4 |
|  | Fairly strongly | 241 | 38.4 |
|  | Not very strongly | 125 | 19.9 |
|  | Not at all strongly | 38 | 6.1 |
|  | Don't know | 6 | 1.0 |
|  | Total | 628 | 100.0 |

Q2 How strongly do you feel you belong to ...? England

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 50 | 8.0 |
|  | Very strongly | 287 | 45.7 |
|  | Fairly strongly | 191 | 30.4 |
|  | Not very strongly | 63 | 10.0 |
|  | Not at all strongly | 30 | 4.8 |
|  | Don't know | 7 | 1.1 |
|  | Total | 628 | 100.0 |

Q2 How strongly do you feel you belong to ...? Britain

| Valid |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 55 | 8.8 |
|  | Very strongly | 248 | 39.5 |
|  | Fairly strongly | 197 | 31.4 |
|  | Not very strongly | 81 | 12.9 |
|  | Not at all strongly | 39 | 6.2 |
|  | Don't know | 8 | 1.3 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] - Access to nature

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 470 | 74.8 |
|  | Yes | 100 | 15.9 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] - Community activities

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 458 | 72.9 |
|  | Yes | 112 | 17.8 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Health services

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 324 | 51.6 |
|  | Yes | 246 | 39.2 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Low level of traffic congestion

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 321 | 51.1 |
|  | Yes | 249 | 39.6 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Road and pavement repairs

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 513 | 81.7 |
|  | Yes | 57 | 9.1 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Activities for teenagers

| Valid |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No | 528 | 84.1 |
|  | Yes | 42 | 6.7 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Cultural facilities for example cinemas, museums

| Valid |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No | 394 | 62.7 |
|  | Yes | 176 | 28.0 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Job prospects

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 508 | 80.9 |
|  | Yes | 62 | 9.9 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Parks and open spaces

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 349 | 55.6 |
|  | Yes | 221 | 35.2 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Shopping facilities

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 420 | 66.9 |
|  | Yes | 150 | 23.9 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Affordable, decent housing

| Valid |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No | 210 | 33.4 |
|  | Yes | 360 | 57.3 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Education provision

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 485 | 77.2 |
|  | Yes | 85 | 13.5 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Low level of crime

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 426 | 67.8 |
|  | Yes | 144 | 22.9 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Public transport

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 381 | 60.7 |
|  | Yes | 189 | 30.1 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Sports and leisure facilities

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 407 | 64.8 |
|  | Yes | 163 | 26.0 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Clean streets

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 507 | 80.7 |
|  | Yes | 63 | 10.0 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Facilities for young children

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 484 | 77.1 |
|  | Yes | 86 | 13.7 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Low level of pollution

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 410 | 65.3 |
|  | Yes | 160 | 25.5 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Race relations

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 521 | 83.0 |
|  | Yes | 49 | 7.8 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Wage levels and local cost of living

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 503 | 80.1 |
|  | Yes | 67 | 10.7 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Don't know

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 569 | 90.6 |
|  | Yes | 1 | .2 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -None of these

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 570 | 90.8 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |

Q3a Thinking generally, which of the things listed would you say are most important in making somewhere a good place to live? [Tick up to 5 only] -Other

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 557 | 88.7 |
|  | Yes | 13 | 2.1 |
|  | Void | 58 | 9.2 |
|  | Total | 628 | 100.0 |


|  | Q3a- Other | Frequency |
| :--- | :--- | :---: |
| 1 | Pubs | 2 |
| 2 | Religious venues | 4 |
| 3 | Visible policing | 4 |
| 4 | Deterrents for anti-social behaviour | 3 |
| 5 | Well kept parks | 2 |
| 6 | Social services/facilities | 7 |
| 7 | Parking/traffic calming measures | 2 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Access to nature

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 568 | 90.4 |
|  | Yes | 31 | 4.9 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Community activities

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 319 | 50.8 |
|  | Yes | 280 | 44.6 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Health services

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 503 | 80.1 |
|  | Yes | 96 | 15.3 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Low level of traffic congestion

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 384 | 61.1 |
|  | Yes | 215 | 34.2 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Road and pavement repairs

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 485 | 77.2 |
|  | Yes | 114 | 18.2 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Activities for teenagers

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 533 | 84.9 |
|  | Yes | 66 | 10.5 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Cultural facilities for example cinemas, museums

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 546 | 86.9 |
|  | Yes | 53 | 8.4 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Job prospects

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 510 | 81.2 |
|  | Yes | 89 | 14.2 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Parks and open spaces

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 517 | 82.3 |
|  | Yes | 82 | 13.1 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Shopping facilities

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 553 | 88.1 |
|  | Yes | 46 | 7.3 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Affordable decent housing

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 392 | 62.4 |
|  | Yes | 207 | 33.0 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Education provision

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 526 | 83.8 |
|  | Yes | 73 | 11.6 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Low level of crime

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 392 | 62.4 |
|  | Yes | 207 | 33.0 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Public transport

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 544 | 86.6 |
|  | Yes | 55 | 8.8 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Sports and leisure facilities

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 490 | 78.0 |
|  | Yes | 109 | 17.4 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Clean streets

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 559 | 89.0 |
|  | Yes | 40 | 6.4 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Facilities for young children

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 382 | 60.8 |
|  | Yes | 217 | 34.6 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Low level of pollution

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 521 | 83.0 |
|  | Yes | 78 | 12.4 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Race relations

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 510 | 81.2 |
|  | Yes | 89 | 14.2 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Wage levels and local cost of living

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 551 | 87.7 |
|  | Yes | 48 | 7.6 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Don't know

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 594 | 94.6 |
|  | Yes | 5 | .8 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -None of these

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 591 | 94.1 |
|  | Yes | 8 | 1.3 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |

Q3b Thinking about your local area, which of the things listed, if any, do you think most need improving? [Tick up to 5 only] -Other

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 558 | 88.9 |
|  | Yes | 41 | 6.5 |
|  | Void | 29 | 4.6 |
|  | Total | 628 | 100.0 |


|  | Q3b- Other | Frequency |
| :--- | :--- | :---: |
| 1 | Street Lighting | 4 |
| 2 | Police presence and deterrents for anti- | 9 |
| 3 | social behaviour |  |
| 4 | Traffic calming/parking provision | 10 |
| 5 | Cleaning graffiti | 3 |
| 6 | Library | 4 |
| 7 | Noss building expansion | 5 |
| 8 | Parklopen space maintenance | 2 |
| 9 | Uncodable | 4 |

Q4 Do you agree or disagree that you can influence decisions affecting your local area?

| Valid |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 15 | 2.4 |
|  | Definitely agree | 35 | 5.6 |
|  | Tend to agree | 224 | 35.7 |
|  | Tend to disagree | 225 | 35.8 |
|  | Definitely disagree | 73 | 11.6 |
|  | Don't know | 56 | 8.9 |
|  | Total | 628 | 100.0 |

Q5 To what extent do you agree or disagree that your local area, within $15 / 20$ minutes' walking distance of your home, is a place where residents respect ethnic differences between people?

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 17 | 2.7 |
|  | Definitely agree | 47 | 7.5 |
|  | Tend to agree | 360 | 57.3 |
|  | Tend to disagree | 84 | 13.4 |
|  | Definitely disagree | 23 | 3.7 |
|  | Don't know | 97 | 15.4 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -at local shops

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 246 | 39.2 |
|  | Yes | 382 | 60.8 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -at work

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 342 | 54.5 |
|  | Yes | 286 | 45.5 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -at a place of study, for example, school, college, university, library

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 523 | 83.3 |
|  | Yes | 105 | 16.7 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -at a place of worship church, mosque, synagogue

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 544 | 86.6 |
|  | Yes | 84 | 13.4 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -at a relative's home

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 580 | 92.4 |
|  | Yes | 48 | 7.6 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -at restaurants, pubs, cinemas, community centres

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 424 | 67.5 |
|  | Yes | 204 | 32.5 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -in your neighbourhood

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 368 | 58.6 |
|  | Yes | 260 | 41.4 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -on buses or trains

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 453 | 72.1 |
|  | Yes | 175 | 27.9 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -at sports or fitness activities

| Valid |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No | 530 | 84.4 |
|  | Yes | 98 | 15.6 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -at youth clubs

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 617 | 98.2 |
|  | Yes | 11 | 1.8 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -none of these

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 582 | 92.7 |
|  | Yes | 46 | 7.3 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -don't know

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 613 | 97.6 |
|  | Yes | 15 | 2.4 |
|  | Total | 628 | 100.0 |

Q6 In which of these situations, if any, would you say you regularly meet and talk with people of a different ethnic origin to you? [Tick all that apply] -other

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No | 599 | 95.4 |
|  | Yes | 29 | 4.6 |
|  | Total | 628 | 100.0 |


|  | Q6- Other | Frequency |
| :--- | :--- | :---: |
| 1 | Hospital | 3 |
| 2 | Repeats pre-set codes | 7 |
| 3 | Through friends | 3 |
| 4 | Through volunteer/charity work | 3 |
| 5 | Other social situations - clubs etc | 7 |
| 6 | Library | 2 |
| 7 | Uncodable | 2 |
| 8 | No access to different ethnic origins | 1 |

Q7 How satisfied are you with your neighbourhood as a place to live?

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 11 | 1.8 |
|  | Very satisfied | 164 | 26.1 |
|  | Fairly satisfied | 326 | 51.9 |
|  | Neither satisfied nor dissatisfied | 78 | 12.4 |
|  | Fairly dissatisfied | 37 | 5.9 |
|  | Very dissatisfied | 12 | 1.9 |
|  | Total | 628 | 100.0 |

Q8 On the whole, do you think that, over the past two years, your neighbourhood has got better or worse?

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 10 | 1.6 |
|  | Better | 71 | 11.3 |
|  | Worse | 184 | 29.3 |
|  | Has not changed much | 353 | 56.2 |
|  | Have lived here less than two years | 10 | 1.6 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? a. Road traffic

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 23 | 3.7 |
|  | Serious problem | 94 | 15.0 |
|  | Problem, but not serious | 253 | 40.3 |
|  | Not a problem | 258 | 41.1 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? b. Aircraft

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 49 | 7.8 |
|  | Serious problem | 29 | 4.6 |
|  | Problem, but not serious | 120 | 19.1 |
|  | Not a problem | 429 | 68.3 |
|  | Void | 1 | .2 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? c. Trains

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 60 | 9.6 |
|  | Serious problem | 5 | .8 |
|  | Problem, but not serious | 20 | 3.2 |
|  | Not a problem | 543 | 86.5 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? d. Industrial/commercial premises

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 58 | 9.2 |
|  | Serious problem | 15 | 2.4 |
|  | Problem, but not serious | 41 | 6.5 |
|  | Not a problem | 514 | 81.8 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? e. Road works

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 53 | 8.4 |
|  | Serious problem | 25 | 4.0 |
|  | Problem, but not serious | 132 | 21.0 |
|  | Not a problem | 417 | 66.4 |
|  | Void | 1 | .2 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? f. Construction/demolition

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 66 | 10.5 |
|  | Serious problem | 14 | 2.2 |
|  | Problem, but not serious | 63 | 10.0 |
|  | Not a problem | 485 | 77.2 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? g. Pubs, clubs and entertainment

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 54 | 8.6 |
|  | Serious problem | 16 | 2.5 |
|  | Problem, but not serious | 87 | 13.9 |
|  | Not a problem | 470 | 74.8 |
|  | Void | 1 | .2 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? h. Neighbours

| Valid |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 55 | 8.8 |
|  | Serious problem | 43 | 6.8 |
|  | Problem, but not serious | 132 | 21.0 |
|  | Not a problem | 396 | 63.1 |
|  | Void | 2 | .3 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? i. Animals, for example dogs

| Valid |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 52 | 8.3 |
|  | Serious problem | 42 | 6.7 |
|  | Problem, but not serious | 142 | 22.6 |
|  | Not a problem | 392 | 62.4 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? j. Domestic alarms

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 53 | 8.4 |
|  | Serious problem | 28 | 4.5 |
|  | Problem, but not serious | 185 | 29.5 |
|  | Not a problem | 362 | 57.6 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? k. Car repairs - domestic

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 57 | 9.1 |
|  | Serious problem | 14 | 2.2 |
|  | Problem, but not serious | 50 | 8.0 |
|  | Not a problem | 507 | 80.7 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? I. DIY

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 58 | 9.2 |
|  | Serious problem | 8 | 1.3 |
|  | Problem, but not serious | 59 | 9.4 |
|  | Not a problem | 503 | 80.1 |
|  | Total | 628 | 100.0 |

Q9 How would you rate the types of noise listed below in your local area? m. Noise in street

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 40 | 6.4 |
|  | Serious problem | 58 | 9.2 |
|  | Problem, but not serious | 184 | 29.3 |
|  | Not a problem | 346 | 55.1 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? a. Local shop

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 13 | 2.1 |
|  | Very easy | 449 | 71.5 |
|  | Fairly easy | 131 | 20.9 |
|  | Neither easy nor difficult | 18 | 2.9 |
|  | Fairly difficult | 11 | 1.8 |
|  | Very difficult | 4 | .6 |
|  | Does not apply | 2 | .3 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? b. Shopping centre/supermarket

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 22 | 3.5 |
|  | Very easy | 314 | 50.0 |
|  | Fairly easy | 218 | 34.7 |
|  | Neither easy nor difficult | 36 | 5.7 |
|  | Fairly difficult | 29 | 4.6 |
|  | Very difficult | 8 | 1.3 |
|  | Does not apply | 1 | .2 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? c. Post office

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 17 | 2.7 |
|  | Very easy | 341 | 54.3 |
|  | Fairly easy | 176 | 28.0 |
|  | Neither easy nor difficult | 50 | 8.0 |
|  | Fairly difficult | 27 | 4.3 |
|  | Very difficult | 14 | 2.2 |
|  | Does not apply | 3 | .5 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? d. GP/ Doctors' surgery

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 15 | 2.4 |
|  | Very easy | 303 | 48.2 |
|  | Fairly easy | 209 | 33.3 |
|  | Neither easy nor difficult | 46 | 7.3 |
|  | Fairly difficult | 39 | 6.2 |
|  | Very difficult | 14 | 2.2 |
|  | Does not apply | 2 | .3 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? e. Chemist/pharmacy

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 18 | 2.9 |
|  | Very easy | 377 | 60.0 |
|  | Fairly easy | 166 | 26.4 |
|  | Neither easy nor difficult | 38 | 6.1 |
|  | Fairly difficult | 18 | 2.9 |
|  | Very difficult | 8 | 1.3 |
|  | Does not apply | 2 | .3 |
|  | Void | 100.0 |  |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? f. Shop selling fresh fruit \& vegetables

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 22 | 3.5 |
|  | Very easy | 310 | 49.4 |
|  | Fairly easy | 181 | 28.8 |
|  | Neither easy nor difficult | 57 | 9.1 |
|  | Fairly difficult | 29 | 4.6 |
|  | Very difficult | 20 | 3.2 |
|  | Does not apply | 9 | 1.4 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? g. Local hospital

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 18 | 2.9 |
|  | Very easy | 126 | 20.1 |
|  | Fairly easy | 233 | 37.1 |
|  | Neither easy nor difficult | 139 | 22.1 |
|  | Fairly difficult | 79 | 12.6 |
|  | Very difficult | 32 | 5.1 |
|  | Does not apply | 1 | .2 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? h. Green space open to the public

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 26 | 4.1 |
|  | Very easy | 341 | 54.3 |
|  | Fairly easy | 182 | 29.0 |
|  | Neither easy nor difficult | 38 | 6.1 |
|  | Fairly difficult | 23 | 3.7 |
|  | Very difficult | 8 | 1.3 |
|  | Does not apply | 10 | 1.6 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? i. Public transport facility, for example bus stop, train station

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 18 | 2.9 |
|  | Very easy | 362 | 57.6 |
|  | Fairly easy | 183 | 29.1 |
|  | Neither easy nor difficult | 25 | 4.0 |
|  | Fairly difficult | 14 | 2.2 |
|  | Very difficult | 16 | 2.5 |
|  | Does not apply | 10 | 1.6 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? j. Library

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 23 | 3.7 |
|  | Very easy | 209 | 33.3 |
|  | Fairly easy | 191 | 30.4 |
|  | Neither easy nor difficult | 104 | 16.6 |
|  | Fairly difficult | 58 | 9.2 |
|  | Very difficult | 21 | 3.3 |
|  | Does not apply | 22 | 3.5 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? k. Sports/leisure centre

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 39 | 6.2 |
|  | Very easy | 120 | 19.1 |
|  | Fairly easy | 180 | 28.7 |
|  | Neither easy nor difficult | 116 | 18.5 |
|  | Fairly difficult | 92 | 14.6 |
|  | Very difficult | 28 | 4.5 |
|  | Does not apply | 53 | 8.4 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? I. Cultural/recreational facility, for example theatre, cinema

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 37 | 5.9 |
|  | Very easy | 96 | 15.3 |
|  | Fairly easy | 191 | 30.4 |
|  | Neither easy nor difficult | 153 | 24.4 |
|  | Fairly difficult | 84 | 13.4 |
|  | Very difficult | 30 | 4.8 |
|  | Does not apply | 37 | 5.9 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? m. Bank/cash point

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
|  | No answer | 21 | 3.3 |
|  | Very easy | 284 | 45.2 |
|  | Fairly easy | 196 | 31.2 |
|  | Neither easy nor difficult | 64 | 10.2 |
|  | Fairly difficult | 45 | 7.2 |
|  | Very difficult | 11 | 1.8 |
|  | Does not apply | 7 | 1.1 |
|  | Total | 628 | 100.0 |

Q10 From your home, how easy or difficult is it for you to get to the services listed below, using your usual form of transport? n. Council/neighbourhood office

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 23 | 3.7 |
|  | Very easy | 171 | 27.2 |
|  | Fairly easy | 158 | 25.2 |
|  | Neither easy nor difficult | 123 | 19.6 |
|  | Fairly difficult | 55 | 8.8 |
|  | Very difficult | 23 | 3.7 |
|  | Does not apply | 75 | 11.9 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? a. Local shop

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 15 | 2.4 |
|  | Yes | 589 | 93.8 |
|  | No | 24 | 3.8 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? b. Shopping centre/supermarket

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 23 | 3.7 |
|  | Yes | 388 | 61.8 |
|  | No | 216 | 34.4 |
|  | Don't know | 1 | .2 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? c. Post office

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 16 | 2.5 |
|  | Yes | 497 | 79.1 |
|  | No | 111 | 17.7 |
|  | Don't know | 4 | .6 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? d. GP/ Doctors' surgery

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 20 | 3.2 |
|  | Yes | 371 | 59.1 |
|  | No | 228 | 36.3 |
|  | Don't know | 9 | 1.4 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? e. Chemist/pharmacy

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 20 | 3.2 |
|  | Yes | 515 | 82.0 |
|  | No | 91 | 14.5 |
|  | Don't know | 2 | .3 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? f. Shop selling fresh fruit \& vegetables

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 21 | 3.3 |
|  | Yes | 437 | 69.6 |
|  | No | 165 | 26.3 |
|  | Don't know | 5 | .8 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15 -minute walk from your home? g. Local hospital

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 22 | 3.5 |
|  | Yes | 73 | 11.6 |
|  | No | 530 | 84.4 |
|  | Don't know | 3 | .5 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? h. Green space open to the public

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 25 | 4.0 |
|  | Yes | 503 | 80.1 |
|  | No | 86 | 13.7 |
|  | Don't know | 14 | 2.2 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15 -minute walk from your home? i. Public transport facility, for example bus stop, train station

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 21 | 3.3 |
|  | Yes | 589 | 93.8 |
|  | No | 15 | 2.4 |
|  | Don't know | 3 | .5 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15 -minute walk from your home? j. Library

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 26 | 4.1 |
|  | Yes | 290 | 46.2 |
|  | No | 296 | 47.1 |
|  | Don't know | 16 | 2.5 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? k. Sports/leisure centre

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 31 | 4.9 |
|  | Yes | 147 | 23.4 |
|  | No | 422 | 67.2 |
|  | Don't know | 28 | 4.5 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15 -minute walk from your home? I. Cultural/recreational facility, for example theatre, cinema

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 34 | 5.4 |
|  | Yes | 79 | 12.6 |
|  | No | 497 | 79.1 |
|  | Don't know | 17 | 2.7 |
|  | Void | 1 | .2 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? m. Bank/cash point

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 25 | 4.0 |
|  | Yes | 434 | 69.1 |
|  | No | 165 | 26.3 |
|  | Don't know | 4 | .6 |
|  | Total | 628 | 100.0 |

Q11 Are the services listed below within a 15-minute walk from your home? n. Council/neighbourhood office

|  |  | Frequency | Percent |
| :--- | :--- | ---: | ---: |
| Valid | No answer | 21 | 3.3 |
|  | Yes | 231 | 36.8 |
|  | No | 288 | 45.9 |
|  | Don't know | 88 | 14.0 |
|  | Total | 628 | 100.0 |

## September 2005 survey - respondents profile

Derby \% = Census 2001 Derby data.

| Age group | Derby | Sept 05 survey |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | $\%$ | n | $\%$ | n |
| $0-17$ | 23.6 | 52337 |  |  |
| $18-24$ | 9.5 | 21127 | 7.0 | 44 |
| $25-34$ | 14.7 | 32482 | 14.3 | 90 |
| $35-44$ | 14.2 | 31496 | 21.3 | 134 |
| $45-54$ | 12.0 | 26491 | 19.6 | 123 |
| $55-64$ | 9.9 | 21865 | 16.2 | 102 |
| $65+$ | 16.2 | 35910 | 20.7 | 130 |
| Total |  | 221708 |  | 628 |
| Missing |  |  | 0.5 | 3 |
| Not stated |  |  | 0.3 | 2 |


| Ethnicity | Derby |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
|  | $\%$ | n | Sept 05 survey |  |
| White |  |  |  | N |
| British | 84.4 | 187104 | 89.2 | 564 |
| Irish | 1.4 | 3060 | 0.8 | 5 |
| Any other White background | 1.7 | 3717 | 0.8 | 5 |
| Black/Black British |  |  |  |  |
| Caribbean | 1.4 | 3108 | 1.0 | 6 |
| African | 0.2 | 438 | 0.2 | 1 |
| Any other Black background | 0.2 | 349 | 0.2 | 1 |
| Asian or Asian British |  |  |  |  |
| Indian | 3.8 | 8505 | 1.4 | 9 |
| Pakistani | 4.0 | 8790 | 2.2 | 14 |
| Bangladeshi | 0.1 | 210 | 0.0 | 0 |
| Any other Asian background | 0.5 | 1028 | 0.0 | 0 |
| Mixed |  |  |  |  |
| White \& Black Caribbean | 1.0 | 2293 | 0 | 0 |
| White \& Black African | 0.1 | 200 | 0.2 | 1 |
| White \& Asian | 0.4 | 980 |  |  |
| Any other mixed background | 0.2 | 495 |  |  |
| Chinese | 0.4 | 857 | 0.2 | 1 |
| Other ethnic group | 0.3 | 574 |  |  |
| Total |  | 221708 |  | 628 |
| Missing |  |  | 0.5 | 3 |
| Not stated |  |  | 2.9 | 18 |


| Gender | Derby |  | Sept 05 survey |  |  |
| :--- | :--- | :--- | :--- | :--- | :---: |
|  | $\%$ | n | $\%$ |  |  |
| Male | 48.8 | 108240 | 47.8 | 300 |  |
| Female | 51.2 | 113468 | 50.5 | 317 |  |
| Total |  | 221708 |  | 628 |  |
| Missing |  |  | 0.8 | 3 |  |
| Not stated |  |  | 1.3 | 8 |  |


|  | Economic status | Derby |  |  |
| :--- | :--- | :--- | :--- | :--- |
| $\%$ | N | Sept 05 survey |  |  |
|  | 39.7 | 62822 | 43.6 | n |
| Employee - full-time | 12.5 | 19757 | 5.7 | 36 |
| Employee - part-time | 5.4 | 8572 | 5.4 | 34 |
| Self employed | 8.3 | Not in <br> census | 13183 |  |
| Government supported training <br> programme | 4.0 | 6325 | 1.1 | Not in <br> breakdown |
| Full time education <br> - school , college, university | 8.8 | 9112 | 5.6 | Not in <br> breakdown |
| Unemployed and available for <br> work | 4.3 | 7 |  |  |
| Permanently sick/disabled | 5.4 | 22694 | 7.6 | 48 |
| Wholly retired from work | 14.4 | 10474 | 24.0 | 151 |
| Looking after the home | 6.6 | 5217 | 5.4 | 33 |
| Doing something else | 3.3 | 158156 |  | 628 |
| Total |  |  | 0.5 | 3 |
| Missing |  |  | 1.1 | 7 |
| Not stated |  |  |  |  |


| Tenure $^{2}$ | Derby |  | Sept 05 survey |  |
| :--- | :--- | :--- | :--- | :--- |
|  | $\%$ | n | $\%$ | n |
| Owner occupier | 69.2 | 63979 |  | Mismatch in <br> breakdown <br> see notes |
| Private rent | 7.3 | 6739 |  |  |
| Housing Association | 6.3 | 5840 |  |  |
| Rent from Council/Derby Homes | 14.25 | 13167 |  |  |
| Other | 2.9 | 2680 |  |  |
| Total |  | 92405 |  |  |


| Household car ownership | Derby |  |  | Sept 05 survey |  |  |
| :--- | :--- | :--- | :--- | :--- | :---: | :---: |
|  | $\%$ | 30.6 | 28316 | 39.9 |  |  |
| None | 45.5 | 42034 | 30.4 | 251 |  |  |
| One | 19.9 | 18422 | 25.4 | 191 |  |  |
| Two | 3.9 | 3633 | .02 | 160 |  |  |
| Three or more |  |  | .02 | 13 |  |  |
| Not stated/missing |  | 92405 |  | 628 |  |  |
| Total |  |  |  |  |  |  |

[^1]| Disabled in household | Derby | Sept 05 survey |  |
| :---: | :---: | :---: | :---: |
|  | See notes | \% | n |
| Yes |  | 23.6 | 148 |
| Missing |  | 0.5 | 3 |
| Not stated |  | 9.7 | 61 |


| Long-standing illness, disability <br> or infirmity | Derby |  | Sept 05 survey |  |
| :--- | :--- | :--- | :--- | :--- |
|  | $\%$ | n | $\%$ | N |
| Yes | 19.3 | 42862 | 23.7 | 149 |
| Missing |  |  | 0.5 | 3 |
| Not stated |  |  | 3.3 | 21 |


| Derby electoral wards | Derby |  |  | Sept 05 survey |  |  |
| :--- | ---: | :--- | :--- | :--- | :---: | :---: |
|  | $\%$ | n | $\%$ | N |  |  |
| Abbey | 5.6 | 12,375 | 5.6 | 35 |  |  |
| Alvaston | 5.9 | 13,018 | 8.2 | 52 |  |  |
| Allestree | 6.2 | 13,686 | 6.8 | 43 |  |  |
| Arboretum | 6.2 | 13,789 | 5.9 | 37 |  |  |
| Blagreaves | 5.7 | 12,517 | 4.0 | 25 |  |  |
| Boulton | 6.2 | 13,744 | 5.9 | 37 |  |  |
| Chaddesden | 5.9 | 13,178 | 6.5 | 41 |  |  |
| Chellaston | 5.5 | 12,153 | 5.3 | 33 |  |  |
| Darley | 5.5 | 12,152 | 7.3 | 46 |  |  |
| Derwent | 6.1 | 13,623 | 5.4 | 34 |  |  |
| Littleover | 5.5 | 12,257 | 4.8 | 30 |  |  |
| Mackworth | 5.9 | 13,043 | 5.3 | 33 |  |  |
| Mickleover | 6.1 | 13,529 | 5.3 | 33 |  |  |
| Normanton | 6.1 | 13,494 | 5.4 | 34 |  |  |
| Oakwood | 6.1 | 13,429 | 8.0 | 50 |  |  |
| Sinfin | 6.2 | 13,782 | 4.8 | 30 |  |  |
| Spondon | 5.4 | 11,939 | 4.9 | 31 |  |  |
| Missing |  |  | 0.5 | 3 |  |  |
| Not stated |  |  | 0.2 | 1 |  |  |
| Total |  | 221708 |  | 628 |  |  |

## Notes

Disabled in household
No specific disabled figures in the Census. This figure based on respondents who consider themselves to be disabled, not just long-term sick.
We are unable to provide figures for tenure due to inconsistencies in the data received from SMSR. Whilst the recruitment survey asked for ownership of tenure, the database codes are listed as length of ownership which is information not provided by the census data.

## 2005 current panel profile - before March/ April 2006 refresh

Derby \% = Census 2001 Derby data.

| Age group | Derby |  | Panel |  |
| :--- | ---: | :--- | :--- | :--- |
|  | $\%$ | n | $\%$ | n |
| $0-17$ | 23.6 | 52337 |  |  |
| $18-24$ | 9.5 | 21127 | 17.0 | 180 |
| $25-34$ | 14.7 | 32482 | 18.9 | 201 |
| $35-44$ | 14.2 | 31496 | 18.6 | 197 |
| $45-54$ | 12.0 | 26491 | 15.8 | 168 |
| $55-64$ | 9.9 | 21865 | 12.5 | 133 |
| $65+$ | 16.2 | 35910 | 16.9 | 179 |
| Not stated |  |  | 0.3 | 3 |
| Total |  | 221708 | 100.0 | 1061 |


| Ethnicity | Derby |  |  | Panel |
| :--- | ---: | :--- | :--- | :--- |
|  | $\%$ | n | $\%$ | N |
| White |  |  |  |  |
| British | 84.4 | 187104 | 84.4 | 895 |
| Irish | 1.4 | 3060 | 0.8 | 8 |
| Any other White background | 1.7 | 3717 | 0.9 | 10 |
| Black/Black British |  |  |  |  |
| Caribbean | 0.4 | 3108 | 1.1 | 12 |
| African | 0.2 | 438 | 0.4 | 4 |
| Any other Black background |  |  | 0.3 | 3 |
| Asian or Asian British | 3.8 | 8505 | 3.5 | 37 |
| Indian | 4.0 | 8790 | 5.1 | 54 |
| Pakistani | 0.1 | 210 | 0.1 | 1 |
| Bangladeshi | 0.5 | 1028 | 0.1 | 1 |
| Any other Asian background | 1.0 | 2293 | 0.1 | 1 |
| Mixed | 0.1 | 200 | 0.3 | 3 |
| White \& Black Caribbean | 0.4 | 980 |  |  |
| White \& Black African | 0.2 | 495 |  |  |
| White \& Asian | 0.4 | 857 | 0.3 | 3 |
| Any other mixed background | 0.3 | 574 |  |  |
| Chinese |  | 221708 | 100.1 | 1061 |
| Other ethnic group |  |  |  |  |
| Total |  |  | 2.7 | 29 |
| Missing |  |  |  |  |
| Not stated |  |  |  |  |


| Gender | Derby |  | Panel |  |
| :--- | ---: | :--- | :--- | :--- |
|  | $\%$ | n | $\%$ | n |
| Male | 48.8 | 108240 | 46.9 | 498 |
| Female | 51.2 | 113468 | 52.0 | 552 |
| Not stated |  |  | 1.0 | 11 |
| Total |  | 221708 | 100.0 | 1061 |


| Economic status | Derby |  | Panel |  |
| :---: | :---: | :---: | :---: | :---: |
|  | \% | N | \% | n |
| Employee - full-time | 39.7 | 62822 | 44.7 | 474 |
| Employee - part-time | 12.5 | 19757 | 5.9 | 63 |
| Self employed | 5.4 | 8572 | 5.1 | 54 |
| Government supported training programme |  | Not in census |  |  |
| Full time education - school , college, university | 8.3 | 13183 | 0.1 | 1 |
| Unemployed and available for work | 4.0 | 6325 | 2.6 | 28 |
| Permanently sick/disabled | 5.8 | 9112 | 6.9 | 73 |
| Wholly retired from work | 14.4 | 22694 | 6.8 | 72 |
| Looking after the home | 6.6 | 10474 | 19.0 | 202 |
| Doing something else | 3.3 | 5217 | 7.4 | 79 |
| Not stated |  |  | 1.4 | 15 |
| Total |  | 158156 | 100.0 | 1061 |


| Tenure $^{3}$ | Derby |  | Panel |  |
| :--- | :--- | :--- | :--- | :--- |
|  | $\%$ | n | n |  |


| Household car ownership | Derby |  |  | Panel |  |
| :--- | :--- | :--- | :--- | :--- | :---: |
|  | $\%$ | n | $\%$ | n |  |
| None | 30.6 | 28316 | 41.9 | 445 |  |
| One | 45.5 | 42034 | 30.2 | 320 |  |
| Two | 19.9 | 18422 | 24.0 | 255 |  |
| Three or more | 3.9 | 3633 | 2.8 | 29 |  |
| Not stated/missing |  |  | 1.1 | 12 |  |
| Total |  | 92405 | 100.0 | 1061 |  |

[^2]| Disabled in household | Derby | Panel |  |
| :--- | :--- | :--- | :--- |
|  | See notes | $\%$ | n |
|  |  |  |  |
|  |  | 18.9 | 200 |
| Yes |  | 70.9 | 752 |
| None |  | 10.3 | 109 |
| Not stated |  | 100.0 | 1061 |
| Total |  |  |  |


| Long-standing illness, <br> disability or infirmity | Derby |  | Panel |  | Second Survey |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | $\%$ | n | $\%$ | N | $\%$ | n |
| Yes | 19.3 | 42862 | 20.4 | 217 | 23.6 | 119 |
| Missing |  |  |  |  |  |  |
| Not stated |  |  | 3.0 | 30 | 2.8 | 14 |


| Derby electoral wards | Derby |  | Panel |  | Second Survey |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
|  | $\%$ | n | $\%$ | N | $\%$ | n |
| Abbey | 5.6 | 12,375 | 5.9 | 63 | 5.8 | 29 |
| Alvaston | 5.9 | 13,018 | 6.6 | 70 | 9.1 | 46 |
| Allestree | 6.2 | 13,686 | 6.8 | 72 | 7.7 | 38 |
| Arboretum | 6.2 | 13,789 | 7.0 | 74 | 5.6 | 28 |
| Blagreaves | 5.7 | 12,517 | 3.4 | 36 | 4.6 | 23 |
| Boulton | 6.2 | 13,744 | 5.1 | 54 | 6.2 | 31 |
| Chaddesden | 5.9 | 13,178 | 5.9 | 63 | 7.1 | 36 |
| Chellaston | 5.5 | 12,153 | 5.7 | 61 | 4.0 | 20 |
| Darley | 5.5 | 12,152 | 5.9 | 63 | 6.2 | 31 |
| Derwent | 6.1 | 13,623 | 5.4 | 57 | 5.2 | 26 |
| Littleover | 5.5 | 12,257 | 5.2 | 55 | 4.6 | 23 |
| Mackworth | 5.9 | 13,043 | 5.7 | 61 | 6.3 | 32 |
| Mickleover | 6.1 | 13,529 | 4.3 | 46 | 6.2 | 31 |
| Normanton | 6.1 | 13,494 | 8.5 | 90 | 5.4 | 27 |
| Oakwood | 6.1 | 13,429 | 6.2 | 66 | 7.7 | 39 |
| Sinfin | 6.2 | 13,782 | 6.7 | 71 | 3.8 | 19 |
| Spondon | 5.4 | 11,939 | 4.9 | 52 | 5.0 | 25 |
| Missing |  |  |  |  |  |  |
| Not stated |  |  | 0.7 | 7 |  |  |
| Total |  | 221708 | 100.0 | 1061 | 100.0 | 504 |

## Notes

Disabled in household
No specific disabled figures in the Census. This figure based on respondents who consider themselves to be disabled, not just long-term sick.
We are unable to provide figures for tenure due to inconsistencies in the data received from SMSR. Whilst the recruitment survey asked for ownership of tenure, the database codes are listed as length of ownership which is information not provided by the census data.


[^0]:    ${ }^{1}$ Please note that the numbers down the initial column of the coded verbatim charts denote the code that each theme has been awarded.

[^1]:    ${ }^{2}$ There is a mismatch between the census breakdown and those in the panel database for the fields for economic status and tenure. QA is working to rectify this.

[^2]:    ${ }^{3}$ There is a mismatch between the census breakdown and those in the panel database for the fields for economic status and tenure. QA is working to rectify this.

