



**CHILDREN AND YOUNG PEOPLES
SCRUTINY REVIEW BOARD
14th February 2022**

ITEM 09

Derby City Council

Report sponsor: Andy Smith Strategic Director
Report author: Fiona Colton HOS Early Help

Early Help Annual Report 2020/21

Purpose

- 1.1 As part of an annual review cycle this report pulls together an oversight of the delivery and performance of the Early Help Service.

Recommendation

- 2.1 To consider content of report and make appropriate recommendations

Reason

- 3.1 The Early Help Service delivers both statutory and non-statutory duties. This report demonstrates delivery and performance of the service and informs future developments illustrating its key role within early help and children's social care and the wider council.

Supporting information

Early Help Summary

Delivery of the council's Early Help service is becoming much more targeted however there are several points that a child young person and family can gain a service. The service covers support for emerging needs through to targeted support to enable a family to stay together.

The service delivers a combination of statutory services such as Education Welfare, delivery of the Missing Protocol, support for those not in education, training or employment (NEET) young carers and support for families with no recourse to public funds (NRPF). In addition, casework and evidence-based programme delivery for families who require help and support with children 0-19 (25 for those with SEND).

- 4.1 The service works to developed case guidance and a clear performance framework which demonstrates how much? How well? And What is the impact?
- 4.2 Performance is consistently good with over 95% of family's children and young people

having an improved direction of travel and satisfaction for the service.

- 4.3 The service has continued to work very hard throughout periods of COVID restrictions to ensure children young people and families have access to support advice and contact when appropriate. The service supported schools and other services to contact those most vulnerable.
- 4.4 Delivery of evidence-based training has continued, and the service has offered new training delivered virtually.
- 4.5 Feedback from families tells us they are receiving a good service, and this informs future development.

The service has worked effectively over the last year to ensure the voices, wishes and feelings of children, young people and families are reflected in their plans, and enabling families to become more resilient.

The Early Help annual report 2020/21 is attached

Public/stakeholder engagement

5.1 NA

Other options

6.1 NA

Financial and value for money issues

7.1 NA

Legal implications

8.1 Statutory obligations for the EH service is contained within the report

Climate implications

9.1 NA

Other significant implications

10.1 NA

This report has been approved by the following people:

Role	Name	Date of sign-off
Legal		
Finance		
Service Director(s)	Suanne Lim, Director of Early Help and Children's Social Care	25/01/2022
Report sponsor	Andy Smith, Strategic Director of Peoples Services	/01/2022
Other(s)		

